

BJA COURT RECOVERY TASK FORCE



**WASHINGTON
COURTS**

MEETING PACKET

**NOVEMBER 19, 2020
2:00 P.M.- 4:00 P.M.**

VIDEOCONFERENCE



BJA Court Recovery Task Force

November 19, 2020, 2:00-4:00 pm

ZOOM Meeting

AGENDA

<p>1. Welcome (5 minutes) Approve October 9 Meeting Minutes Pg. 4</p>	<p>Chief Justice Debra Stephens Judge Judith Ramseyer Judge Scott Ahlf</p>
<p>2. Statewide Updates (20 minutes) Eviction program and FAQs Court level reports Care funding COVID website Recovery website</p>	<p>Chief Justice Debra Stephens Judge Scott Ahlf Judge Judith Ramseyer Dawn Marie Rubio Wendy Ferrell Jeanne Englert</p>
<p>3. Governor's Office Update (10 minutes)</p>	<p>Kathryn Leathers</p>
<p>4. Presentation: COVID Court Mapping Working Group (15 minutes) Pg. 9 Information sharing and proposal request</p>	<p>Huy Nguyen Michele Fukawa Diana Singleton</p>
<p>5. Committees Overview (10 minutes) Pg. 14 Work flow and decision making Work plans</p>	<p>Chief Justice Debra Stephens</p>
<p>6. Committee Updates (45 minutes)</p> <p><i>Please use this time to briefly discuss action items, data collection efforts, resources, and identified challenges. This is a good opportunity to ask questions and solicit feedback on committee activities.</i></p> <ul style="list-style-type: none"> • Technology Considerations Pg. 15 • General Civil Litigation Pg. 18 • Lessons Learned Pg. 20 and Survey Pg. 75 • Criminal Matters <ul style="list-style-type: none"> ○ Juvenile Criminal Civil Pg. 23 ○ Therapeutic Pg. 26 ○ Adult Pg. 29 • Appellate Courts Pg. 32 • Family Law Pg. 34 • Child Welfare Pg. 36 • Facilities and Logistics Pg. 38 • Public Outreach and Communication 	<p>Dawn Marie Rubio/Judge David Estudillo Chief Justice Debra Stephens Judge Judith Ramseyer Judge Scott Ahlf Judge Ruth Reukauf Judge Jeff Smith Amy Muth Judge Lisa Sutton Terry Price Linnea Anderson Justice Steve González Wendy Ferrell</p>

7. COVID Update (10 minutes)	Glen Patrick, DOH
8. Next Steps (5 minutes)	Chief Justice Debra Stephens Judge Judith Ramseyer Judge Scott Ahlf
5. Future Meetings <ul style="list-style-type: none"> • December 17, 2:00-4:00 • February 17, 2:00-4:00 • April 15, 2:00-4:00 • June 9, 2:30-4:30 	
6. Adjourn	
<p>Persons with a disability, who require accommodation, should notify Jeanne Englert at 360-705-5207 or Jeanne.englert@courts.wa.gov. While notice five days prior to the event is preferred, every effort will be made to provide accommodations, when requested.</p>	



**Board for Judicial Administration (BJA)
Court Recovery Task Force (CRTF)
Friday, October 9, 2020, 1:00 – 3:00 p.m.
Videoconference**

DRAFT MEETING MINUTES

Participants:

Chief Justice Debra Stephens, co-chair
Judge Scott Ahlf, co-chair
Judge Judith Ramseyer, co-chair
Vivienne Alpaugh
Linnea Anderson
Jim Bamberger
Justin Bingham
Kwesi Booker
Cindy Bricker
Renea Campbell
Darren Carnell
Tresa Cavanaugh
Mike Cherry
Judge Faye Chess
Adam Cornell
Theresa Cronin
Jerrie Davies
Cynthia Delostrinos
Ambrosia Eberhardt
Wendy Ferrell
Justice Steven González
Patrick Grabicki
Vanessa Hernandez
Jana Heyd
Jessica Humphreys
Judge Carolyn Jewett
Katrin Johnson
Ethan Jones
Shoshana Kehoe-Ehlers
Crystal Lambert
Kathryn Leathers
Heather Ligtenberg

Chris Love
Jill Malat
Sophia Byrd McSherry
Judge Rich Melnick
Ryan Murrey
Amy Muth
Sara Niegowski
Jennifer Nguyen
Jennifer Ortega
Judge Marilyn Paja
Glen Patrick
Judge Rebecca Pennell
Terry Price
Ellen Reed
Judge Ruth Reukauf
Juliana Roe
Dawn Marie Rubio
P. Diane Schneider
Jason Schwarz
Larry Shannon
Judge Jackie Shea-Brown
Judge Jeff Smith
Fona Sugg
Judge Lisa Sutton
Lee Thomas
Brad Thurman
George Yeannakis

AOC Staff:

Jeanne Englert
Penny Larsen
Caroline Tawes

Call to Order

Chief Justice Stephens called the meeting to order at 1:03 p.m. and deemed the July 23, 2020, Court Recovery Task Force meeting minutes approved.

Court Recovery Summit Follow Up

Chief Justice Stephens asked participants to share their impressions and observations on the Court Recovery Summit Discussion Groups Response that were included in the meeting materials. Some of the observations included:

- The universal themes on page 13 resonated with some people and seemed to capture the essence of the work the CRTF is trying to do.
- It is good to re-evaluate your ideas and have your values questioned.
- Jeff Robinson's presentation resonated with several people. A link to Jeff Robinson's work should be sent out in a week or two.
- The recognition that the justice system causes great and disproportionate harm should be added to the themes.
- Learning begins with knowledge and awareness. That precedes sustained action.
- The justice system can help educate the public.
- We need to continue to find ways to reduce the number of contacts between people of color and law enforcement.
- The CRTF needs to have more diverse membership.

Chief Justice Stephens reminded the committee chairs that they can add members to their committees and asked the committees to consider how to bring in diverse community members.

Committee Expectations and Work Plans

- Chief Justice Stephens reviewed the CRTF structure. After being formed in May, the CRTF is still evolving, as are the committees within the CRTF. The committees should:
 - Develop short- and long-term goals.
 - Develop a work plan that is flexible. Committees should think about deliverables such as checklists, model forms, or recommendations for state or local orders.

For the next CRTF meeting, committees should consider what needs to come before the entire CRTF. The CRTF is intended to be a clearinghouse for information, and there won't be a top-down approach. For example, committee outreach efforts do not need to wait for a CRTF meeting.

Committee Updates

Technology Considerations Committee

The Technology Committee has added six new members and sent technology-based questions to the Lessons Learned Committee to include in a survey. They discussed

broadband access across the state. The Technology Committee met recently with the Family Law Committee where they discussed issues of common concern. They will not be recommending specific technology or platforms for courts, but will outline principles and objectives for use of court technology. They will focus on six principles for now: ensure principles of due process, procedural fairness, transparency, and equal access are satisfied when adopting new technologies; focus on the user experience; prioritize court-user driven technology; embrace flexibility and willingness to adapt; adopt remote-first (or at least remote-friendly) planning, where practicable, to move court processes forward; and take an open, data-driven, and transparent approach to implementing and maintaining court processes and supporting technologies.

The Technology Committee has also discussed the level of comfort with technology among court personnel, and discussed training options. The Committee should be aware of security issues for courts and court users, particularly with courts using a number of different platforms.

General Civil Litigation Committee

The General Civil Litigation Committee has met several times. They have found that getting cases ready for trial has been difficult, and one of their short-term goals has been to incentivize short cuts and remote processes for trial preparation. They have identified areas to focus on, including an increase in electronic filings and remote hearings, presuming pre-trial hearings will be remote, presuming most discovery will be done remotely, and encouraging remote mediation and arbitration.

Lessons Learned Committee

This Committee may act as a clearinghouse for other committees to avoid duplication of efforts. This Committee sent a survey requesting baseline information from all courts about the changes implemented since the public health crisis began. Questions from other committees were integrated into the survey. Survey responses are due today, and will be compiled and shared. This Committee would like to gather information from court users such as lawyers, parties, and interpreters, and welcomes suggestions on what information to ask for.

Judge Ramseyer asked that other committees planning surveys share that information with the Lessons Learned Committee, as they may be aware of a survey with similar questions.

Criminal Matters Committee/Juvenile Criminal/Civil

The focus of this Committee is the changes that have been implemented during the public health crisis. Judge Reukauf reviewed the short term activities of the Committee, including identifying remote hearing challenges. The Committee is still working on identifying long term goals.

Criminal Matters Committee/Therapeutic Courts

This Committee is in the fact-finding stage. They are identifying what is working for therapeutic courts. They will send a survey in a week or two to collect data and be accessible to therapeutic court staff for ideas.

Criminal Matters Committee/Adult Criminal

The focus of this Committee is how COVID-19 is impacting courts and court users, especially jury trials. They are working on a possible survey for criminal courts about jury trials, and will share this with the Lessons Learned Committee. They are also working on access to justice and remote hearings, and will share this information with the Technology Committee. The public defense standards will be impacted, and the Committee is preparing to respond to expected Legislative changes.

Appellate Courts Committee

This Committee submitted two draft bills for the Task Force to approve. The bills will simplify processes by facilitating the transfer of certain appeals under the Administrative Procedures Act (APA) and Land Use Petition Act (LUPA) from the superior courts to the Court of Appeals. This requires legislative change. The Task Force can endorse the proposals and the draft bills will move through the BJA legislative process.

It was moved by Judge Sutton and seconded by Justice González to endorse the legislative proposals for changes to the APA and LUPA appeals process. The motion carried with nine voting yes, none voting no, and one abstention.

Family Law Committee

This Committee will focus on the user experience and customer service, including text and e-mail reminders sent to litigants. They added questions to the Lessons Learned Committee survey. They plan to ask what each court what they are doing in this area, focusing on the 37 Odyssey courts. The Committee would like to run a pilot project for text and e-mail reminders to family court users to remind them of hearings. The long-term goal of this Committee is to overcome resistance from the family courts.

There was a discussion on the cost of the pilot project and what funding might be available.

Child Welfare Committee

The Committee has developed a mission, a set of guiding principles, and a process for decision-making. The committee is working to develop a system to categorize and prioritize short-term and long-term goals. They are organizing discussions on short-term goals as immediate/ongoing continuity of day-to-day operations in response to the COVID-19 pandemic and long-term goals on recommendations for radical system change.

Facilities and Logistics Committee

This Committee developed *COVID-19 Checklists for Courts: Off-site Facility and Jury Trial Considerations* and *COVID-19 Checklists for Staffing: Continuity of Operations Plan Considerations*. Justice González noted that courts need the information now. A third document will be developed, a network of information and resources available to courts.

Public Outreach and Communication Committee

This Committee would like to centralize communications for information such as how to get connected to hearings, the status of courts, messaging to the public, and information on what courts are doing. They would also like to develop an FAQ about technology platforms used by courts, and information in one place on how to access and learn about the platforms.

A short-term goal is the SCJA’s proposal for an eviction resolution pilot program. This Committee is ready to help alert the public of that resource.

Next Steps

The next meetings are on November 19 and December 17.

Chief Justice Stephens is not anticipating formal votes on the committee plans, and the committees may decide which decision points need to come to the entire Task Force.

Motion Summary from the October 9, 2020 Meeting

Motion Summary	Status
Endorse the legislative proposals for changes to the APA and LUPA appeals process.	Passed

Action Items from the October 9, 2020 Meeting

Action Item	Status
Follow up on inviting a tribal courts representative to the Task Force.	



PRO BONO RESOURCES FOR COVID COURT PRACTICES INFORMATION

Presented to the WA Court Recovery Taskforce by the
COVID Court Mapping Working Group
November 19, 2020



Project Summary

THE NEED

- Court hours and procedures continue to be modified due to COVID-related disruptions
- There is no unified process – court hours and COVID procedures vary by jurisdiction and by court
- Some courts have posted court orders that may be difficult for non-lawyers to understand; others have not and require you to call the court clerk to find hours and filing information
- There is no comprehensive, central and *pro se*-litigant friendly resource advising people of modified court procedures

SUMMARY OF PROPOSAL

- Our vision is to build a user-friendly site, likely in the form of an interactive map, where litigants and advocates can go to access current COVID court procedures
- The COVID court procedures would be “translated” into plain English, with the possibility of other languages added as resources permit
- The site would be hosted on Washington LawHelp
- It will cover civil proceedings, focusing on protection orders, family law matters, and unlawful detainer actions, which have been identified as the most pressing court access needs during COVID

County:

County court orders: Link to any superior court orders re: COVID-19 operations

Court web site with COVID-19 updates: Link to any court web site with COVID-19 updates

Designated court contact: Who should litigants call or email with questions? Should also include website for court administration and superior court and main phone number and email.

E-filing: Is e-filing an option? If yes, describe how pro se litigants can e-file with this court. What about e-signatures?

Telephonic Appearances: How and under what circumstances are telephonic appearances allowed at this court?

Video conference appearances Are hearings being conducted by video?
Are there instructions for this on the court website? [insert link if so]
What equipment is necessary for video hearings?

Interpreters/Accommodations How should people who require interpreters or other types of accommodations access them?

DVPO and other PO Hearings: How are court operations and procedures in these matters impacted by COVID-19? Are hearings heard in person or remotely or both?
How to get certified copies of protection order?

Domestic Motions: How are court operations and procedures in these matters impacted by COVID-19?

Child Support: How are court operations and procedures in these matters impacted by COVID-19?

Civil Motions: How are court operations and procedures in these matters impacted by COVID-19?

Ex Parte: How are court operations and procedures in these matters impacted by COVID-19? Is there a fee charged for ex-parte? How long until an order is signed and effective? How does the pro se litigant get a copy of the ex parte order?

Unlawful Detainer Actions: How are court operations and procedures in these matters impacted by COVID-19?

Other: Flag any additional information that pro se litigants should know about conducting business with this court.

SAMPLE TEMPLATE

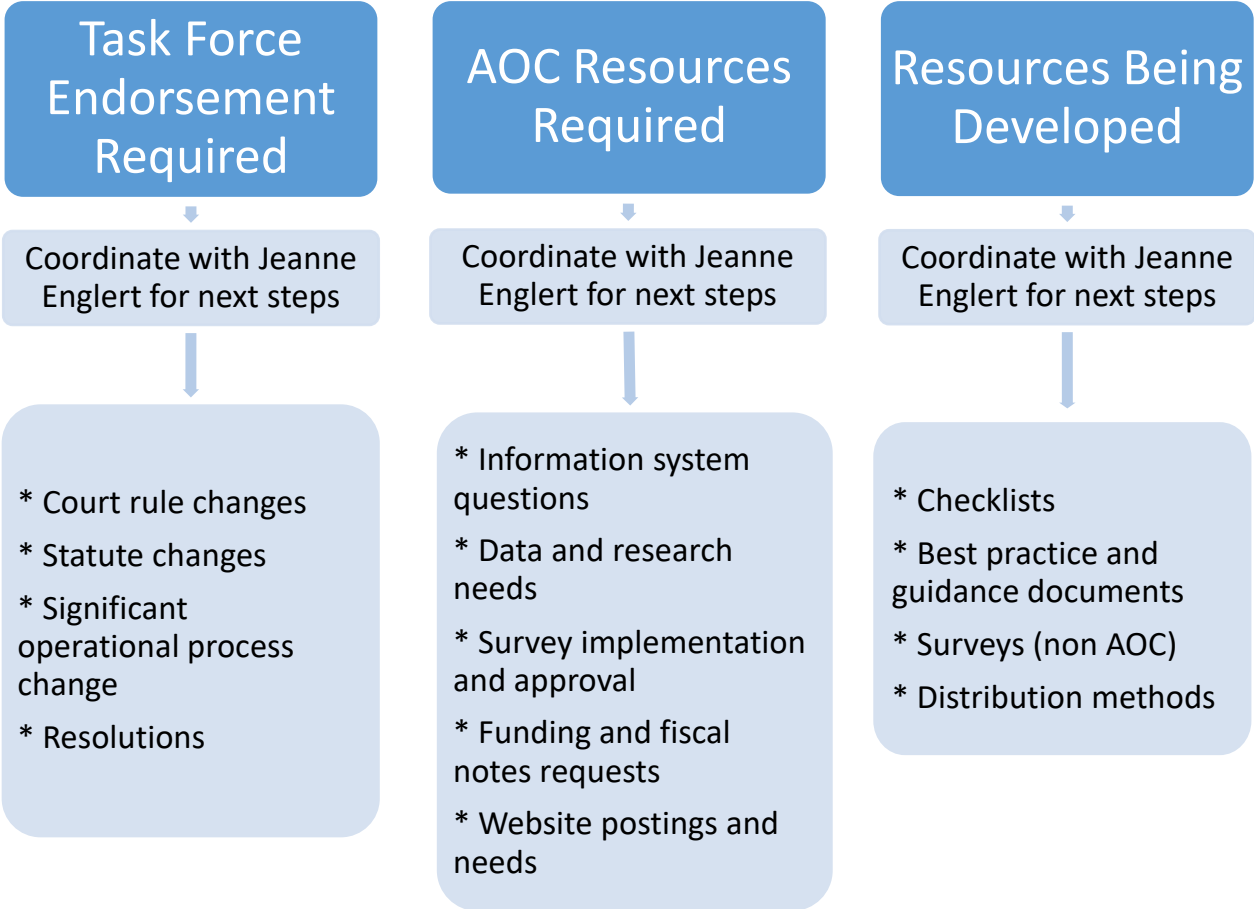
Project Partners & Execution

- **Northwest Justice Project:** Identify civil justice needs, host COVID Court Mapping Site on Washington LawHelp, provide guidance on commonly asked questions and commonly requested information to direct the information we gather and post
- **University of Washington, Seattle University and Gonzaga University Schools of Law:** Recruit and train law student volunteers to gather information and compile into templates (see attached) for posting on the COVID Court Mapping Site; provide law student supervision as needed
- **Microsoft:** Provide *pro bono* technical assistance in designing, building and coding the site; design user-friendly interface; legal team to provide supervision of law student work as needed
- **WA Access to Justice Board:** Convene working group and provide feedback and additional technical assistance as needed

Requests to WA Court Recovery Taskforce

- **Endorsement:** Does the Court Recovery Taskforce (“CRTF”) agree that there is a need for this resource? If so, would the CRTF be willing to formally endorse and support this project?
- **Support:** Does the CRTF have resources to support this project, and/or suggestions on which subcommittees might be able to provide support and guidance for this project?
- **Cooperation from Courts:** Would the CRTF be amenable to requesting that Courts gather the requested information and work with law student volunteers to collect and supply the requested information?
- **Accessibility:** Would the CRTF be amenable to requesting that the various court websites feature a link to the COVID Court Mapping site, in order to more efficiently route litigants to this information that has been compiled in a user-friendly format?
- **Remaining Questions:** Does the CRTF have any questions or follow-up requests for the COVID Court Mapping Working Group?

BJA Court Recovery Task Force
Activity Coordination Process



**Court Recovery Task Force
TECHNOLOGY Committee Report
November 19, 2020**

Progress on Goals and Activities

As previously reported, our Committee's main objective is to draft, prepare, and publish a detailed list of objectives and guidelines for courts to use in adopting and implementing the use of technology in court proceedings. To reach this objective, the short term goals included identifying principal objectives and preparing an outline of specific subjects/issues to be included in the guidelines. This would then allow our Committee to begin drafting the "nuts and bolts" of the guidelines for courts to use in adopting and implementing the use of technology in court proceedings.

Since our last report, our Committee began reviewing and considering the National Center for State Courts Guiding Principles for Post-Pandemic Technology ("NCSC Principles") as the initial template for drafting guidelines tailored to Washington. Committee members were assigned different sections of the NCSC Principles to review, analyze, and comment on. Through this analysis, it is hoped that the Committee can identify additional issues/subjects not addressed by the NCSC Principles. This will allow the Committee to begin formulating and molding additional issues/subjects to address in the guidelines the Committee hopes to eventually draft. The Committee also hope to cross-reference the Access to Justice Technology Principles with the NCSC Principles.

The Committee continues organizing and formulating its strategy for drafting guidelines regarding use of technology in court proceedings.

Short Term Goals and Activities

No Change from October 9, 2020 report:

Identify and agree on the "core" principal objectives for using and implementing the use of technology in courts.

Prepare an outline of the specific subjects/issues that will be addressed within each particular principal objective. Once completed, the Committee will begin drafting the "nuts and bolts" of the guidelines for courts to use in adopting and implementing technology in court proceedings.

Long Term Goals and Activities

Draft, prepare, and publish a detailed list of objectives and guidelines for courts to use in adopting and implementing technology in court proceedings.

Challenges

Writing and producing an initial draft of guidelines is a challenging process in and of itself; in particular when considering individual members' other commitments. The Committee expects to take some time in organizing its strategy and outlining the principle guidelines. The Committee seeks to be careful and deliberate in this process so as to produce a respectable work product.

From October 9, 2020 report:

Because of the lack of uniformity of court technology used in our courts and the individual

procedures use in different courts, the Committee determined it was too large of a challenge to attempt to recommend specific technology for statewide or individual use. Developing “guidelines” for using and implementing technology in court proceedings, in the Committee’s opinion, would be the best work product to come from the Committee.

Ultimately, however, guidelines are just guidelines. They will not be able to address funding challenges that most courts will continue to face in acquiring adequate technology or address the individual challenges end-users may face such as access to the internet or access to the physical technology needed to interact with the court’s technology.

Data Collection Efforts

The Tech Committee is aware response to the survey administered by the Lessons Learned Committee have been received. The Tech Committee will be reviewing those responses and hope to use information from the survey in drafting the guidelines.

From October 9, 2020 report:

The Committee submitted questions to the Lessons Learned Committee for incorporation in the survey that will be submitted to the court administrators. The questions are aimed at obtaining basic information about current use of technology in our courts and what is being done to ensure availability of technology to those who face challenges accessing technology.

The Committee also has sought out information regarding broadband Internet access throughout the State and hopes to remain informed about efforts in the legislature aimed at providing additional broadband access around the State.

**Court Recovery Task Force - Technology Committee Workplan
November 19, 2020**

Goal/Priority (Short and long term goals/priorities)	Main Activities/Tasks (Highlight of key activities/deliverables and resources that will be developed including best practices, checklists, guidance documents, etc.)	Target Date	Data Collection Efforts (Surveys, interviews, etc.)	Operational and Policy Changes Needed (brief description)	Funding Needs (Is funding needed to implement the goal and if yes how much approximately?)
Short term: Identify and agree on “core” principal objective for using and implementing technology in courts.		12/2020	Submitted questions as part of Lessons Learned Committee survey submitted to court administrators. Responses will be evaluated.		None contemplated at this time
Short term: Prepare outline of specific subjects/issues for each core principal objective identified		02/2021			
Long term: Draft/prepare and publish detailed list of objectives and guidelines for courts to use in adopting and implementing technology in court proceedings	Guidelines for courts to use/reference to evaluate use and implementation of court technology	12/2021. (We hope to have completed sooner, but this can be a time intensive task.)		It is likely that the guidelines will recommend modifying court rules and procedures to allow participants to engage courts remotely.	Committee will not ask for funding, but likely will note in its final product that courts should be adequately funded to allow all court users to engage courts remotely.

**Court Recovery Task Force
General Civil Litigation Committee Report
November 19, 2020**

Progress on Goals and Activities

This Committee's scope is general civil litigation, i.e. other than in family law, dependency and termination, civil commitment and special proceedings. The committee has met monthly since July 2020, identifying challenges in litigating civil cases including service of process, discovery, pre-trial motions and trial. Subcommittees have also met to draft recommendations and craft resources.

Our primary interests are in getting civil litigation moving, improving equal access to justice, and helping provide guidance/best practices. In addition, we have developed recommended provisions to consider for emergency court orders.

Short Term Goals

The committee's short term goals are to develop guidance and recommendations for courts to get civil litigation moving again.

The committee's recent discussions have centered around three areas:

1. Incentivizing smaller (six-person) jury trials
2. Providing for electronic service of process
3. Encouraging the use of remote depositions

Activities

The committee's current efforts include:

-Drafting language for use in court orders presuming the use of remote depositions and electronic service of process (other than initial service of process). This language will be shared with the family law committee and others to get their input.

-A subcommittee is exploring possible ways to incentivize parties to agree to six-person jury trials. Additionally, the subcommittee is exploring reducing the number of preemptory challenges available to parties in civil litigation trials, which would further reduce space needed for social distancing.

-Exploring the electronic filing system utilized in Oregon. Specifically, how the system is funded and if a similar system is possible to implement in Washington.

Long Term Goals

As the pandemic continues the committee continues to explore ongoing and emerging issues for civil litigation. While short term we are focused on getting civil litigation

moving again (utilizing both courtrooms that allow for adequate social distancing and alternative sites), long term we are considering the potential need for fully remote trials.

Activities

The committee is monitoring the extend of the civil litigation backlog and following jurisdictions where fully remote trials are already being carried out.

Challenges

General civil litigation continues to be backlogged across the state. Difficulties relevant to moving civil litigation cases include:

- Difficulties conducting discovery
- Disparities in access to technology
- Inconsistent practices from jurisdiction to jurisdiction around remote proceedings, electronic service of process, interpretation of emergency orders, etc.

Data Collection Efforts

The committee continues to gather examples of court orders, stakeholder recommendations, etc. To date, the committee has invited stakeholder input through representatives on the committee who are connected to various groups.

We are interested in exploring issues Superior Courts face related to mandating remote depositions or other pre-trial proceedings. We may consider a survey if this information has not already been gathered by others.

**Court Recovery Task Force
Lessons Learned Committee (LL) Report
November 19, 2020**

Progress on Goals and Activities

(Attach work products and recommendations for the Task Force to consider)

Short term Goals:

Coordinating and implementing surveys: The Lessons Learned Committee will conduct surveys as identified by the group. The LL Committee will be a clearinghouse and assist in coordinating surveys where possible so that committees don't duplicate efforts and overload our respondents.

Activities

- LL is analyzing survey data from the COVID response survey which collected baseline data on changes in court operations and ongoing needs from court administrators. LL shared survey responses with committee chairs and staff through the listserv.
- LL has started exploring survey options and questions to developing court users' surveys. LL decided to focus efforts on developing a survey for unrepresented individuals to identify what is working well, what can be improved, and how people are accessing court services. Data collection efforts will be strategic, easy to implement, and address the main information that we want to know from each court user group.
- LL committee members have reviewed 4 other surveys which are helpful in terms of suggesting questions and coordinating efforts.

Long term Goals

Identifying lessons learned: LL will work with other committees to identify lessons learned and/or identify our own priorities.

Identify and recommend innovations and best practices: LL will help identify/recommend innovations and best practices.

Challenges

N/A this reporting period.

Data Collection Efforts

LL Survey results were sent out to the committee chairs and staff.

**Court Recovery Task Force
 Lessons Learned Committee Workplan
 November 19, 2020**

Please briefly identify the information outlined below in your committee workplans. If something does not apply, please put N/A. You can use a different format if that works better for your committee.

Goal/Priority (Short and long term goals/priorities)	Main Activities/Tasks (Highlight of key activities/deliverables and resources that will be developed including best practices, checklists, guidance documents, etc.)	Target Date	Data Collection Efforts (Surveys, interviews, etc.)	Operational and Policy Changes Needed (brief description)	Funding Needs (Is funding needed to implement the goal and if yes how much approximately?)
1) Short Term: Coordinating and implementing surveys. The Lessons Learned Committee will conduct surveys as identified by the group. The LL Committee will be a clearinghouse and assist in coordinating surveys where possible so that committees don't duplicate efforts and overload our respondents.	a) LL implemented a survey and received responses to court administrators to collect baseline data on changes in court operations and ongoing needs. b) LL will write a survey response summary c) LL will develop and implement a court user survey. d) LL committee members have reviewed 4 other surveys from committees	October 9, 2020 December 1, 2020 Feb 1, 2021	a) Survey developed and implemented	LL will review survey responses for potential proposals and rule changes	N/A

<p>2) Long Term: Identifying lessons learned: LL will work with other committees to identify lessons learned and/or identify our own priorities.</p>	TBD				
<p>3) Long Term: Identify and recommend innovations and best practices: LL will help identify/recommend innovations and best practices.</p>	TBD				

**Court Recovery Task Force
Juvenile Criminal Civil Subcommittee Report
November 19, 2020**

The Juvenile Criminal Civil Subcommittee met several times since it was reconfigured by the Task Force (including both civil and criminal issues as they pertain to juveniles). It is in the process of refining goals. Members are identifying immediate needs and changes that are being implemented (to survive), what is working well, and what challenges are being encountered (what are we learning), and what we should continue doing beyond COVID (preserve).

Progress on Goals and Activities

(Attach work products and recommendations for the Task Force to consider)

Short Term Goals (still working on refining these goals)

Address immediate impacts of COVID on courts and court users and identify what changes should move forward.

Activities

- Continue to identify remote contact/hearing challenges. For the most part, remote hearings have been working – youth are more engaged.
- Continue to identify and prioritize goals that address around issues of probation, truancy, diversions, detention, and community services.

Long Term Goals (still working on these goals)

Identify statutes and court rules that may need to be changed to achieve goals.

Activities

TBD

Challenges

How to address access to justice issues and how to prioritize the most critical issues and needs

Data Collection Efforts

N/A

**Court Recovery Task Force
 Juvenile Criminal Civil Subcommittee Workplan
 November 19, 2020**

Please briefly identify the information outlined below in your committee workplans. If something does not apply, please put N/A. You can use a different format if that works better for your committee.

Goal/Priority (Short and long term goals/priorities)	Main Activities/Tasks (Highlight of key activities/deliverables and resources that will be developed including best practices, checklists, guidance documents, etc.)	Target Date	Data Collection Efforts (Surveys, interviews, etc.)	Operational and Policy Changes Needed (brief description)	Funding Needs (Is funding needed to implement the goal and if yes how much approximately?)
1)Short term - Address immediate impacts of COVID on courts and court users and identify what changes should move forward.	a) Refined categories of juvenile issues and needs b) Continue to identify goals that address around issues of probation, truancy, diversions, detention, and community services. c) Identify remote contact/hearing challenges. For the most part, remote hearings have been working – youth are more engaged. d) Explore the lower number of kids in detention and different approaches to truancy and diversion and what this means for future options.	10/2020 12/2020 2/2021 3/2021	TBD	TBD	N/A

	e) Explore how to increase services for youth in communities, especially lower resourced ones. What services have we not previously considered because of the old format for delivering hearings/detention/other services pre-COVID?	5/2021			
2) Long Term Goals (still working on these goals) Identify statutes and court rules that may need to be changed to achieve goals.	TBD				

**Court Recovery Task Force
Therapeutic Courts Subcommittee Report
November 19, 2020**

Progress on Goals and Activities

(Attach work products and recommendations for the Task Force to consider)

Short Term Goals

Address immediate impacts of COVID on courts and court users and identify what changes should move forward.

Activities

- Sent survey existing specialty courts and will start analyzing data.
- Continue to identify remote contact/hearing challenges. For the most part, remote hearings have increased access to these court hearings and case management.

Long Term Goals (still working on these goals)

Identify statutes and court rules that may need to be changed to achieve goals.

Activities

TBD

Challenges

Identifying all of the therapeutic courts and trying to obtain information on developing courts or communities that would like to develop them.

Data Collection Efforts

- Survey distributed in October/Nov to courts.

**Court Recovery Task Force
Therapeutic Courts Subcommittee Workplan
November 19, 2020**

Goal/Priority (Short and long term goals/priorities)	Main Activities/Tasks (Highlight of key activities/deliverables and resources that will be developed including best practices, checklists, guidance documents, etc.)	Target Date	Data Collection Efforts (Surveys, interviews, etc.)	Operational and Policy Changes Needed (brief description)	Funding Needs (Is funding needed to implement the goal and if yes how much approximately?)
1) Short term: Address immediate impacts of COVID on therapeutic and/ or problem solving courts and court users and identify what changes should move forward.	<ul style="list-style-type: none"> • Survey existing therapeutic/problem solving courts. • Identify remote contact/hearing challenges. For the most part, remote hearings have increased access to these court hearings and case management. • The Committee needs to identify broader community support and relationships to address already existing issues (food, shelter, etc.) and how to address new trends 	November 15, 2020 December 2020 January 2020	Survey to therapeutic /problem solving courts – responses due Nov 9.	Review survey responses to determine if there any changes needed	Unknown

	(isolation, rental assistance, changes in community resources as a result of COVID).				
2) Long Term: Exploring court operational needs and service delivery in the changing environment	TBD			Identify statutes, court rules that may need to be changed to achieve goals.	

**Court Recovery Task Force
Adult Criminal Subcommittee Report
November 19, 2020**

Progress on Goals and Activities

(Attach work products and recommendations for the Task Force to consider)

Short Term Goals

Address immediate impacts of COVID on courts and court users and identify what changes should move forward.

- Finalizing three surveys and determining distribution methods. Surveys finalizing include defendant, juror and attorney surveys.
- Continuing to identify remote contact/hearing challenges/successes.

Long Term Goals (still working on these goals)

Longer term goals are still be finalized. This committee expects to continue to address ongoing backlog issues, monitor issues related to the issuance of warrants, and to address jury implementation needs related to adult criminal matters. The committee will use survey results to help target ongoing needs.

Activities

TBD

Challenges

Determining distribution methods for consumer feedback (jurors and defendants specifically).

Data Collection Efforts

Developed surveys for defendants, jurors, and attorneys. Will coordinate with other committees as needed.

**Court Recovery Task Force
 Adult Criminal Subcommittee Workplan
 November 19, 2020**

Please briefly identify the information outlined below in your committee workplans. If something does not apply, please put N/A. You can use a different format if that works better for your committee.

Goal/Priority (Short and long term goals/priorities)	Main Activities/Tasks (Highlight of key activities/deliverables and resources that will be developed including best practices, checklists, guidance documents, etc.)	Target Date	Data Collection Efforts (Surveys, interviews, etc.)	Operational and Policy Changes Needed (brief description)	Funding Needs (Is funding needed to implement the goal and if yes how much approximately?)
1) Short term - Address immediate impacts of COVID on courts and court users and identify what changes should move forward.	<ul style="list-style-type: none"> • Develop and implement defendant, juror and attorney surveys to obtain feedback on COVID impacts and criminal matters. • Consider backlog issues or send to appropriate committees/organizations. • Identify remote contact/hearing challenges/successes. • Provided feedback around issuing warrants. 	01/2021 12/1/2020 1/2021 10/2020	Surveys for juries, defendants and attorneys.	Identify possible changes from survey results.	N/A
2) Longer term goals are still be finalized. This committee expects to continue to address ongoing	TBD				

backlog issues, monitor issues related to the issuance of warrants, and to address jury implementation needs related to adult criminal matters.					

**Court Recovery Task Force
Appellate Courts Committee (ACC) Report
November 19, 2020**

Progress on Goals and Activities

(Attach work products and recommendations for the Task Force to consider)

Goals

Facilitate the transfer of certain appeals under the Administrative Procedures Act (APA) and the Land Use Petition Act (LUPA) from the superior court to the court of appeals.

Activities

- ACC is working with the Superior Court Judicial Administration (SCJA) who is also considering this issue.
- ACC proposed two bills that address APA adjudicative appeals and LUPA appeals were sent to the code reviser for revision.
- ACC requested a judicial impact fiscal note.

Challenges

ACC still needs to determine the process for finalizing the proposals and advocating for this legislation.

It would be helpful to have more detailed data around ARL and types of appeals. The system does not appear to currently track these types of appeals.

Data Collection Efforts

- ACC received revised APA data.

**Court Recovery Task Force
 Appellate Courts Committee Workplan
 November 19, 2020**

Please briefly identify the information outlined below in your committee workplans. If something does not apply, please put N/A. You can use a different format if that works better for your committee.

Goal/Priority (Short and long term goals/priorities)	Main Activities/Tasks (Highlight of key activities/deliverables and resources that will be developed including best practices, checklists, guidance documents, etc.)	Target Date	Data Collection Efforts (Surveys, interviews, etc.)	Operational and Policy Changes Needed (brief description)	Funding Needs (Is funding needed to implement the goal and if yes how much approximately?)
Facilitate the transfer of certain appeals under the Administrative Procedures Act (APA) and the Land Use Petition Act (LUPA) from the superior court to the court of appeals.	<ul style="list-style-type: none"> • Explored feasibility of direct APA and LUPA appeals. • Drafted and propose two bills that address APA adjudicative appeals and LUPA appeals and was endorsed at the October 9 TF meeting. • Send the proposals through the legislative process (work with SCJA, code reviser, JIN, sponsors and determine advocacy efforts) • Identify RAP that need amending 	<p>October 9, 2020</p> <p>November 15, 2020</p> <p>December 1, 2020</p>	<ul style="list-style-type: none"> • ACC solicited broader information from members' colleagues and the Superior Court Judicial Administration (SCJA) who is also considering this issue. • ACC collected court data on APA appeals from AOC. 	Changes to statute and RAP	No

**Court Recovery Task Force
 Family Law Subcommittee Workplan
 November 19, 2020**

Please briefly identify the information outlined below in your committee workplans. If something does not apply, please put N/A. You can use a different format if that works better for your committee.

Goal/Priority (Short and long term goals/priorities)	Main Activities/Tasks (Highlight of key activities/deliverables and resources that will be developed including best practices, checklists, guidance documents, etc.)	Target Date	Data Collection Efforts (Surveys, interviews, etc.)	Operational and Policy Changes Needed (brief description)	Funding Needs (Is funding needed to implement the goal and if yes how much approximately?)
Customer Service for Family Law Litigants -- Odyssey Notifications	Run a pilot project in one Odyssey-using county where family law litigants are sent automated texts and/or emails to remind them of their hearings— case types 3 & 5	First quarter 2021		Identify a superior court judge/clerk/admin/staff willing to conduct the pilot project.	Odyssey text notifications are sold by the 10K batch—a larger county only has 350-400 family law hearings per month, or 1,000-1200 per quarter—AOC is the contact for pricing
Customer Service for Family Law Litigants— Digital Signatures	Currently eased based on Supreme Court Third Amended and Revised Order re Court Operations, sec. 21	First quarter 2021		Whether the extended and revised order should be enacted permanently to ease digital signature reqs for self-rep. litigants	None identified.

Survey Family Law Litigants re Court Experience	In conjunction with Lessons Learned committee, survey family law litigants re court experiences to identify a model or benchmark	First quarter 2021 for survey to go out, second quarter 2021 to review results	Survey, interviews		Minimal funding required— administrative staff time required for sending survey
Informal Family Law Trials	Examine Thurston County LSPR 94.03F and King County LFLR 23 to determine whether this is a recommendation that could be implemented statewide	First half of 2021	Review rules, contact court administrators who would know about litigant experience of informal family law trials	If this is well-received, this would need to go to the GR 9 process to make this a statewide rule.	Administrative staff time

**Court Recovery Task Force
Child Welfare Committee Report
November 9, 2020**

Progress on Goals and Activities

Progress, Goals and Activities have included adjustment of the mission statement and set of principles and process for decision making.

Mission Statement:

The Court Recovery Child Welfare Committee will assess challenges and opportunities to recommend improved court practices in child welfare cases resulting in better outcomes for children, youth, and families including considerations of race equity, trauma, access to justice, technology, and funding, in light of the limitations courts have experienced due to the global pandemic.

Principles:

- Find balance between telling courts what to do and creating best practice guidelines with Supreme Court weighing in, guided by data and metrics.
- Prefer guidelines rather than rules. Each community has different needs and should balance due process, public safety and best service for that community.
- Use racial equity and trauma impact tools to assist in our policy decision making process.
- Committed to working on solutions for consistent data used to test assumptions and calibrate our perspectives when modifying existing or implementing new processes or procedures that will impact any or all court participants.
- Align with State Department of Health in making statewide decisions, and recommend local courts confer with local health department regarding local practices.
- Encourage consistency, predictability, and some flexibility to improve access to justice.

Developed a list of possible short- and long-term goals. At our October meeting, we prioritized our short term goals and at our next meeting will prioritize long term goals and determine which goals this committee will focus on and determine activities to achieve those goals.

Short Term Goals

Activities

Prioritized list of goals to address the day to day operational changes necessary to deal with and recover from the on-going pandemic.

Next steps: Determine activities to achieve those goals.

Long Term Goals

Activities

Developed a list of goals to bring about radical system changes to improve access and improve racial equity outcomes.

Next steps: Prioritize for action

Challenges: This is an important and delicate subject area with lots of moving parts. This committee is working diligently to develop a cohesive recommendation for meaningful change.

Data Collection Efforts: In progress, nothing yet to report

**Court Recovery Task Force
Facilities and Logistics Committee Report
November 19, 2020**

Progress on Goals and Activities

Checklists to assist courts' in responding to COVID-19

Checklists were disseminated to the listservs for Superior, District and Municipal Court Administrator associations on October 13th. The checklists were also posted on the BJA Court Recovery Task Force Webpage at https://www.courts.wa.gov/bja.COVID_response.

- [Tasks needed in order to procure offsite court facilities and coordinate jury activities](#)
- [Tasks related to updating Continuity of Operations Plans \(COOP\) and planning for potential outbreaks of COVID-19 in courthouses](#)

Survey of Courthouse Security Providers

The following groups were invited to participate in the survey:

- Superior, District and Municipal court administrator associations via listserv (with the request that the surveys be forwarded to their security staff).
- Contact list of responders to the WASPC email sent by Sheriff Thurman and from information on the court security needs assessment of the Court Security Task Force

Results from the survey are attached to this report.

Short Term Goals

Activities

Review the survey results and disseminate to the task force, courthouse security providers, court administrators and survey respondents.

Long Term Goals

Activities

Create state-wide communication network of courthouse security professionals and court administrators to exchange information on addressing challenges and establishing best practices related to the pandemic and meeting the requirements of General Rule (GR) 36 (Trial Court Security).

Challenges

The statewide communication network is a novel idea that will require considerable work to establish. If the tool proves to be valuable to the members, the goal will be for members to establish their own method to maintain dialogue and activities. If task force staff support is needed after year 2021, the BJA will need to address the issue.

Data Collection Efforts

No new efforts since last report.

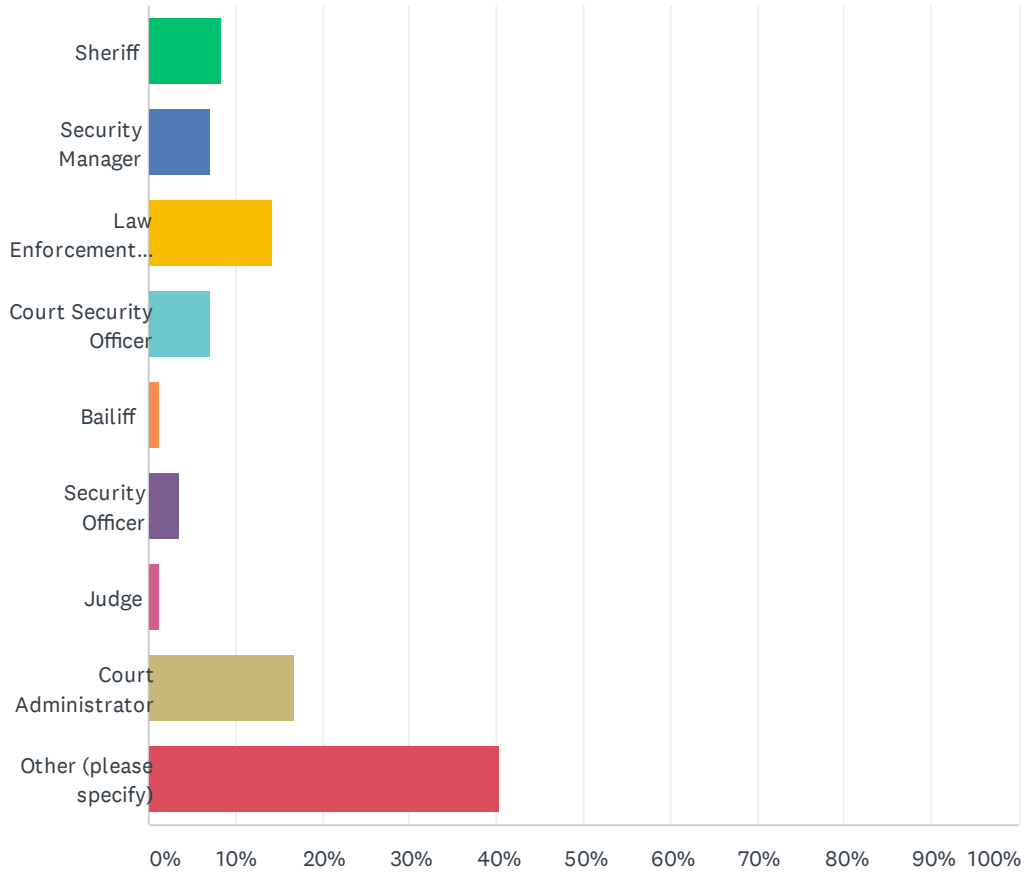
**Court Recovery Task Force
Facilities and Logistics Committee Work plan
November 19, 2020**

Goal/Priority (Short and long term goals/priorities)	Main Activities/Tasks (Highlight of key activities/deliverables and resources that will be developed including best practices, checklists, guidance documents, etc.)	Target Date	Data Collection Efforts (Surveys, interviews, etc.)	Operational and Policy Changes Needed (brief description)	Funding Needs (Is funding needed to implement the goal and if yes how much approximately?)
Assist court community efforts to respond to the logistical and facility-related challenges due to the COVID-19 pandemic.	Developed and disseminated two checklists 1. Tasks needed in order to procure offsite court facilities and coordinate jury activities 2. Tasks related to updating Continuity of Operations Plans (COOP) and planning for potential outbreaks of COVID-19 in courthouses	October 2020	1. Consulted with Superior court administrators and facility managers and security providers. 2. Consulted with Seattle Municipal Court Executive Team		Funding for items addressed in checklists are available through CARES funding through December 2020.
Gather and share information about challenges of providing courthouse security during the pandemic and the policies and practices	Created and conducted a survey for courthouse security providers.	October 2020	Collected contact information for courthouse security providers. Received 86 responses. See attached survey results.		

Goal/Priority (Short and long term goals/priorities)	Main Activities/Tasks (Highlight of key activities/deliverables and resources that will be developed including best practices, checklists, guidance documents, etc.)	Target Date	Data Collection Efforts (Surveys, interviews, etc.)	Operational and Policy Changes Needed (brief description)	Funding Needs (Is funding needed to implement the goal and if yes how much approximately?)
that have been put in place to deal with them.					
Create state-wide communication network of courthouse security professionals and court administrators to exchange information on addressing challenges and establishing best practices related to the pandemic and meeting the requirements of General Rule (GR) 36 (Trial Court Security).	State-wide network will be set up on Box platform as it will provide a secure place for reference material and a mechanism for users to communicate with each other.	Nov/Dec 2020	Use contact information provided from survey to invite courthouse security professionals to join the network.	None	None. AOC staff support will assist with setting up

Q2 Title

Answered: 84 Skipped: 2



ANSWER CHOICES	RESPONSES	
Sheriff	8.33%	7
Security Manager	7.14%	6
Law Enforcement Officer	14.29%	12
Court Security Officer	7.14%	6
Bailiff	1.19%	1
Security Officer	3.57%	3
Judge	1.19%	1
Court Administrator	16.67%	14
Other (please specify)	40.48%	34
TOTAL		84

Copy of Public Health Screenings and Facility Considerations

#	OTHER (PLEASE SPECIFY)	DATE
1	Community Service Officer	11/3/2020 12:11 PM
2	Chief Deputy	11/3/2020 11:51 AM
3	Deputy Director Court Security	11/3/2020 11:34 AM
4	Sheriff's Chief Criminal Deputy	10/29/2020 12:27 PM
5	Court Security Lead	10/28/2020 10:52 AM
6	Jail Administrator	10/28/2020 9:28 AM
7	Undersheriff	10/28/2020 7:59 AM
8	Court Compliance Officer	10/28/2020 7:44 AM
9	Chief of Police	10/27/2020 3:26 PM
10	Sheriff's Sergeant	10/27/2020 2:34 PM
11	Corrections Deputy assigned to Court Security	10/27/2020 1:15 PM
12	Undersheriff	10/27/2020 8:55 AM
13	Chief Administrative Deputy	10/27/2020 8:51 AM
14	Chief Deputy Corrections Division	10/26/2020 5:43 PM
15	Superintendent	10/26/2020 4:01 PM
16	Captain	10/26/2020 3:43 PM
17	Corrections Manager	10/26/2020 11:42 AM
18	Judicial Administrative Assistant	10/21/2020 1:05 PM
19	Custody Officer - Court Protection Unit	10/21/2020 7:51 AM
20	Chief	10/20/2020 5:11 PM
21	Undersheriff	10/20/2020 10:13 AM
22	Dep assigned to courtroom security	10/20/2020 9:17 AM
23	Chief Civil Deputy	10/20/2020 8:48 AM
24	Security Sergeant	10/20/2020 6:49 AM
25	Jail Commander	10/19/2020 5:18 PM
26	JAIL ALTERNATIVES & DIVERSION MANAGER	10/19/2020 11:32 AM
27	Sergeant, Skagit Co Sheriff's Office	10/19/2020 10:02 AM
28	Juvenile Probation Field and Custody Counselor	10/19/2020 8:12 AM
29	Program Coordinator	10/16/2020 8:59 AM
30	Corrections Deputy assigned to court security	10/15/2020 3:21 PM
31	Sheriff Sergeant / Court Security Supervisor	10/15/2020 3:16 PM
32	Campus Security Deputy	10/15/2020 2:56 PM
33	Court Security Supervisor	10/15/2020 12:29 PM
34	Chief Deputy	10/15/2020 12:21 PM

Q3 Please list the court facilities you serve

Answered: 83 Skipped: 3

ANSWER CHOICES	RESPONSES	
Primary location	100.00%	83
Secondary location	46.99%	39
Other location	21.69%	18
Other location	10.84%	9

Copy of Public Health Screenings and Facility Considerations

#	PRIMARY LOCATION	DATE
1	Fircrest Municipal	11/3/2020 12:22 PM
2	Yakima Municipal Court	11/3/2020 12:20 PM
3	Issaquah Municipal Court	11/3/2020 12:19 PM
4	Bainbridge Island Municipal Court	11/3/2020 12:17 PM
5	Gig Harbor Municipal Court	11/3/2020 12:11 PM
6	Pacific County Superior Court	11/3/2020 11:55 AM
7	Skamania County District and Superior Court	11/3/2020 11:51 AM
8	Grays Harbor County Courthouse, Montesano	11/3/2020 11:34 AM
9	Yakima County Courthouse	11/3/2020 11:25 AM
10	Renton Municipal Court	11/3/2020 11:22 AM
11	Pacific Municipal Court	11/3/2020 10:47 AM
12	Wahkiakum County Courthouse, Cathlamet	10/30/2020 12:58 PM
13	Benton County Justice Center	10/30/2020 11:12 AM
14	Yakima County Courthouse	10/29/2020 12:27 PM
15	Lynden Municipal Court	10/29/2020 10:54 AM
16	Everson-Nooksack Municipal Court	10/29/2020 9:20 AM
17	Skamania County Courthouse - Stevenson, WA	10/29/2020 8:28 AM
18	Kitsap County Courthouse	10/28/2020 10:52 AM
19	Pierce County Court - County City Building	10/28/2020 10:42 AM
20	Clallam County Courthouse	10/28/2020 9:28 AM
21	Chelan County Court House	10/28/2020 7:59 AM
22	Lakewood Municipal Court-Serving Lakewood, University Place, Steilacoom and DuPont	10/28/2020 7:44 AM
23	Blaine Municipal Court	10/27/2020 3:26 PM
24	Fife Municipal Court	10/27/2020 3:15 PM
25	Snohomish County Superior Courthouse	10/27/2020 2:34 PM
26	Klickitat County Courthouse Goldendale	10/27/2020 1:15 PM
27	Superior Court of Lewis County	10/27/2020 11:54 AM
28	Pacific Municipal Court	10/27/2020 9:41 AM
29	Walla Walla County Superior Courthouse	10/27/2020 8:55 AM
30	Cowlitz County Hall of Justice	10/27/2020 8:51 AM
31	Thurston co	10/27/2020 8:24 AM
32	Republic WA	10/27/2020 8:21 AM
33	Everett Municipal Court 3028 Wetmore Everett WA	10/27/2020 8:04 AM
34	Pacific WA	10/27/2020 7:49 AM
35	149 Hodgden St S, Tenino 98589	10/27/2020 7:47 AM
36	Superior Court	10/27/2020 6:46 AM
37	Island County Superior Court	10/26/2020 5:43 PM

Copy of Public Health Screenings and Facility Considerations

38	Port Orchard Courthouse	10/26/2020 4:12 PM
39	Ellensburg	10/26/2020 4:01 PM
40	Island County Superior Court Coupeville WA	10/26/2020 4:01 PM
41	Whatcom County - Bellingham	10/26/2020 3:51 PM
42	Seattle	10/26/2020 3:43 PM
43	Everett Municipal Court	10/26/2020 3:31 PM
44	Lynden Municipal COurt	10/26/2020 3:29 PM
45	Clallam County Juvenile and Family Services	10/26/2020 11:42 AM
46	Superior and District Courts	10/26/2020 9:15 AM
47	Ocean Shores Municipal Court	10/25/2020 6:08 AM
48	Long Beach, Washington	10/23/2020 8:31 AM
49	Anacortes Municipal Court	10/22/2020 1:09 PM
50	Clark County	10/22/2020 5:55 AM
51	Shelton Municipal Court	10/21/2020 1:21 PM
52	Spokane Municipal Court, County Courthouse Annex	10/21/2020 1:05 PM
53	Marysville Municipal Court	10/21/2020 7:51 AM
54	Asotin City Municipal Court	10/20/2020 5:11 PM
55	Elma Municipal	10/20/2020 12:32 PM
56	Okanogan County Courthouse	10/20/2020 10:13 AM
57	Spokane County Superior, District, Municipal & Broadway Civil	10/20/2020 9:17 AM
58	Municipal Court	10/20/2020 8:55 AM
59	Jefferson County Court House	10/20/2020 8:48 AM
60	Yakima Co. Courthouse	10/20/2020 7:32 AM
61	Kittitas County Court House	10/20/2020 6:49 AM
62	Spokane County Court House/Annex	10/19/2020 8:33 PM
63	Lynnwood Municipal Court: 19321 44 Ave West, Lynnwood WA 98036	10/19/2020 5:18 PM
64	Chelan county	10/19/2020 4:36 PM
65	Courthouse	10/19/2020 2:00 PM
66	BELLINGHAM MUNICIPAL COURT	10/19/2020 11:32 AM
67	Superior Court	10/19/2020 10:02 AM
68	Puyallup Municipal Court	10/19/2020 9:01 AM
69	Kittitas County Superiors Court	10/19/2020 8:12 AM
70	Bonney Lake Muni Court	10/19/2020 8:01 AM
71	Kent Municipal Court	10/16/2020 11:22 AM
72	Island County Superior Court, Coupeville WA	10/16/2020 8:59 AM
73	Seattle Justice Center	10/16/2020 8:56 AM
74	Clark County Courthouse	10/16/2020 8:00 AM
75	Okanogan County Superior and District Courts	10/15/2020 3:21 PM

Copy of Public Health Screenings and Facility Considerations

76	Kitsap County Courthouse	10/15/2020 3:16 PM
77	Chelan County Courthouse Campus	10/15/2020 2:56 PM
78	Lewis County Superior Court	10/15/2020 2:34 PM
79	San Juan County	10/15/2020 2:27 PM
80	Issaquah Municipal Court	10/15/2020 1:47 PM
81	Superior Court courtroom	10/15/2020 12:34 PM
82	Thurston County Superior Court	10/15/2020 12:29 PM
83	Skamania County District and Superior Court	10/15/2020 12:21 PM

Copy of Public Health Screenings and Facility Considerations

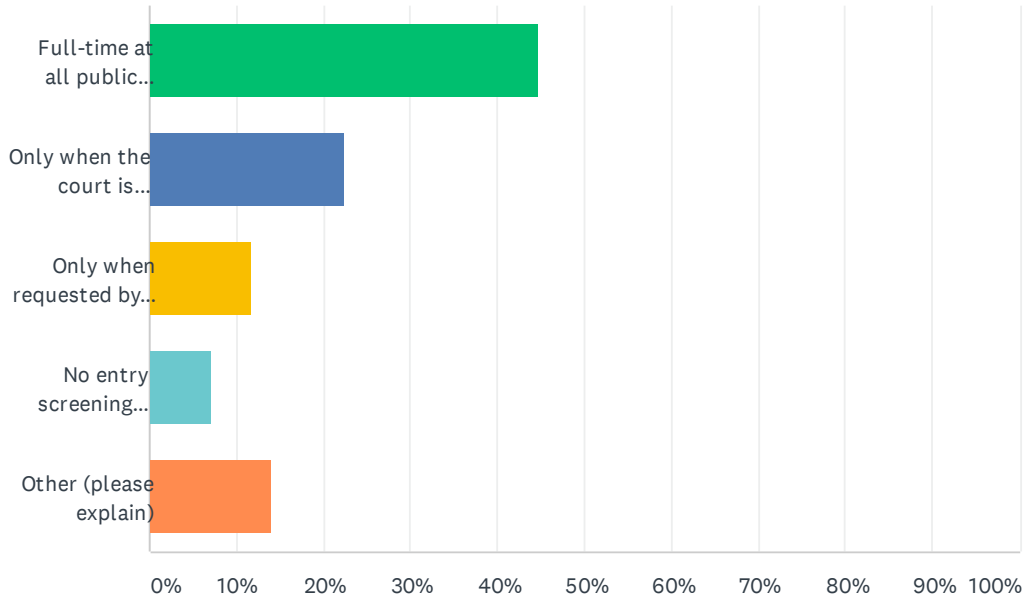
#	SECONDARY LOCATION	DATE
1	Ruston Municipal	11/3/2020 12:22 PM
2	Wahkiakum County Superior Court	11/3/2020 11:55 AM
3	Grays Harbor County Juvenile Court, Aberdeen	11/3/2020 11:34 AM
4	Yakima Juvenile Detention Center	11/3/2020 11:25 AM
5	Serves both Algona & Pacific	11/3/2020 10:47 AM
6	Yakima County Juvenile Justice Facility	10/29/2020 12:27 PM
7	Kitsap County Juvenile and Family Services	10/28/2020 10:52 AM
8	Clallam County Juvenile Facility	10/28/2020 9:28 AM
9	Chelan County Juvenile Court	10/28/2020 7:59 AM
10	Lakewood City Hall	10/28/2020 7:44 AM
11	Snohomish County District Courts	10/27/2020 2:34 PM
12	Pioneer Building/Court White Salmon	10/27/2020 1:15 PM
13	District Court of Lewis County	10/27/2020 11:54 AM
14	(Serves Pacific and Algona Court at one location)	10/27/2020 9:41 AM
15	Walla Walla County District Courthouse	10/27/2020 8:55 AM
16	Cowlitz County Juvenile Court	10/27/2020 8:51 AM
17	Nisqually court	10/27/2020 8:24 AM
18	Algona	10/27/2020 7:49 AM
19	District Court	10/27/2020 6:46 AM
20	Port Orchard Juvenile facility	10/26/2020 4:12 PM
21	Cle Elum	10/26/2020 4:01 PM
22	Kent	10/26/2020 3:43 PM
23	Snohomish County Courthouse	10/26/2020 3:31 PM
24	Juvenile Facility	10/26/2020 9:15 AM
25	South Bend, Washington	10/23/2020 8:31 AM
26	Mount Vernon Municipal Court	10/22/2020 1:09 PM
27	Spokane Municipal Court, Public Safety Building	10/21/2020 1:05 PM
28	Asotin Courthouse	10/20/2020 5:11 PM
29	Yakima Co. Juvenile Justice Center	10/20/2020 7:32 AM
30	Spokane Public Safety Building	10/19/2020 8:33 PM
31	Douglas county	10/19/2020 4:36 PM
32	District Court	10/19/2020 10:02 AM
33	Island County District Court, Oak Harbor WA	10/16/2020 8:59 AM
34	Juvenile Justice Center Courts	10/16/2020 8:00 AM
35	Okanogan County Agriplex (for superior court trials)	10/15/2020 3:21 PM
36	Bremerton Muni Court	10/15/2020 3:16 PM
37	Law and Justice building	10/15/2020 2:34 PM

Copy of Public Health Screenings and Facility Considerations

38	Superior Court offices	10/15/2020 12:34 PM
39	Thurston County District Court	10/15/2020 12:29 PM
#	OTHER LOCATION	DATE
1	Grays Harbor District Court #2, Aberdeen	11/3/2020 11:34 AM
2	Yakima County District Court	11/3/2020 11:25 AM
3	Yakima County District Court Satellite Office - Grandview	10/29/2020 12:27 PM
4	Bremerton Municipal Courthouse	10/28/2020 10:52 AM
5	Denney Juvenile Justice Center	10/27/2020 2:34 PM
6	Historic Courthouse Lewis County	10/27/2020 11:54 AM
7	Cowlitz County Event Center	10/27/2020 8:51 AM
8	Juvenile Court	10/27/2020 6:46 AM
9	Bellevue	10/26/2020 3:43 PM
10	The Entire Courthouse	10/26/2020 9:15 AM
11	Yakima Muni. Court Grandview	10/20/2020 7:32 AM
12	Broadway Center Building	10/19/2020 8:33 PM
13	Benton county	10/19/2020 4:36 PM
14	Satellite Courtroom	10/19/2020 10:02 AM
15	Family Annex Courts	10/16/2020 8:00 AM
16	Kitsap Juvenile Court	10/15/2020 3:16 PM
17	Courthouse	10/15/2020 12:34 PM
18	Thurston County Family Juvenile Court	10/15/2020 12:29 PM
#	OTHER LOCATION	DATE
1	Grays Harbor County Fairgrounds, Elma	11/3/2020 11:34 AM
2	Courthouse campus Lewis County	10/27/2020 11:54 AM
3	County Campus	10/27/2020 6:46 AM
4	Shoreline, Issaquah, Redmond, Burien, Vashon	10/26/2020 3:43 PM
5	Yakima Co. Department of Corrections	10/20/2020 7:32 AM
6	Juvenile Detention Center/Spokane Valley Precinct/Temp Location at Spokane County Fair & Expo Building	10/19/2020 8:33 PM
7	City of East Wenatchee	10/19/2020 4:36 PM
8	County Administrative Buildings	10/19/2020 10:02 AM
9	Thurston County Off-Site Court Facility	10/15/2020 12:29 PM

Q4 When does your facility conduct entry screening?

Answered: 85 Skipped: 1



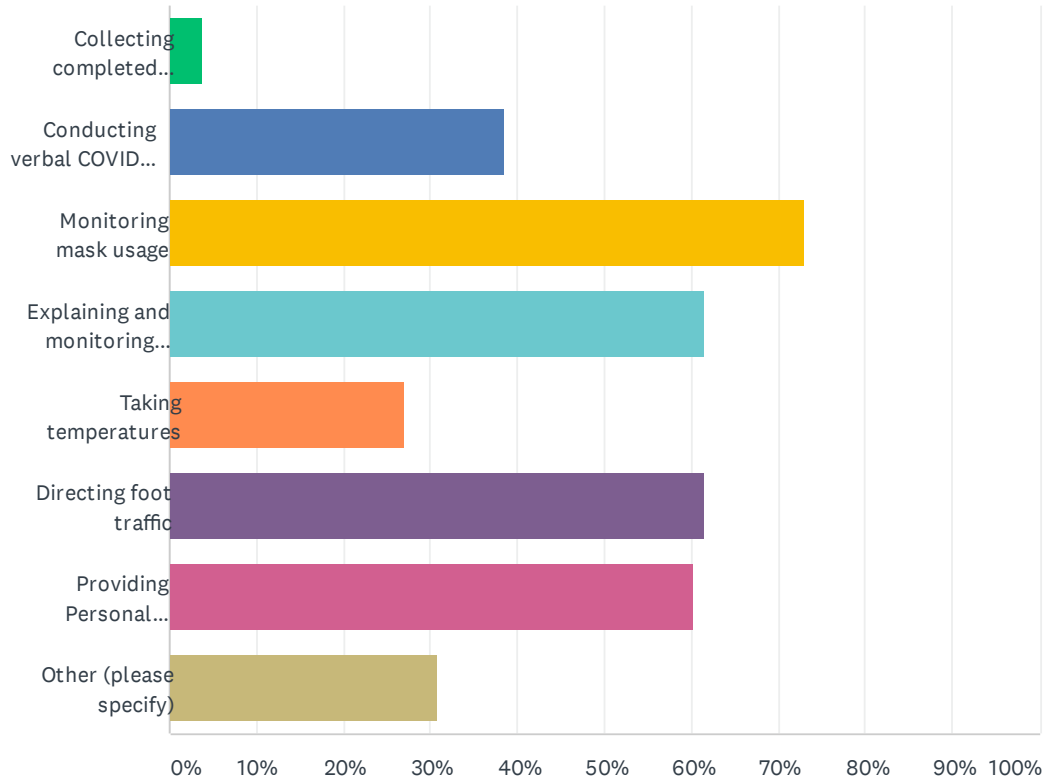
ANSWER CHOICES	RESPONSES	
Full-time at all public entrances	44.71%	38
Only when the court is in-session	22.35%	19
Only when requested by courts for potential high risk events	11.76%	10
No entry screening occurs at the courthouse	7.06%	6
Other (please explain)	14.12%	12
TOTAL		85

Copy of Public Health Screenings and Facility Considerations

#	OTHER (PLEASE EXPLAIN)	DATE
1	Full time at Main Courthouse and entrance to DC#2. When court is in session at other locations	11/3/2020 11:34 AM
2	We have been primarily using remote hearings through Zoom or by phone, but we still conduct occasional in-person hearings. All entry screening is done outside before making entry into the building.	11/3/2020 10:47 AM
3	While court dockets are in session at the Municipal Court side of the building only	10/28/2020 7:46 AM
4	When entering the 3rd floor of the Superior Court	10/27/2020 8:56 AM
5	Screening occurs only when people enter judicial areas of the courthouse - no screening for visiting non-judicial offices within the courthouse	10/26/2020 3:52 PM
6	At the ADA door now that we are closed to public except for appointment, Prior to covid only when court was in session	10/20/2020 8:49 AM
7	COURTHOUSE IS CLOSED TO THE PUBLIC	10/19/2020 11:40 AM
8	When court is in session, and when probation has visitors.	10/19/2020 9:08 AM
9	Full Time at Court Level Entrances	10/15/2020 2:58 PM
10	When requested and random screenings and other known high risk	10/15/2020 2:28 PM
11	we are interviewing for PT staff person Oct 15-Dec 31 2020	10/15/2020 12:38 PM
12	8-5 Monday-Friday Public entrances	10/15/2020 12:30 PM

Q5 What public health related duties are you or your staff performing?

Answered: 78 Skipped: 8



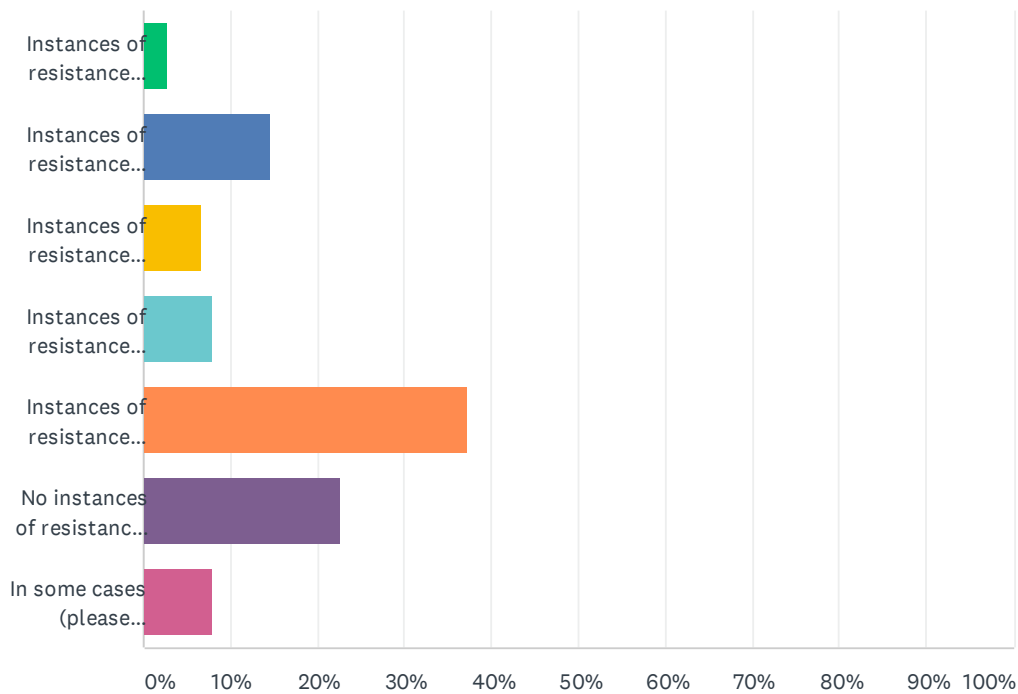
ANSWER CHOICES	RESPONSES	
Collecting completed COVID-19 screening forms	3.85%	3
Conducting verbal COVID-19 screenings	38.46%	30
Monitoring mask usage	73.08%	57
Explaining and monitoring social distancing	61.54%	48
Taking temperatures	26.92%	21
Directing foot traffic	61.54%	48
Providing Personal Protective Equipment (PPE) to people entering courthouse	60.26%	47
Other (please specify)	30.77%	24
Total Respondents: 78		

Copy of Public Health Screenings and Facility Considerations

#	OTHER (PLEASE SPECIFY)	DATE
1	None at this time. Building is closed to public.	11/3/2020 12:11 PM
2	limited capacity, handwashing or hand sanitizer upon entry, disinfecting area after each person	11/3/2020 10:48 AM
3	Providing PPE to people participating in jury trials	10/30/2020 12:59 PM
4	none of those	10/30/2020 11:13 AM
5	conducted by private security	10/28/2020 10:43 AM
6	We've adjusted to a single point entry.	10/28/2020 8:00 AM
7	We are currently only allowing 12 people in at a time and we are giving priority to people on the docket before spectators. We also removed all extra chairs from the courtroom to avoid unnecessary arguments with people wanting to come in beyond our 12 person limit. The court has also staggered our dockets to include dockets every 30-45 minutes with no more than 12 per calendar.	10/28/2020 7:50 AM
8	one at a time in the courtroom	10/27/2020 8:26 AM
9	Provide hand sanitizer at the entrance of the courtrooms, security station and "front counter". Signage regarding face masks, physical distancing and COVID-19 related questions are posted on entrances of courthouse and throughout the lobby.	10/27/2020 8:07 AM
10	The court is still virtual for us	10/27/2020 7:49 AM
11	My staff does not provide security for the courthouse. (contract security through court admin)	10/26/2020 4:03 PM
12	Functions related to courthouse screening is NOT performed by the Sheriff's Office - this service is provided by the County's Facilities Department which utilizes a private security company	10/26/2020 3:53 PM
13	We do not provide any type of screening, there are masks provided if anyone wants one.	10/26/2020 3:44 PM
14	Allowing only a few in lobby at a time and only one person in Court Room.	10/20/2020 12:35 PM
15	Contacting offices to confirm appointments, direct traffic to what location they need to be at.	10/20/2020 8:50 AM
16	Providing Masks for patrons without	10/19/2020 2:01 PM
17	COURTHOUSE IS CURRENTLY CLOSED DUE TO COVID AND PUBLIC IS NOT ALLOWED TO ENTER THE BUILDING.	10/19/2020 11:40 AM
18	Cleaning surface's	10/19/2020 9:11 AM
19	No action being taken in this area that I am aware of.	10/19/2020 8:16 AM
20	Requiring all persons entering to sanitize their hands before entering the Court.	10/16/2020 11:25 AM
21	We are not enforcing mask usage outside the courtrooms, we educate; however, in all courtrooms masks are required. We as Sheriff's Deputies do not enforce mask wear unless the court directs us to do so. Either the court bailiffs enforce the mask rule or the judge. Again, if requested to enforce the wear of a mask it only occurs when a subject refuses the directives of court staff to do so.	10/15/2020 3:01 PM
22	Monitoring seating in courtroom and calling individuals into the courtroom when necessary. Also, sanitizing tables and such throughout the day in the courtrooms.	10/15/2020 2:36 PM
23	providing PPE to people entering courtroom, maintaining courtroom log for contact tracing	10/15/2020 12:39 PM
24	Monitoring number of individuals in courtrooms and courthouse	10/15/2020 12:31 PM

Q6 Are entry screening staff encountering resistance to the requirement for people to wear masks/face covering in order to enter the courthouse?

Answered: 75 Skipped: 11



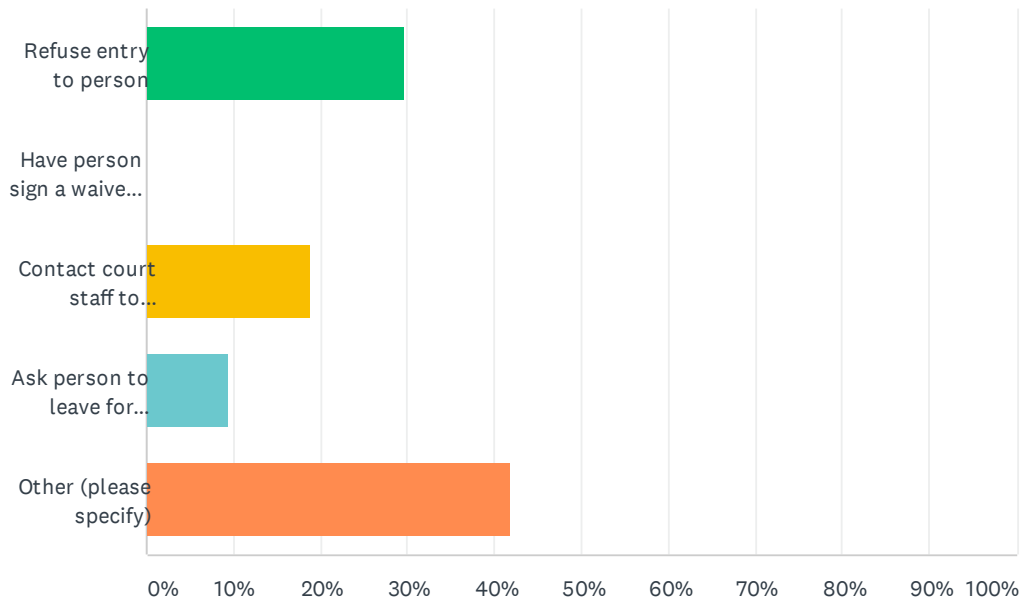
ANSWER CHOICES	RESPONSES	
Instances of resistance occur on a daily basis	2.67%	2
Instances of resistance occur several times a week	14.67%	11
Instances of resistance occur about once a week	6.67%	5
Instances of resistance occur a few times per month	8.00%	6
Instances of resistance rarely occur	37.33%	28
No instances of resistance have occurred	22.67%	17
In some cases (please specify)	8.00%	6
TOTAL		75

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#	IN SOME CASES (PLEASE SPECIFY)	DATE
1	We have a lot of improper wearing (not covering nose, wearing it on the chin only). I notice people come in with a mask and start taking it down as time goes on... No refusals	11/3/2020 10:49 AM
2	Potential jurors have cited their "constitutional right" not to wear a mask as a reason to be excused from jury duty.	10/30/2020 1:00 PM
3	When the requirement first was implemented we had resistance a few times per week. Now since the pandemic has been going for so long, we rarely get resistance and when we do we offer the person the ability to go to the front counter and get rescheduled for another date if they are unwilling to comply and most of them decide to comply rather than reschedule.	10/28/2020 7:51 AM
4	We do not request compliance.	10/26/2020 3:45 PM
5	N/A	10/19/2020 11:41 AM
6	Initially very much resistance but it has cut down quite a bit. I would say, daily still though.	10/15/2020 2:38 PM

Q7 What policies are in place when people refuse to wear a mask or follow the social distancing policy?

Answered: 74 Skipped: 12



ANSWER CHOICES	RESPONSES	
Refuse entry to person	29.73%	22
Have person sign a waiver for medical exemption	0.00%	0
Contact court staff to communicate with person	18.92%	14
Ask person to leave for non-compliance after entry	9.46%	7
Other (please specify)	41.89%	31
TOTAL		74

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#	OTHER (PLEASE SPECIFY)	DATE
1	Have not really had any issues.	11/3/2020 11:30 AM
2	No entry without a mask, although we would likely let them call in or "Zoom" in from the outside	11/3/2020 10:49 AM
3	Refuse entry if staff communications fail to achieve compliance.	10/30/2020 1:01 PM
4	Response varies, but so far compliance has not been an issue	10/29/2020 12:29 PM
5	None	10/29/2020 10:56 AM
6	Individual offices and or courts have control over person(s) entering and if services will be provided.	10/28/2020 10:57 AM
7	We refuse entry in almost all cases unless there are obvious sign of medical limitations that would prohibit someone from wearing a mask. As mentioned in the previous answer, we also offer the option of rescheduling to another day at the court front counter when they would be able to comply with the requirement to wear a mask.	10/28/2020 7:54 AM
8	Refuse entry and notification is made to the Judge	10/27/2020 1:18 PM
9	Court is still virtual	10/27/2020 7:50 AM
10	Each department has the authority to deny assistance if a person refuses to wear a mask	10/27/2020 6:47 AM
11	Allow person to enter, without any comment.	10/26/2020 3:45 PM
12	Does not happen often, but rarely someone will claim a medical exemption	10/26/2020 3:31 PM
13	When a department from within the courthouse asks someone to follow social distancing or to put on a mask and they will not, then security will come and explain that they need to follow the request or will be escorted out of the courthouse.	10/26/2020 9:19 AM
14	this has not occurred	10/22/2020 1:11 PM
15	Refuse entry and make arrangements for phone contact	10/21/2020 1:23 PM
16	It depends on the circumstances. We provide a mask for people to wear and if they refuse they are asked to wait in the hallway until their case is called.	10/21/2020 1:17 PM
17	Options one and four	10/21/2020 10:33 AM
18	We don't have one.	10/20/2020 7:33 AM
19	All persons entering a court facility are required to wear a mask or face covering to proceed through the security screening, anyone with a medical excuse is allowed to enter, others refusing to comply would be directed to a court representative to resolve.	10/19/2020 8:33 PM
20	N/A	10/19/2020 11:41 AM
21	not sure	10/19/2020 8:17 AM
22	No mask no entry, temperature over 100 no entry, failure to sanitize hands or not wear gloves, no entry. We will ask them what special accomodations they need and then try to handle business either via phone or placing paperwork in a sealed plastic baggie for court staff to handle.	10/16/2020 11:32 AM
23	We offer face shield as option. Otherwise they are refused entry	10/16/2020 8:59 AM
24	We offer a face shield to those who say medical reasons to not wear a mask. Security reminds people to follow social distancing measures with deputy to back us up when needed to educate them of policies.	10/16/2020 8:04 AM
25	I have not had to refuse entry into any court room	10/15/2020 3:27 PM
26	None	10/15/2020 3:17 PM
27	We educate but do not deny entry or access.	10/15/2020 3:09 PM
28	Offer a humanity shield, offer to contact court to arrange for video appearance. Entry is not allowed without complying with masking requirement or if they are ill.	10/15/2020 2:39 PM

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29	Provide Zoom information and reset hearing	10/15/2020 1:48 PM
30	court staff communicates with person and offers alternatives such as listening devic, reschedule to appear at end of calendar or telephonically,	10/15/2020 12:42 PM
31	If party to hearing is requiered to be their court admin will arrange video hearing for subject	10/15/2020 12:35 PM

Q8 List the top five issues or challenges that are coming up and how are they being addressed, to share with your colleagues and task force

Answered: 47 Skipped: 39

ANSWER CHOICES	RESPONSES	
Please describe the issue and response	100.00%	47
Please describe the issue and response	51.06%	24
Please describe the issue and response	42.55%	20
Please describe the issue and response	23.40%	11
Please describe the issue and response	14.89%	7

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#	PLEASE DESCRIBE THE ISSUE AND RESPONSE	DATE
1	Not properly wearing mask	11/3/2020 12:21 PM
2	Split Attention	11/3/2020 12:14 PM
3	persons with mental health issues who refuse to wear a mask	11/3/2020 12:00 PM
4	We really haven't had very many issues with people refusing.	11/3/2020 11:30 AM
5	Adding health screenings and social distance monitoring is a significant additional burden along with "usual" security measures. We are keeping counts of the numbers of people we expect to appear in person to staff accordingly.	10/30/2020 1:04 PM
6	Access to courthouse facility is necessary to citizens	10/29/2020 12:31 PM
7	The mask mandate is unenforceable and public buildings are difficult to deny services	10/28/2020 11:01 AM
8	social distancing for courtrooms and jury assembly. off site jury assembly has been established.	10/28/2020 10:46 AM
9	Jury selection and trials on in-custody people. Currently using a gym that is located off site and providing as much security as needed.	10/28/2020 9:39 AM
10	People bringing spectators to court with them and having to explain multiple times what our limitations are. We have signs that explain the strict compliance with social distancing.	10/28/2020 8:02 AM
11	Defendants arriving without masks. Public Defenders issuing them to clients (district courts).	10/27/2020 2:45 PM
12	Increased court traffic from backlog of cases will increase the need for court security personnel	10/27/2020 1:27 PM
13	The proper wearing of masks	10/27/2020 11:58 AM
14	We are in the process of "hardening" both courthouses	10/27/2020 8:57 AM
15	Anxiety	10/27/2020 8:28 AM
16	Backlog of cases due to covid	10/27/2020 7:51 AM
17	We do not have a big waiting area, so will stagger court times	10/27/2020 7:51 AM
18	People have been unable to complete fingerprinting for various reasons. Implimented an appointment program ans system that allows individuals to make appointments. This has allowed us to process some individuals.	10/27/2020 6:51 AM
19	not a Sheriff's Office issue unless called to assist with a non-compliant person - functions are managed by County Facilities Department	10/26/2020 3:54 PM
20	We are discussing potential issues with upcoming jury trials (getting large group together for intial intake...selecting multiple alternates in case someone becomes ill mid-trial, etc)	10/26/2020 3:32 PM
21	Off site security for jury selections and possible off site trials.	10/26/2020 9:20 AM
22	Refusal to wear a mask. Subjects are then directed to wear a face shield. If they still refuse, they are denied entry and are advised a warrant may be issued for their failure to appear before the Judge (if the charge is criminal).	10/25/2020 6:10 AM
23	We do not control our building and are subject to the policies and decision making of another jurisdiction; our response has continued to be to continue to screen individuals as they enter the facilities	10/22/2020 11:33 AM
24	Masks within courts once entry has been granted - attempt to obtain compliance through verbal means - no use of force	10/22/2020 5:57 AM
25	No issues	10/21/2020 1:24 PM
26	logistics in moving people and distancing in relation to conducting jury trials. We have moved jury selection to an offsite location within the city to facilitate social distancing guidelines. Alternate courtroom configurations and procedures are being developed to make jury trials proceed as smoothly as possible.	10/21/2020 10:33 AM
27	We have no help from our Police Dept to man the door and do the screening, so my Deputy is	10/20/2020 12:41 PM

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doing it all, which means her court duties are passed onto me.

28	Complacency on the part of the public and court house staff. Length of pandemic and mitigation measures causes indiv. to lose sense of importance of protective measures. Pub. Health has tried to reengage this topic regularly to try to reset thinking. Moderate to declining success.	10/20/2020 10:17 AM
29	Requiring masking and then making sure people are following the rules, asking people to wear masks properly	10/20/2020 8:57 AM
30	Noncompliance with posted signage. Contact/educate	10/20/2020 6:53 AM
31	Getting folks to follow social distancing. Signs are posted as visual reminders and on the floor plus security screeners remind those not following the guidelines of the importance to social distance.	10/19/2020 8:33 PM
32	Court security becoming defacto court designee for a myriad of court related questions (court services are closed to public). Ongoing communication with court personnel to provide assistance during times of need; however, remains an ongoing challenge.	10/19/2020 5:24 PM
33	Wearing Masks, provide masks	10/19/2020 4:42 PM
34	OPENING COURTHOUSE TO THE PUBLIC/ESTABLISHING SAFETY PROCEDURES	10/19/2020 11:43 AM
35	courtroom distancing - created a new courtroom that has sufficient space	10/19/2020 10:06 AM
36	individuals without masks, so we have masks available to hand out. .	10/19/2020 9:24 AM
37	People admitting they have had exposure, they are sent away with new Court date.	10/19/2020 8:05 AM
38	Refusing to wear a mask, they are told to stay outside and then we try to accomodate them by either making another court date, waiting till the end of the calendar and then telling them to mask up for the short time to walk into the court and handle their case.	10/16/2020 11:42 AM
39	persons entering courtroom and saying they have Covid causes panic for attorneys & staff. We have developed notification protocols for suspected exposure incidents	10/16/2020 9:25 AM
40	Keeping PPE in supply ; not addressed is just an issue to always track/worry about	10/16/2020 8:25 AM
41	masks hinder non verbal communication/facial body language	10/15/2020 3:35 PM
42	Creating a single point entry to courthouse and adjacent Law & Justice Building.	10/15/2020 3:12 PM
43	Resistance to using a mask. We offer humanity shields or offer to contact court for video appearance.	10/15/2020 2:45 PM
44	Lack of staffing, budget cuts, which is causing less screening	10/15/2020 2:31 PM
45	increased sanitizing-sanitizing counsel tables and gallery in between hearings or calendars	10/15/2020 12:52 PM
46	Different screening guidelines from different courts. We screen the public differently between District and Superior Courts to their requirements	10/15/2020 12:46 PM
47	Physical space is very limited so we have been attempting to restructure and move as much as possible to a web option.	10/15/2020 12:24 PM

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#	PLEASE DESCRIBE THE ISSUE AND RESPONSE	DATE
1	No clear medical policy	11/3/2020 12:14 PM
2	Screening is largely completed by a private vendor	10/29/2020 12:31 PM
3	High security/high profile trials and having room for all participants. Not sure how it will be handled as it hasn't occurred but scheduled for the end of the year.	10/28/2020 9:39 AM
4	People scheduled for court attempting to come in with temperatures above our cut off of 100.4 degrees. We have them cool off in their vehicles or outside and take temperatures again within 10-15 minutes after our first attempt. If they are unable to get their temperature down, we have them get rescheduled for another day and bring their court order to them outside to reduce the possibility of unnecessary secondary exposure.	10/28/2020 8:02 AM
5	People attending court, then disclosing COVID status and/or suspicions. Implementing plan to exclude at entrance based upon answers to screening questions.	10/27/2020 2:45 PM
6	State of Washington vs. John W. Jackson, Sr. restriction of shackles in the courtroom	10/27/2020 1:27 PM
7	The use of faceshields as apposed to masks	10/27/2020 11:58 AM
8	Can't breathe properly in the Mask	10/27/2020 8:28 AM
9	Providing access to virtual court	10/27/2020 7:51 AM
10	Courtroom are small and cannot accomidate socil distanceing. implimented the ability for some court processes to occur through video.	10/27/2020 6:51 AM
11	Staying in constant communication with teh court staff and judge with information.	10/26/2020 9:20 AM
12	having no plan if someone outright refuses to wear a mask, try to speak with the person to gain complaince	10/20/2020 8:57 AM
13	Having to process multiple people and maintain disenfecting standards when busy performing the screening process. Continue to focus on each individual being processed using professionalism and attention to details.	10/19/2020 8:33 PM
14	Communication challenges for officer/member of public due to face coverings, especially if officer is wearing higher rated face shield.	10/19/2020 5:24 PM
15	social distancing, remind people to social distance	10/19/2020 4:42 PM
16	courtroom access - video and audio court sessions	10/19/2020 10:06 AM
17	Some people do not constantly wear their mask. They are reminded to keep their mask on.	10/19/2020 8:05 AM
18	Temp over 100. Have them wait 5 min outside to see if the temp comes down, hand deliver documents from client to court clerk in a sealed bag.	10/16/2020 11:42 AM
19	Too many people in the courtroom. Presiding issued a ruling stating only 10 people in courtroom this includes staff	10/16/2020 9:25 AM
20	covid protocols severely impact criminal justice system ability to fully protect the public/system is responding as best as it can under the circumstances	10/15/2020 3:35 PM
21	Limiting the number of people within each courtroom.	10/15/2020 3:12 PM
22	Not maintaining social distance. We remind them and they keep distance for a short time , but they struggle with the 6 ft rule. We indicate to them they can go outside and be closer to communicate, but while in the building social distancing is required.	10/15/2020 2:45 PM
23	mask breaks during inclement weather-having to stay indoors and having safe place to remove mask	10/15/2020 12:52 PM
24	People arriving with covid symptoms for hearings. District Court has allowed us to restrict entry and person then contacts court with number provided to reschedule	10/15/2020 12:46 PM

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#	PLEASE DESCRIBE THE ISSUE AND RESPONSE	DATE
1	No clear policy for removal from court	11/3/2020 12:14 PM
2	Manpower to ensure compliance after initial screening is problematic	10/29/2020 12:31 PM
3	Continued sanitation of all areas of the courthouse when the public is roaming the halls. Cleaning company currently cleaning around the clock while the courthouse is open.	10/28/2020 9:39 AM
4	People not bringing in their own mask with limited supplies available to provide to the public. This problem has since resolved itself with the availability of additional PPE.	10/28/2020 8:02 AM
5	Citizens approaching the front marshals' counter instead of staying behind tensa-barrier (to socially distance). Installing glass shield on counter.	10/27/2020 2:45 PM
6	COVID-19 protocols that are changing daily will require constant monitoring and guidance through the health department	10/27/2020 1:27 PM
7	The changing directives from DOH, L&I, etc...	10/27/2020 11:58 AM
8	simple refusal	10/27/2020 8:28 AM
9	maintain social distancing, we have taken out the bench's and replaced them with plastic chairs that can be 6 feet apart during court sessions	10/20/2020 8:57 AM
10	Keeping not only security screeners but county staff informed on a daily basis regarding operational hours throughout the building. Site supervisor will confer before start of each day the current operational hours of court operations.	10/19/2020 8:33 PM
11	Effective social distancing when court attendees are "lining up" to enter court.	10/19/2020 5:24 PM
12	Non compliance, give them options	10/19/2020 4:42 PM
13	face covering compliance - offering various forms of coverings to people who do not have them, reminders to wear them	10/19/2020 10:06 AM
14	Some people do not maintain their distance. They are reminded to keep their distance.	10/19/2020 8:05 AM
15	Large back packs- seal the bag in a plastic bag and hold until client is done with court business	10/16/2020 11:42 AM
16	Back order of plexiglass. Some courtrooms are awaiting protective barriers before they can be reopened	10/16/2020 9:25 AM
17	Explaining to the public why all county offices are closed to the public with exception of courts and court clerks offices.	10/15/2020 3:12 PM
18	Counsel are not always maintaining social distance with their clients in court and in the hallways. We remind them of the rules when we see it.	10/15/2020 2:45 PM
19	screening folks at courthouse entry rather than after they have arrived on 2nd floor	10/15/2020 12:52 PM
20	Lack of social distancing during screen. Plexiglas has been provided for x-ray operator, masks, gloves and eye protection for magnetometer. Wanding conducted from side-not face to face	10/15/2020 12:46 PM

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#	PLEASE DESCRIBE THE ISSUE AND RESPONSE	DATE
1	Pacing/Timeliness of court proceeding with Covid screening	11/3/2020 12:14 PM
2	The vast majority of county functions are in the same facility as court functions	10/29/2020 12:31 PM
3	Having different offices not open to the public and the public losing patience with getting services they need. Online services are being offered but long delays occurring	10/28/2020 9:39 AM
4	People being screened in wanting to move the 12 chairs close to someone they know. We used red gaffers tape that we secured to the floor where the chairs are required to stay and we make regular checks of the courtroom to ensure that the chairs remain in their designated locations.	10/28/2020 8:02 AM
5	Ensuring social distancing for juries. Off-Site location devised with it's own security, allowing jury pools to be smaller in each location.	10/27/2020 2:45 PM
6	The courts are not equipped with metal detectors opening the door for potential threats with the use of firearms	10/27/2020 1:27 PM
7	jury trial, We are having longer jury selection that is broke up into 2-3 days with a maximum of 30 people each time. we have 3 alternates incase someone is sick. the selection process has made the public feel safer	10/20/2020 8:57 AM
8	Ensuring each court location has the appropriate number of daily mask. Site supervisor will coordinate on a daily basis the screening station disinfectant and protective mask needs to ensure a surplus of each item.	10/19/2020 8:33 PM
9	conspiracy about masks, inform them of options	10/19/2020 4:42 PM
10	Masks below the nose: constant reminder to keep it over nose, signs explaining it. Attorneys, Defense, Judges all reminding them.	10/16/2020 11:42 AM
11	Initial reluctance from marshls to be responsible for enforcing covid protocols. We addressed the "Why" with officers and gained their buy in. Developing a team effort to battle the spread of the virus. Court staff on board as well	10/16/2020 9:25 AM
#	PLEASE DESCRIBE THE ISSUE AND RESPONSE	DATE
1	Searches, bags and people	11/3/2020 12:14 PM
2	Language services are minimal	10/29/2020 12:31 PM
3	People showing up late for their scheduled time causing a back log in people being allowed in the courtroom. The court has implemented a 30 minute late cutoff time for each docket and this does help with flow.	10/28/2020 8:02 AM
4	Training for active shooters/assaults/escapes in the courtroom. Will require training with all local agencies including the other offices located in the courthouse.	10/27/2020 1:27 PM
5	Keeping screeners focused on disinfecting their own areas while focusing on persons being screened. Site supervisor will remind the creww before each shift, throughout the shift and during closeout of the shift.	10/19/2020 8:33 PM
6	cleanliness, cleaning the areas more frequently	10/19/2020 4:42 PM
7	Misinformation about safety protocols. To address this we have weekly virtual Townhalls with staff lead by JR. Presiding opens each one. This reduces misinformation about operations, and health & safety concerns	10/16/2020 9:25 AM

Q9 What are the five top unmet needs that you see in security or facilities management?

Answered: 45 Skipped: 41

ANSWER CHOICES	RESPONSES	
Describe need	100.00%	45
Describe need	68.89%	31
Describe need	33.33%	15
Describe need	13.33%	6
Describe need	4.44%	2

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#	DESCRIBE NEED	DATE
1	Security Screening	11/3/2020 12:24 PM
2	Policy/Guidelines	11/3/2020 12:15 PM
3	metal detector at main entrance.	11/3/2020 12:01 PM
4	We haven't had any issues that have been unmet. Facilities has been on top of things.	11/3/2020 11:31 AM
5	Having universal screening for those entering the building at all times, not just on planned court days.	10/30/2020 1:04 PM
6	Manpower is insufficient	10/29/2020 12:32 PM
7	Full time Security Staffing at public entry	10/29/2020 8:31 AM
8	The need for increased staffing	10/28/2020 11:03 AM
9	More room for juries and trials to be able to happen with social distancing space	10/28/2020 9:40 AM
10	Staffing shortages are always an issue that most likely won't get better as government agencies face budgetary issues. Staffing shortages have created a very difficult hurdle during the pandemic. Our positions within the court all have secondary and in some cases tertiary duties that take us away from the screening station making the security piece not as secure as it could be.	10/28/2020 8:17 AM
11	Personnel shortage	10/27/2020 3:29 PM
12	Universal screening-currently, many staff are allowed to bypass security. Going to universal screening would require a substantial increase in budget.	10/27/2020 2:52 PM
13	Handheld screening tools	10/27/2020 1:30 PM
14	Funding for Security manpower, we are dealing with burnout with personnell at the entry points	10/27/2020 12:01 PM
15	Screening at main entry point	10/27/2020 8:58 AM
16	New facility, current one is a historic building.	10/27/2020 8:31 AM
17	Secure area to provide access to the a virtual court	10/27/2020 7:51 AM
18	Ability to process all issues in a timely manner	10/27/2020 6:53 AM
19	social distancing in screening process	10/26/2020 3:47 PM
20	Transparent face shields for witnesses (allows for jurors to see witness faces/aids with communication etc)	10/26/2020 3:33 PM
21	Active Shooter Training	10/26/2020 11:46 AM
22	One entrance courthouse to include courthouse entrance for security and screening.	10/26/2020 9:28 AM
23	Weapons Screening at entrances	10/23/2020 8:34 AM
24	Clear and upfront communication from the owners of our facilities on both topics of security and facilities management.	10/22/2020 1:34 PM
25	None	10/21/2020 1:24 PM
26	Help from Police Department to man the door	10/20/2020 12:45 PM
27	Lack of single point entry and assigned security personnel create difficulty in both security and health screening.	10/20/2020 10:18 AM
28	Not screening staff	10/20/2020 8:57 AM
29	We really don't have any.	10/20/2020 7:34 AM
30	Screening at all entrances/exits	10/20/2020 6:55 AM
31	More online availability to process customers in place of face to face contact.	10/19/2020 8:33 PM
32	Immediate access of a court employee to address court-related questions from public -	10/19/2020 5:25 PM

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	distracting from security focus.	
33	POOR DESIGN OF BUILDINGS	10/19/2020 11:44 AM
34	staffing - more FTE time spent monitoring compliance rather than devoted to security	10/19/2020 10:07 AM
35	More cleaning supplies for surfaces	10/19/2020 9:26 AM
36	People come into the building and then are asked if they have had any exposure.	10/19/2020 8:07 AM
37	Air Circulation improvement and filtering. It would be nice if we could refilter the air in the courthouse much more. As it is now we are leaving the front doors open to try to keep the air moving.	10/16/2020 11:48 AM
38	Short staffing in facilities cleaning crew. Lots to cover and clean.	10/16/2020 9:27 AM
39	One entrance to court house controlled by security and metal detector screening	10/15/2020 3:39 PM
40	Single Point Entry	10/15/2020 3:13 PM
41	Permanent video conferencing equipment, but we are in the process of purchasing it now.	10/15/2020 2:50 PM
42	our full time screening position (was cut due to funding because of covid)	10/15/2020 2:34 PM
43	dedicated screening at courthouse entry	10/15/2020 12:56 PM
44	Consistant and concurrent message and direction from administrators of different courts	10/15/2020 12:51 PM
45	Financial resources to staff the Courthouse daily.	10/15/2020 12:26 PM

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#	DESCRIBE NEED	DATE
1	Medical Detection	11/3/2020 12:24 PM
2	PPE accessibility	11/3/2020 12:15 PM
3	key cards as opposed to a key. terminated employees do not always return keys.	11/3/2020 12:01 PM
4	Private contractors rather than commissioned deputies	10/29/2020 12:32 PM
5	Full time Courtroom security	10/29/2020 8:31 AM
6	Increased budgets	10/28/2020 11:03 AM
7	Single entry into the courthouse	10/28/2020 9:40 AM
8	Additional PPE is always helpful especially since we seem to be one of the only courts I am aware of that is doing almost all of our court dockets in person versus through some type of online platform.	10/28/2020 8:17 AM
9	Need security screening equipment	10/27/2020 3:29 PM
10	Increased staffing. Related to the first issue, we are currently operating on the same staffing we had prior to opening a large (20000+/-) square foot addition to our courthouse.	10/27/2020 2:52 PM
11	Walk through metal detector	10/27/2020 1:30 PM
12	Only having 1 entry point	10/27/2020 8:58 AM
13	CCTV system	10/27/2020 8:31 AM
14	catching up on the back log created during the complete shutdown	10/27/2020 6:53 AM
15	small space not designed for COVID, congestion	10/26/2020 3:47 PM
16	Bullet Proof Glass for receptionists	10/26/2020 11:46 AM
17	GR 36(g), 1, 2, 3, 4, 6, 7	10/26/2020 9:28 AM
18	Courtroom Security	10/23/2020 8:34 AM
19	Advanced notice of any campus emergency or issue from the owners of our facility.	10/22/2020 1:34 PM
20	Help from PD to screen the defendants, take temps, etc..	10/20/2020 12:45 PM
21	offices that are not open to public at all	10/20/2020 8:57 AM
22	Communication not always accurate with regards to operating hours causing confusion when screeners are trying to advise incoming customers.	10/19/2020 8:33 PM
23	GETTING EMPLOYEE BUY-IN OF SECURITY POLICIES	10/19/2020 11:44 AM
24	identification of persons of interest - face coverings prevent easy identification of known or suspected threats	10/19/2020 10:07 AM
25	People need to be honest about their exposure.	10/19/2020 8:07 AM
26	Not enough personell to effectively keep the public/court personell safe	10/15/2020 3:39 PM
27	Break area away from the public (safe areas).	10/15/2020 3:13 PM
28	We currently use bailiffs as hall monitors and covid compliance. When a jury trial is going, we do not have enough bailiffs to cover trials and hallways/courtrooms. More security needed during this time.	10/15/2020 2:50 PM
29	presence in the courthouse / courtroom	10/15/2020 2:34 PM
30	dedicated staff to address mask and social distancing	10/15/2020 12:56 PM
31	Financial assistance to restructure the courthouse to better manage the current needs.	10/15/2020 12:26 PM

Copy of Public Health Screenings and Facility Considerations

#	DESCRIBE NEED	DATE
1	Entry/Exit social distancing function	11/3/2020 12:15 PM
2	Video link for court appearances from Jail facility	10/29/2020 8:31 AM
3	Public education and acceptance concerning health risk	10/28/2020 11:03 AM
4	I think having the court security group e-mail distribution list would also be good so we can all collectively communicate what we are doing new insight of the pandemic.	10/28/2020 8:17 AM
5	Better buy-in by non-LE staff. Many don't appear to take security as seriously as the security unit itself. Security is only as tight or loose as those getting access make it. The first need would greatly minimize this issue.	10/27/2020 2:52 PM
6	Additional security staffing	10/27/2020 1:30 PM
7	proper fire Alert / suppression system	10/27/2020 8:31 AM
8	Planning to manage the influx of processing legal issues when the facility opens for full operation	10/27/2020 6:53 AM
9	unable to require compliance of COVID	10/26/2020 3:47 PM
10	Metal Detection for contraband for all court visitors	10/26/2020 11:46 AM
11	making sure people are complying with masking orders	10/20/2020 8:57 AM
12	Keeping screeners attentive to their own work areas sanitized and disinfected.	10/19/2020 8:33 PM
13	LACK OF SUPPORT BY CITY ADMINISTRATION	10/19/2020 11:44 AM
14	As we start holding trials at offsite locations, we may need more security officers at those locations. We only have one for the entire building.	10/15/2020 2:50 PM
15	dedicated staff to sanitize	10/15/2020 12:56 PM
#	DESCRIBE NEED	DATE
1	Security considerations for faces being covered	11/3/2020 12:15 PM
2	Lack of safe entry point for Judges	10/29/2020 8:31 AM
3	Additional money to be able to purchase needed equipment to be able to transition some of our services to online platforms would be helpful to reduce the risk of unnecessary exposure to public who may have COVID 19.	10/28/2020 8:17 AM
4	Locking boxes for citizens to secure weapons including firearms, knives or phones that are not allowed in the courthouse or court room.	10/27/2020 1:30 PM
5	seperate access for defendents to court facilities.	10/27/2020 8:31 AM
6	Enforcing court room mandates for social distancing and mask requirements	10/27/2020 6:53 AM
#	DESCRIBE NEED	DATE
1	Records management and storage	10/29/2020 8:31 AM
2	Public education in courtroom safety including additional signage posted outside of courtrooms	10/27/2020 1:30 PM

Q10 Are there practices or policies that have been put in place in response to the pandemic that you would like see adopted indefinitely?

Answered: 31 Skipped: 55

ANSWER CHOICES	RESPONSES	
Describe practice	100.00%	31
Describe practice	54.84%	17
Describe practice	29.03%	9
Describe practice	16.13%	5
Describe practice	9.68%	3

Copy of Public Health Screenings and Facility Considerations

#	DESCRIBE PRACTICE	DATE
1	Screening is done outside the court building.	11/3/2020 12:18 PM
2	Limiting amount of family/ friends for defendant in court	11/3/2020 12:15 PM
3	appearing remotely and live stream for public viewing	11/3/2020 12:01 PM
4	More Calling in.	11/3/2020 11:31 AM
5	Greater use of remote court proceedings.	10/30/2020 1:06 PM
6	I would like to see all of them go away	10/29/2020 8:32 AM
7	Single entry area into the courthouse	10/28/2020 9:41 AM
8	I believe the physical barriers we have put in place should remain as they are to keep everyone who has to be in court as safe as possible.	10/28/2020 8:22 AM
9	Shield on our marshals' counter-our long-term plan is to adapt it to ballistic material (initial approval was for standard tempered glass due to COVID funding).	10/27/2020 2:57 PM
10	Increased use of sanitizers including spray and wipes	10/27/2020 1:35 PM
11	no	10/27/2020 8:31 AM
12	the ability to limit the court access	10/27/2020 7:52 AM
13	No	10/26/2020 3:55 PM
14	Single point of entry for the public.	10/26/2020 9:29 AM
15	Yes. The split out dockets (three times in lieu of one) to ensure lower members of our community in our courtroom has afforded us better time use across several departments	10/22/2020 1:39 PM
16	None	10/21/2020 1:24 PM
17	Partitions in Office	10/20/2020 12:47 PM
18	Appointments for lengthy business interactions.	10/20/2020 10:20 AM
19	screening everyone that comes into the building all the time.	10/20/2020 8:59 AM
20	We mostly Zoom court, or call in.	10/20/2020 7:35 AM
21	No. Public health enforcement should be done by the health department.	10/20/2020 7:00 AM
22	Expand the online capabilities to minimize face to face contact where necessary.	10/19/2020 8:33 PM
23	Smaller, more managable number of people attending a court calender.	10/19/2020 5:28 PM
24	use of video/audio court sessions to reduce transport of incarcerated defendants	10/19/2020 10:08 AM
25	Limit the amount of people into the building and courtroom.	10/19/2020 8:10 AM
26	Putting large back pack bags in sealed plastic bags. Great idea to keep the everyday germs and smell in check	10/16/2020 11:55 AM
27	Video & telephonic hearings	10/16/2020 9:30 AM
28	No.	10/15/2020 3:39 PM
29	Hallway monitors: Only need as long as the pandemic lasts.	10/15/2020 2:52 PM
30	video court hearings in the jail	10/15/2020 2:34 PM
31	Plexiglas at screening stations	10/15/2020 12:53 PM

Copy of Public Health Screenings and Facility Considerations

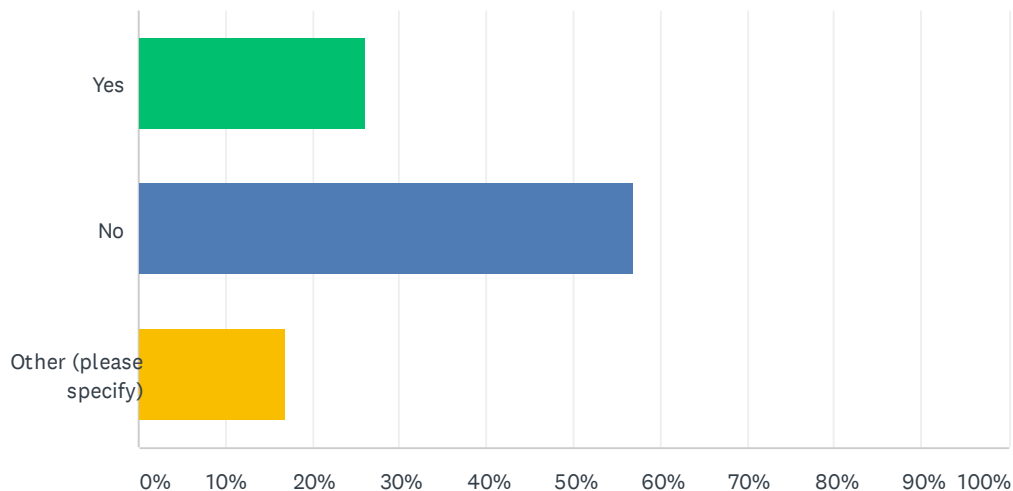
#	DESCRIBE PRACTICE	DATE
1	Limiting amount of total persons at a time in court	11/3/2020 12:15 PM
2	More Online options are offered.	11/3/2020 11:31 AM
3	Keeping the number of inmates being transported at one time manageable would also be nice going forward.	10/28/2020 8:22 AM
4	Remote/Zoom (or other web conference) hearings for certain non-criminal matters. Many DV type hearings (even civil/orders/etc) can become very confrontational. Having the party(ies) attend remotely prevents any physical confrontation.	10/27/2020 2:57 PM
5	Sneeze guards in place	10/27/2020 1:35 PM
6	the access to virtual court	10/27/2020 7:52 AM
7	We have implemented electronic filing on all documents.	10/22/2020 1:39 PM
8	Extra cleaning of the building and bathrooms	10/20/2020 12:47 PM
9	Online or off-site service delivery for Assessor/Auditor/Treasurer services.	10/20/2020 10:20 AM
10	more zoom calendars that are not necessary for the person to be present like traffic court	10/20/2020 8:59 AM
11	Continue social distancing and mask wearing during flu seasons.	10/19/2020 8:33 PM
12	Maintain video court option for traffic cases.	10/19/2020 5:28 PM
13	Keep wearing mask, for awhile	10/19/2020 8:10 AM
14	Requiring people to sanitize their hands before entering. It keeps the Courthouse staying cleaner and maybe control germs	10/16/2020 11:55 AM
15	protective glass at customer service counter	10/16/2020 9:30 AM
16	Video court appearances for hearings that don't require personal appearances would be good to continue, especially if it reduces jail transports.	10/15/2020 2:52 PM
17	Continuation of Zoom hearings	10/15/2020 12:53 PM
#	DESCRIBE PRACTICE	DATE
1	I would also like to see the docket staggering remain in effect going forward as it makes it easier to management movement of people coming in.	10/28/2020 8:22 AM
2	Greater level of sanitizing/cleaning.	10/27/2020 2:57 PM
3	Secured containment area for inmates	10/27/2020 1:35 PM
4	We ensured that our public portal has all of our documents available to be submitted electronically	10/22/2020 1:39 PM
5	Hand Sanitizer Stands	10/20/2020 12:47 PM
6	More remote working as it appears more focused work is getting done.	10/19/2020 8:33 PM
7	Keep maintaining distances.	10/19/2020 8:10 AM
8	Defendants not required to sign paperwork	10/16/2020 9:30 AM
9	Limitation to amount of persons in courthouse/rooms	10/15/2020 12:53 PM

Copy of Public Health Screenings and Facility Considerations

#	DESCRIBE PRACTICE	DATE
1	I would like to see the continued monitoring of temperature checks and mask required until their is a vaccine or someone to minimize the risk of exposure to COVID 19.	10/28/2020 8:22 AM
2	Remote work for positions that are able. Both private and public sectors could greatly reduce costs by not having to heat/cool/equip/furnish/maintain large buildings in major population centers. A side benefit is reduced road congestion, fossil fuel usage, and road work.	10/27/2020 2:57 PM
3	Video Court use except for arraignments, trials or certain hearings.	10/27/2020 1:35 PM
4	Continue to focus on sanitizing and disinfecting as a means of preventing sickness throughout the workforce.	10/19/2020 8:33 PM
5	Keep cleaning the area. The staff here cleans the entry way and courtroom constantly.	10/19/2020 8:10 AM
#	DESCRIBE PRACTICE	DATE
1	I would also like to see the number of people allowed in at one time remain in effect for the same reasons mentioned in my previous answer.	10/28/2020 8:22 AM
2	Reduced number of inmates in courtroom	10/27/2020 1:35 PM
3	Deny access to people who are ill	10/19/2020 8:10 AM

Q11 Are you using CARES funding to expand security services at the courthouse or alternative sites?

Answered: 65 Skipped: 21

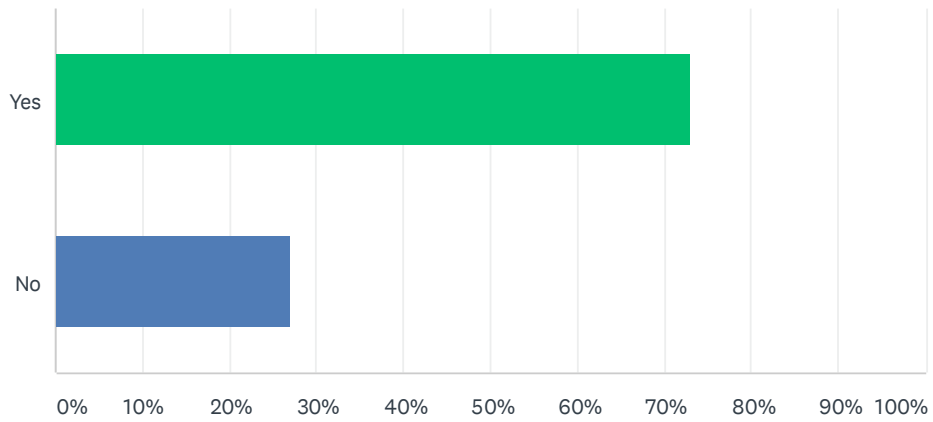


ANSWER CHOICES	RESPONSES	
Yes	26.15%	17
No	56.92%	37
Other (please specify)	16.92%	11
TOTAL		65

#	OTHER (PLEASE SPECIFY)	DATE
1	Not sure	11/3/2020 11:31 AM
2	On a limited basis	10/29/2020 12:33 PM
3	I believe we use CARES funding for PPE and cleaning supplies that we use to clean any used space before, between and after court.	10/28/2020 8:23 AM
4	CARES Funding might be available for the courts however, the Sheriffs office provides the court security	10/27/2020 1:36 PM
5	We do believe that our facility owners are taking advantage of CARES funding	10/22/2020 1:39 PM
6	Unknown	10/22/2020 5:57 AM
7	No, but apparently I should be..	10/20/2020 12:48 PM
8	Don't know	10/20/2020 7:35 AM
9	using it for supplies, maybe staffing when quarantined after exposeure. This question is more for payroll and finance not the Security Officer.	10/16/2020 12:00 PM
10	unknown	10/15/2020 3:40 PM
11	To setup remote options for in custody but not added security.	10/15/2020 12:27 PM

Q12 Would you be interested in joining a network of Washington Courthouse Security professionals?

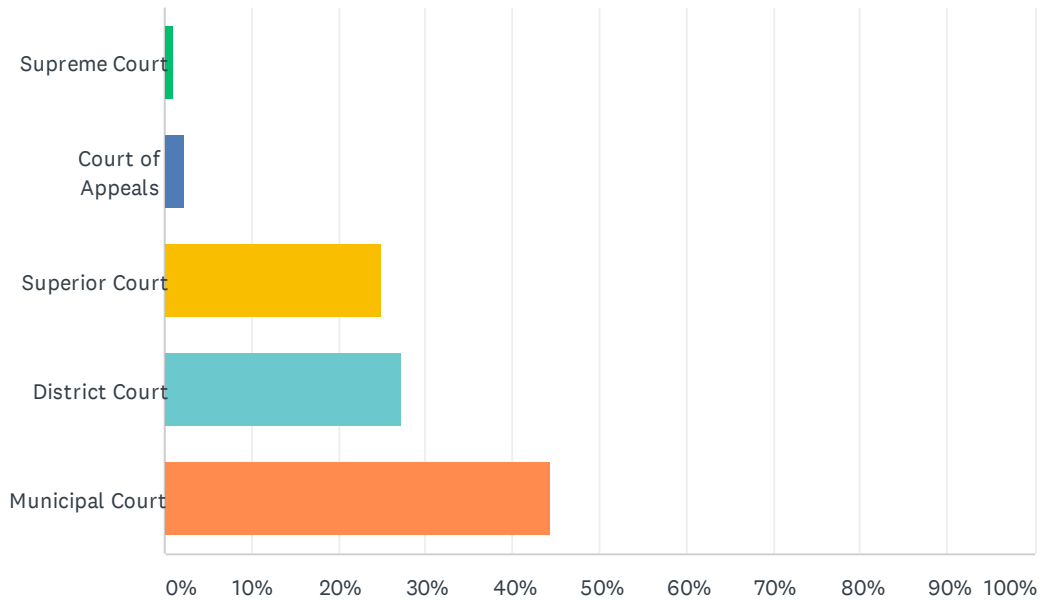
Answered: 63 Skipped: 23



ANSWER CHOICES	RESPONSES	
Yes	73.02%	46
No	26.98%	17
TOTAL		63

Q3 What is the level of court you represent?

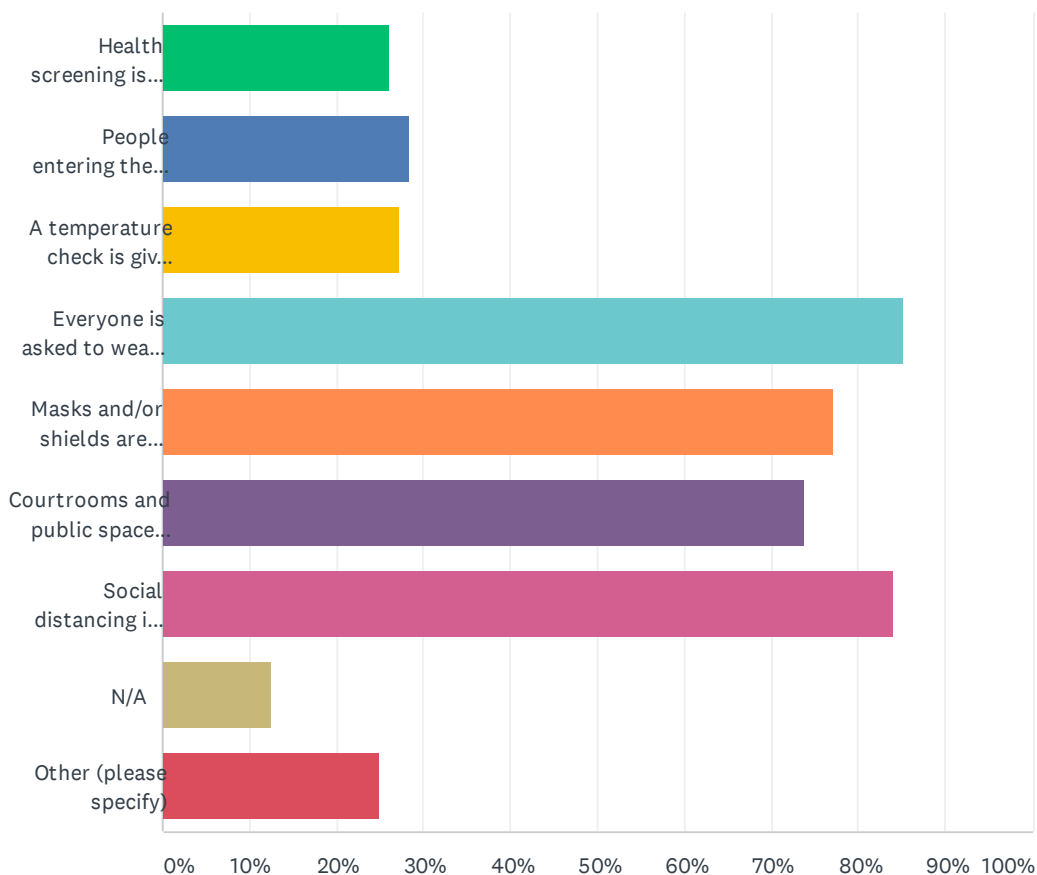
Answered: 88 Skipped: 2



ANSWER CHOICES	RESPONSES	
Supreme Court	1.14%	1
Court of Appeals	2.27%	2
Superior Court	25.00%	22
District Court	27.27%	24
Municipal Court	44.32%	39
TOTAL		88

Q5 If your court is working with clients in person, what types of safety measures have you implemented? Check all that apply.

Answered: 88 Skipped: 2



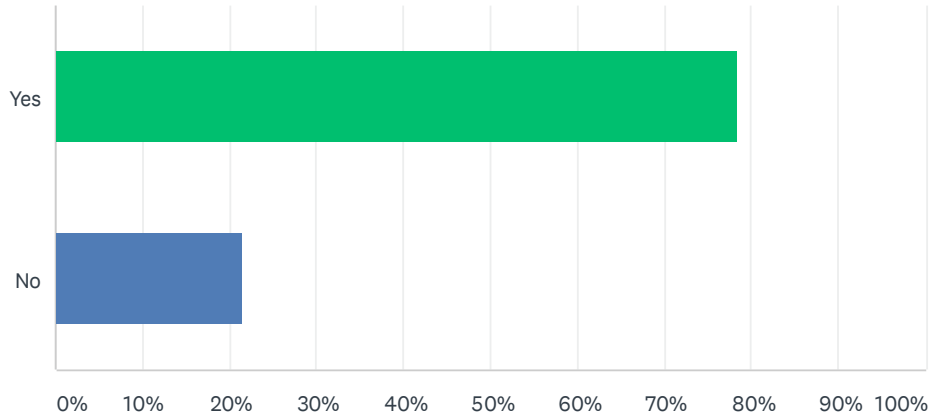
ANSWER CHOICES	RESPONSES	
Health screening is conducted at the courthouse entrance.	26.14%	23
People entering the courthouse are asked questions regarding symptoms.	28.41%	25
A temperature check is given to everyone entering the courthouse.	27.27%	24
Everyone is asked to wear a face covering in the courtroom and other public spaces.	85.23%	75
Masks and/or shields are provided to public members.	77.27%	68
Courtrooms and public spaces are sanitized after each use.	73.86%	65
Social distancing is enforced.	84.09%	74
N/A	12.50%	11
Other (please specify)	25.00%	22
Total Respondents: 88		

Changing Court Practices Amidst COVID and Beyond

#	OTHER (PLEASE SPECIFY)	DATE
1	The court lobby hours are reduced to 8:00-11:30 daily. No in person hearings now only via Zoom.	10/12/2020 10:22 AM
2	mandatory use of hand sanitizer when entering the courtroom	10/8/2020 9:23 AM
3	courtrooms and public areas are sanitized 1-2 times daily	10/4/2020 2:38 PM
4	Temperatures are taken of jurors at the off-site orientation site.	10/1/2020 9:33 AM
5	We are not having any in person hearings at this time.	10/1/2020 9:00 AM
6	WebEx and Telephonic appearances are strongly recommended to limit in person.	10/1/2020 8:00 AM
7	Hand sanitizer is available everywhere, also disposable pens	9/29/2020 12:43 PM
8	chairs and area for defendants to sign/acknowledge court orders, are sanitized after each use. Since our courtroom is in a City Hall Building the temperature taking; and person's information is taken by the bailiff, when a person shows up and want to appear in person for court.	9/29/2020 10:39 AM
9	plexiglas shields on the bench and lower bench 2) 6 air purifiers with UV heat component 3) removal of bench seating, replaced with plastic chairs 4) stand up microphones in courtroom	9/29/2020 8:30 AM
10	Signage indicating that if the individual currently has a list of symptoms consistent with the recommendation of the health department	9/28/2020 2:24 PM
11	Plexiglass installed at council tables, bench, clerk and judicial assistant stations, and witness box.	9/28/2020 2:16 PM
12	hand sanitizer if available around courthouse	9/25/2020 3:16 PM
13	employees must complete health screening before entering the office	9/25/2020 2:29 PM
14	Glass barriers at the clerk's counter and plexi-glass barriers in the courtroom. Handsanitizer available in the hallways and courtroom.	9/25/2020 11:35 AM
15	Plexiglass barriers are in place in the office and in the courtroom. Single use Pens are cleaned after use. We use air purifiers and then nightly cleaning and fogging after court days.	9/25/2020 11:12 AM
16	1. The courtrooms have been marked in 6 foot distances. 2. Some of the gallery has been taped off. 3. Some chairs in the jury box have been removed. 4. The hallway has been marked off in 6 foot increments. 5. Increased use of courthouse security on our floor. 6. We have "hallway monitors" on our floor. 7. The lobby has been marked in 6 foot increments. 8. We are going to close on of the front counter cashier stations to reduce the number of people in the lobby at any on time.	9/25/2020 11:08 AM
17	Plexiglass and other barriers are deployed in public service areas. and courtrooms.	9/25/2020 10:18 AM
18	masks are provided if person does not bring their own	9/25/2020 9:37 AM
19	plexiglass has been placed in courtroom at the bench, counsel tables, jury box.	9/25/2020 9:29 AM
20	Persons are directed to read signage around screenage and symptoms, we do not ask specific questions about health information.	9/25/2020 9:16 AM
21	We are getting touchless temp scanners but don't have them yet. We have signs on the door about when not to enter. Questions are asked if someone appears sick or coughing.	9/25/2020 9:13 AM
22	THESE ARE REQUIRED TO ENTER THE COURTROOM, ALONG WITH BEING REQUIRED TO USE HAND SANITIZING STATION UPON ENTRY.	9/25/2020 9:09 AM

Q6 Is your court using a remote audio/video platform to conduct court hearings?

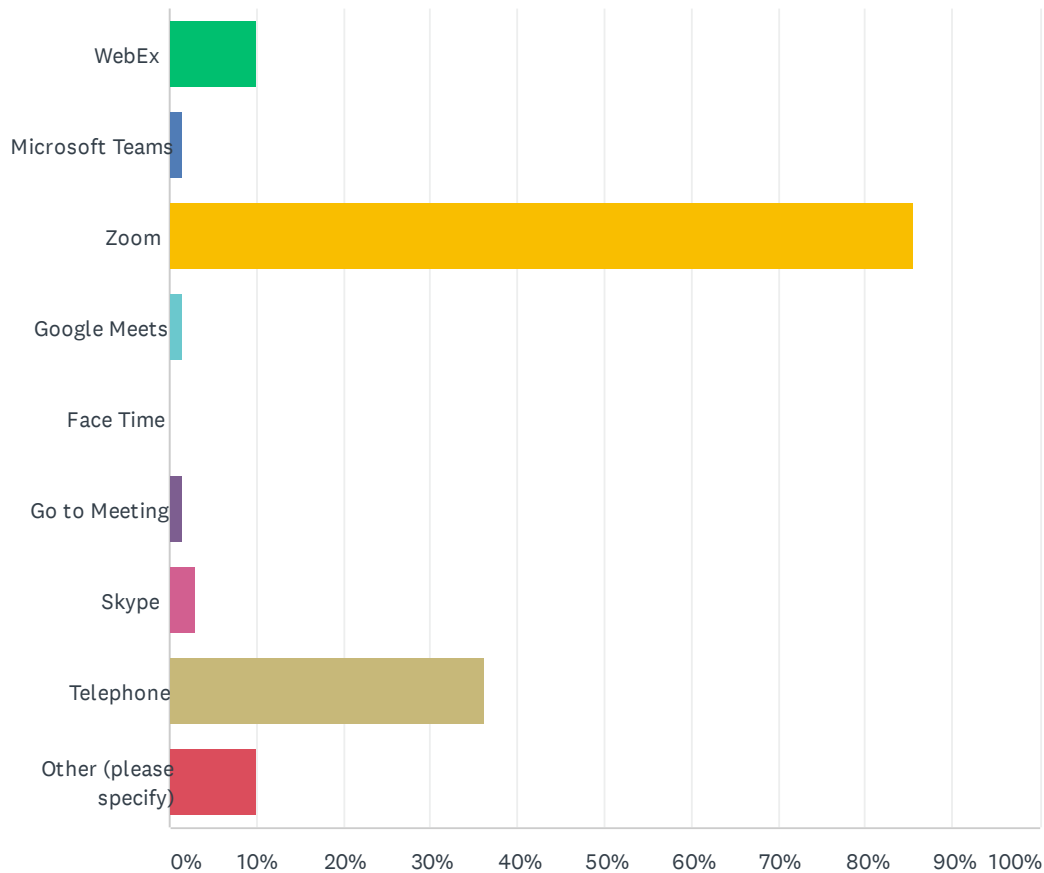
Answered: 88 Skipped: 2



ANSWER CHOICES	RESPONSES	
Yes	78.41%	69
No	21.59%	19
TOTAL		88

Q7 What platform is your court using to conduct court hearings? Check all that apply.

Answered: 69 Skipped: 21



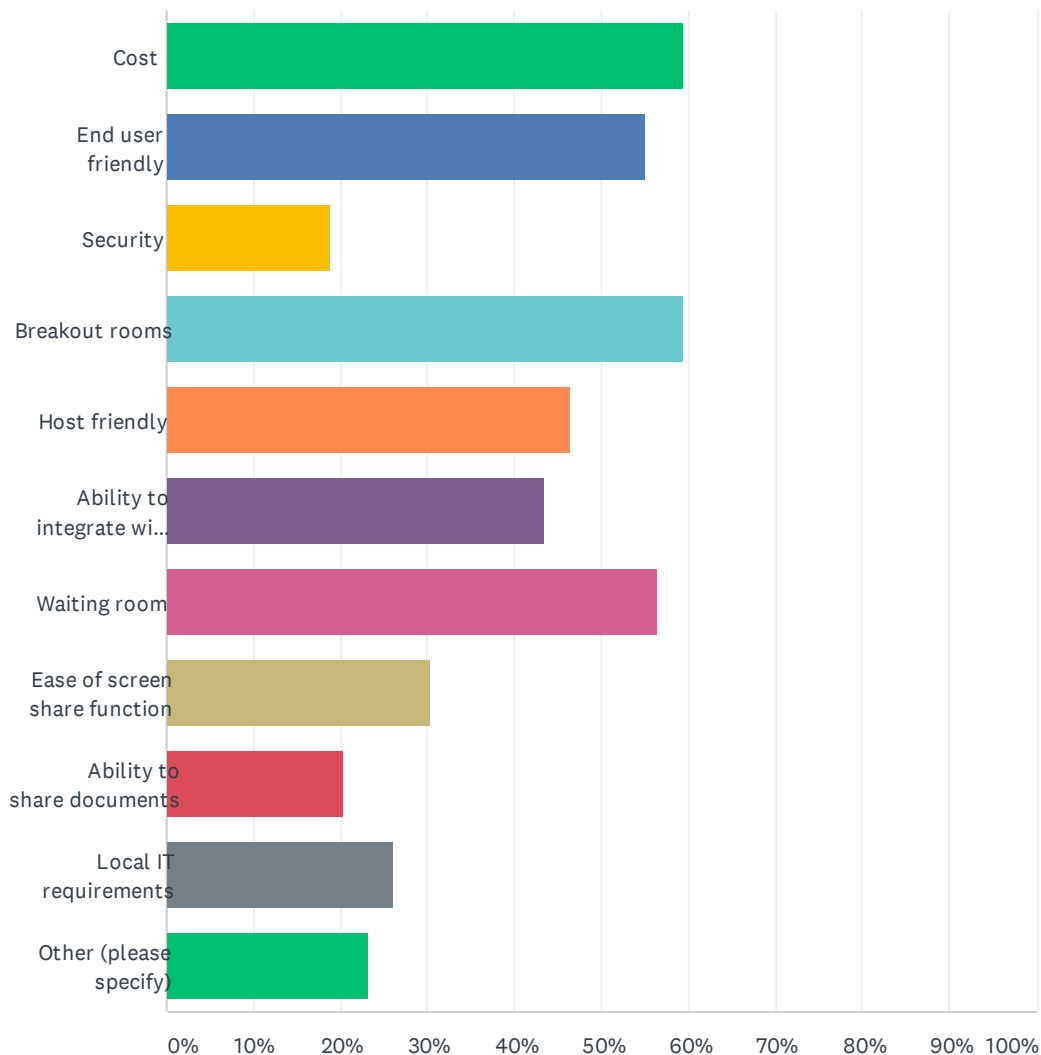
ANSWER CHOICES	RESPONSES	
WebEx	10.14%	7
Microsoft Teams	1.45%	1
Zoom	85.51%	59
Google Meets	1.45%	1
Face Time	0.00%	0
Go to Meeting	1.45%	1
Skype	2.90%	2
Telephone	36.23%	25
Other (please specify)	10.14%	7
Total Respondents: 69		

Changing Court Practices Amidst COVID and Beyond

#	OTHER (PLEASE SPECIFY)	DATE
1	In person hearings	10/2/2020 3:16 PM
2	Blue Jeans for some hearings all others are in Person	10/1/2020 10:55 AM
3	CourtCall	9/29/2020 8:31 AM
4	freeconferencecall.com	9/25/2020 2:00 PM
5	StarLeaf	9/25/2020 11:32 AM
6	HomeWav	9/25/2020 10:40 AM
7	YouTube to livestream	9/25/2020 9:18 AM

Q8 Why did you select this platform(s)? Check all that apply. If the court utilizes multiple platforms, think about the platform you use most often.

Answered: 69 Skipped: 21



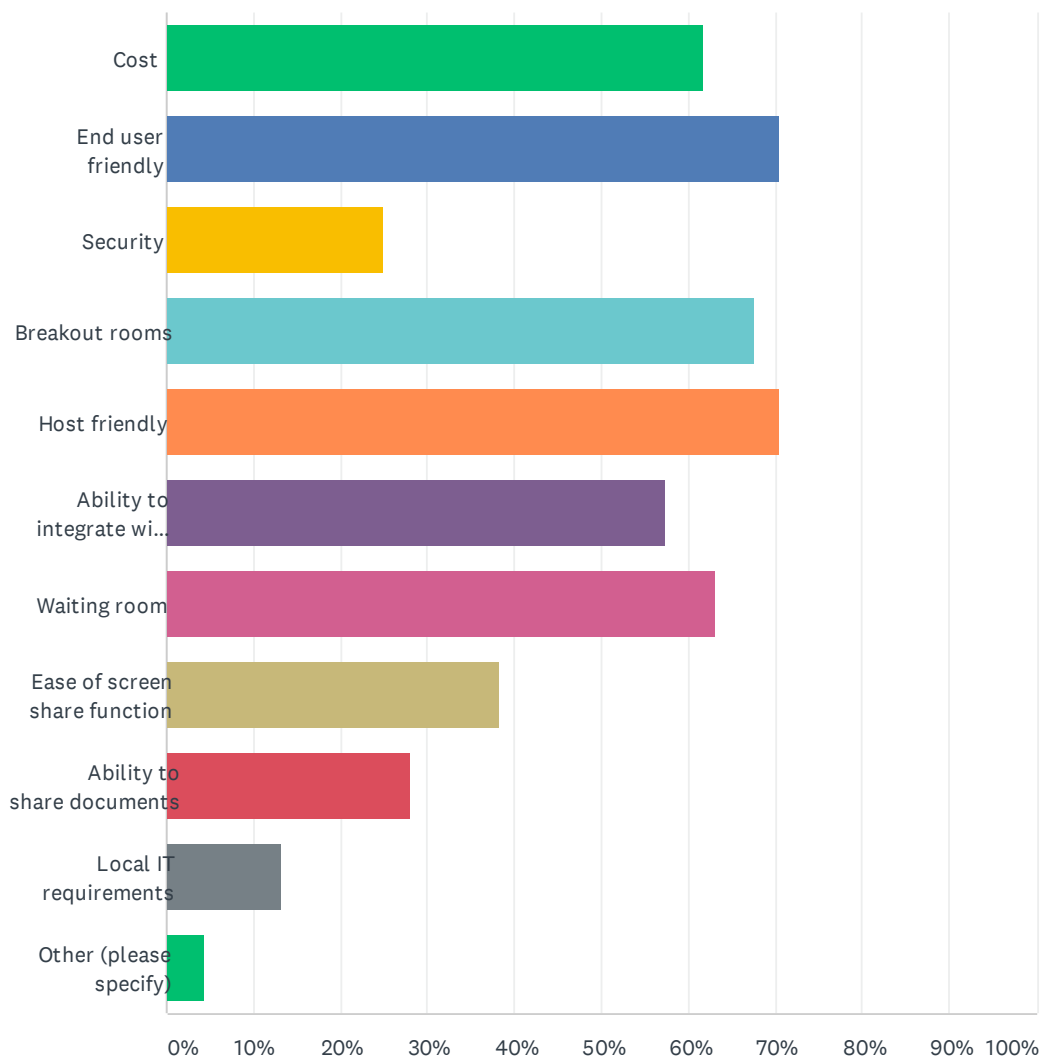
Changing Court Practices Amidst COVID and Beyond

ANSWER CHOICES	RESPONSES	
Cost	59.42%	41
End user friendly	55.07%	38
Security	18.84%	13
Breakout rooms	59.42%	41
Host friendly	46.38%	32
Ability to integrate with a livestream option	43.48%	30
Waiting room	56.52%	39
Ease of screen share function	30.43%	21
Ability to share documents	20.29%	14
Local IT requirements	26.09%	18
Other (please specify)	23.19%	16
Total Respondents: 69		

#	OTHER (PLEASE SPECIFY)	DATE
1	This is what our IT department chose.	10/8/2020 9:53 AM
2	ALREADY FAMILIARE	10/2/2020 7:39 AM
3	County officials decided to go with it.	10/1/2020 11:13 AM
4	What the other neighboring courts are using.	10/1/2020 11:07 AM
5	Incorporated Blue Jeans for In Custody Hearings with jail.	10/1/2020 10:56 AM
6	It was the first option available to the Courts, and provided step by step instructions.	10/1/2020 9:01 AM
7	The Court does not have our own IT Dept. With them being stretched to the limit across the City of Bellingham, it was the quickest way to get up and running.	9/29/2020 9:05 AM
8	Just starting with Zoom	9/29/2020 8:32 AM
9	We share judges with Skagit County District so we adopted the same platform for ease.	9/28/2020 8:44 AM
10	easy to set up without IT support	9/25/2020 2:30 PM
11	It is the solution our IT department came up with.	9/25/2020 11:09 AM
12	Homewav was already in use by the jail for other courts.	9/25/2020 10:41 AM
13	we hadn't used/tried many options and did not have time to try them all out	9/25/2020 9:19 AM
14	Grant County was already using Webex in District Court so TS department implemented it in Superior Court once the need occurred due to COVID.	9/25/2020 9:18 AM
15	This was the platform used by the majority of courts in Washington State.	9/25/2020 9:12 AM
16	Recommendation and support from Kitsap District Court	9/25/2020 9:11 AM

Q9 What did you like about the platform your court selected? Check all that apply. If the court utilizes multiple platforms, think about the platform you use most often.

Answered: 68 Skipped: 22



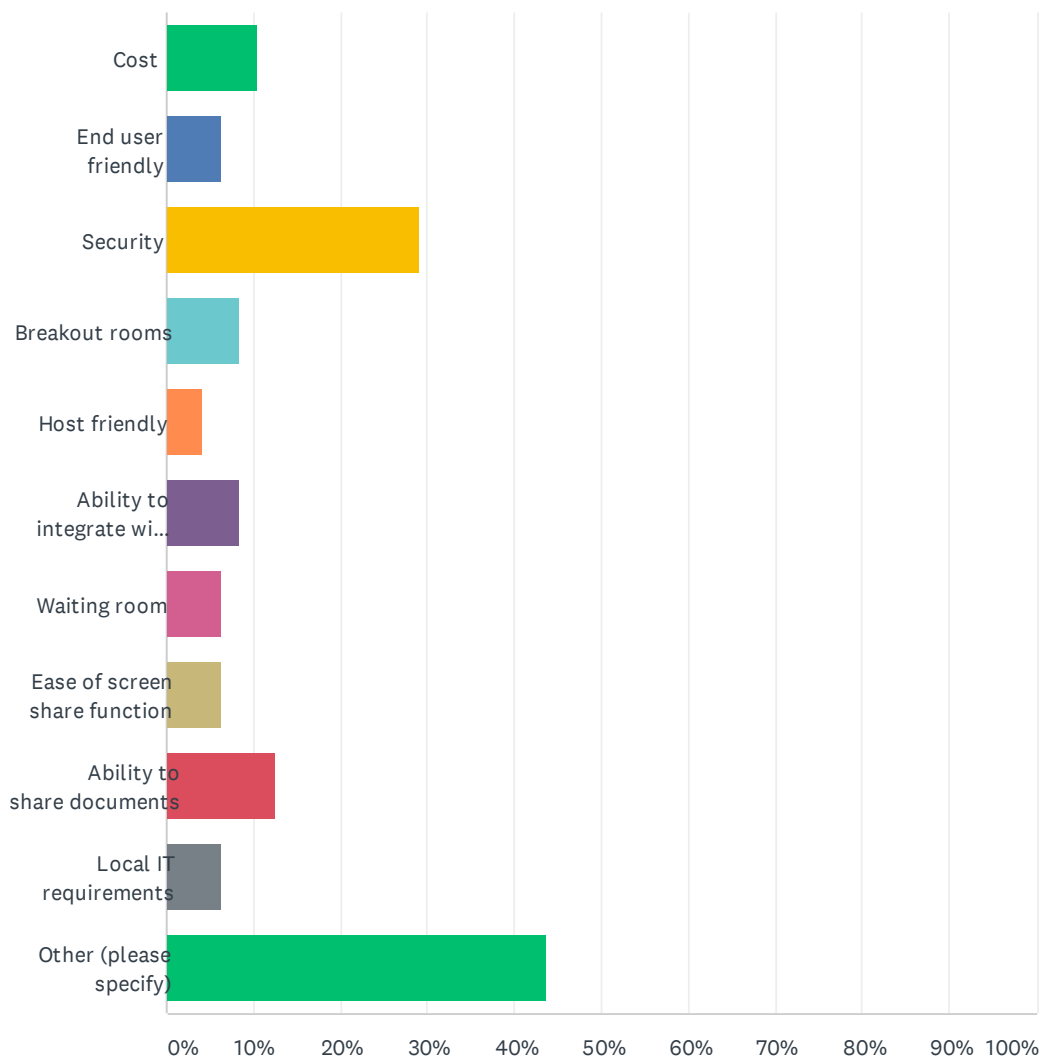
Changing Court Practices Amidst COVID and Beyond

ANSWER CHOICES	RESPONSES	
Cost	61.76%	42
End user friendly	70.59%	48
Security	25.00%	17
Breakout rooms	67.65%	46
Host friendly	70.59%	48
Ability to integrate with a livestream option	57.35%	39
Waiting room	63.24%	43
Ease of screen share function	38.24%	26
Ability to share documents	27.94%	19
Local IT requirements	13.24%	9
Other (please specify)	4.41%	3
Total Respondents: 68		

#	OTHER (PLEASE SPECIFY)	DATE
1	Ability to hold hearings with out having parties present in the Court.	9/29/2020 9:06 AM
2	We will be starting our first zoom hearing next week.	9/28/2020 8:45 AM
3	Do not like using video conferencing for court appearances	9/25/2020 9:12 AM

Q10 What did you dislike about the platform your court selected? Check all that apply. If the court utilizes multiple platforms, think about the platform you use most often.

Answered: 48 Skipped: 42



Changing Court Practices Amidst COVID and Beyond

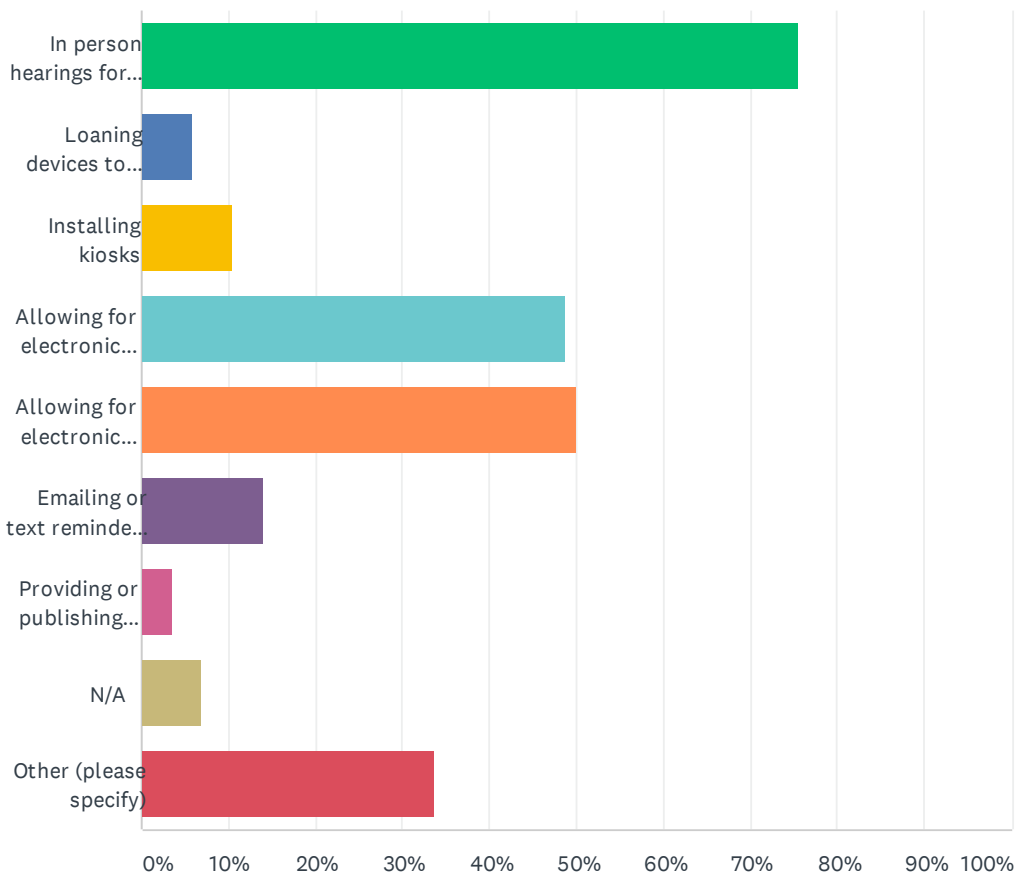
ANSWER CHOICES	RESPONSES	
Cost	10.42%	5
End user friendly	6.25%	3
Security	29.17%	14
Breakout rooms	8.33%	4
Host friendly	4.17%	2
Ability to integrate with a livestream option	8.33%	4
Waiting room	6.25%	3
Ease of screen share function	6.25%	3
Ability to share documents	12.50%	6
Local IT requirements	6.25%	3
Other (please specify)	43.75%	21
Total Respondents: 48		

Changing Court Practices Amidst COVID and Beyond

#	OTHER (PLEASE SPECIFY)	DATE
1	No negative aspects to note.	10/12/2020 10:23 AM
2	Haven't found anything	10/1/2020 11:14 AM
3	does not have avility for breakout sessions, limited on number of people that can see on call at one time.	10/1/2020 10:57 AM
4	That it can't be integrated with JIS to create notices that include the Zoom information	10/1/2020 9:51 AM
5	Defendants sometimes had difficulty understanding how to use it; we supplied user tips to them to help.	10/1/2020 9:19 AM
6	No ability to share documents or share exhibits for evidentiary hearings, takes twice as long as a usual in person hearing and requires two clerks for each courtroom. We have had to run twice as many court hearings to accomplish our work with twice as many clerks.	9/29/2020 9:08 AM
7	We have no complaints about the use of the Zoom platform	9/28/2020 2:25 PM
8	n/a	9/28/2020 2:18 PM
9	The Audio quality. When two people talk at the same time, you cannot hear any audio.	9/28/2020 12:48 PM
10	A lot more work for the clerks and staff	9/28/2020 8:47 AM
11	Not yet used it in a courtroom atmosphere	9/28/2020 8:45 AM
12	Live streaming doesn't always work. Wish breakout rooms worked differently.	9/25/2020 3:17 PM
13	difficult to use with interpreters; doesn't provide support for electronic signatures	9/25/2020 2:32 PM
14	Screening participants in waiting room in advance. Our Judge would only allow active participants to be let in for security purposes.	9/25/2020 12:03 PM
15	No complaints. It works and it solved our problem.	9/25/2020 11:10 AM
16	muting issues/identification issues	9/25/2020 9:44 AM
17	technology in general is not easy for us to learn and use quickly	9/25/2020 9:20 AM
18	More work for clerks and staff	9/25/2020 9:14 AM
19	Telephone feature needs improvements to breakout rooms. Callers are disconnected when leaving breakout room to rejoin court session.	9/25/2020 9:13 AM
20	POOR CONNECTION SOMETIMES	9/25/2020 9:11 AM
21	the breakout rooms	9/25/2020 9:11 AM

Q11 What is your court doing to ensure access to justice for court users who lack access to technology or the internet? Check all that apply.

Answered: 86 Skipped: 4



ANSWER CHOICES	RESPONSES	
In person hearings for those in need, live streaming	75.58%	65
Loaning devices to court users	5.81%	5
Installing kiosks	10.47%	9
Allowing for electronic filing	48.84%	42
Allowing for electronic signatures	50.00%	43
Emailing or text reminders to litigants	13.95%	12
Providing or publishing lists of known wireless hotspots in the area	3.49%	3
N/A	6.98%	6
Other (please specify)	33.72%	29
Total Respondents: 86		

Changing Court Practices Amidst COVID and Beyond

#	OTHER (PLEASE SPECIFY)	DATE
1	Ability to participate in hearings telephonically if no computer access. Provide additional time to complete court procedural steps.	10/12/2020 10:25 AM
2	allow just phone in, no need for video	10/5/2020 3:00 PM
3	allowing telephonic appearances	10/4/2020 2:39 PM
4	Liberal rescheduling policy	10/2/2020 3:18 PM
5	Providing an 800 number to participate	10/1/2020 12:50 PM
6	phone in via zoom	10/1/2020 11:09 AM
7	Not live streaming hearings.	10/1/2020 10:59 AM
8	we have a separate room for users with no access to zoom	10/1/2020 9:22 AM
9	Phone in court	10/1/2020 9:07 AM
10	Department of Assigned Counsel has provided phones for each courtroom.	10/1/2020 9:04 AM
11	In person hearings for all	9/29/2020 12:45 PM
12	all hearings are in person or over the phone	9/29/2020 12:27 PM
13	Our court is mailing our hearing notices for every hearing along with instructions of how to appear for court via zoom/telephone or inperson.	9/29/2020 10:41 AM
14	Allowing in person hearings for hearing impaired needing sign language interpreters.	9/29/2020 9:09 AM
15	Having information readily available	9/29/2020 8:35 AM
16	Providing information to places that defendants can access phone and wifi	9/28/2020 9:40 AM
17	emailing or mailing documents and electronic submissions	9/25/2020 3:19 PM
18	allowing for telephonic appearances	9/25/2020 3:13 PM
19	Telephonic hearings	9/25/2020 1:21 PM
20	We have a YouTube channel but if persons show up who are not active participants	9/25/2020 12:34 PM
21	Allowing telephonic appearances, signatures applied on their behalf by an attorney or judge on record.	9/25/2020 11:14 AM
22	We've installed a phone in the hallway that directly links to a live staff member who can admit them to a telephonic hearing. Also, our lobby is open for business..	9/25/2020 11:12 AM
23	Majority of court hearings are in person and business is mostly as usual, with limited remote appearances.	9/25/2020 10:42 AM
24	We have been having limited in-person (10 per hour)calendars since June 17th	9/25/2020 10:07 AM
25	algona pd has allowed people into their building to use a terminal there for court	9/25/2020 9:21 AM
26	in person hearing for those in need - not currently using live streaming	9/25/2020 9:17 AM
27	We provide a Zoom room for them to use (kind of a kiosk). We allow in person hearings when an interpreter is needed or any other time the Judge directs.	9/25/2020 9:17 AM
28	TELEPHONIC APPEARANCE	9/25/2020 9:13 AM
29	we are ordering ipads and setting up courtroom w/tables for them	9/25/2020 9:12 AM

Q12 If you are able to provide additional services to ensure access to justice, what do you perceive is most effective?

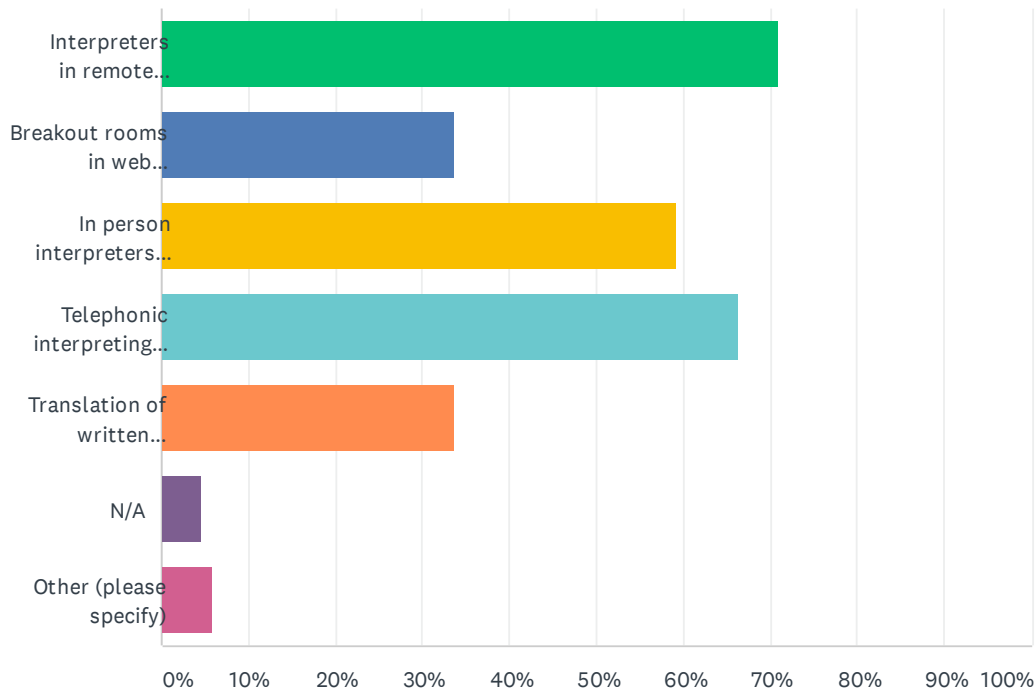
Answered: 29 Skipped: 61

Changing Court Practices Amidst COVID and Beyond

#	RESPONSES	DATE
1	N/A	10/8/2020 9:26 AM
2	Online forms, and an email dropbox	10/7/2020 11:05 AM
3	Online abilities such as payments, access to forms	10/5/2020 3:00 PM
4	We are allowing parties to appear by phone. Just approved for funding for ZOOM - should be installed within the month	10/2/2020 3:39 PM
5	ELECTRONIC HEARINGS	10/2/2020 7:41 AM
6	Not sure	10/1/2020 12:50 PM
7	Zoom connections	10/1/2020 11:34 AM
8	We hold in person hearing and allow for call in or log into blue jeans hearings as needed.	10/1/2020 10:59 AM
9	We offer a lot of options, so there shouldn't be a lot of reasons why someone cannot participate in their hearing.	10/1/2020 9:52 AM
10	We have been discussing placing laptops out in local communities to defendants/litigants will not have to travel to our courthouse in order to be able to attend court hearings.	10/1/2020 9:22 AM
11	Zoom has been working well with defendants. There are just a few that want to use the phone access,	10/1/2020 9:07 AM
12	I feel our court has done a great job ensuring access to justice. I think the defendant's like and prefer the Virtual Zoom Hearings.	10/1/2020 9:04 AM
13	In person	9/29/2020 10:49 AM
14	Allowing for e filing	9/29/2020 8:35 AM
15	on-site kiosks	9/28/2020 2:20 PM
16	Option to submit an infraction hearing online and jury excusals online.	9/25/2020 3:19 PM
17	most who call in and say they can't participate by zoom choose to reschedule their court date and appear in person	9/25/2020 2:33 PM
18	Telephonic Hearings	9/25/2020 1:21 PM
19	Moving a lot of our hearings to the Zoom platform. We are now handling some of our busier calendars to the on line platform for all traffic cases. We are trying to have even more of the criminal cases to the on line platform.	9/25/2020 11:14 AM
20	Phone in the hallway.	9/25/2020 11:12 AM
21	An electronic storage solution to courts to access court files remotely	9/25/2020 10:18 AM
22	We have a laptop kiosk in the lobby attached to the Zoom meeting. Anyone can join from the courthouse without being in the courtroom.	9/25/2020 10:08 AM
23	In person hearings. This reduces the number of hearings to resolve the case by providing access to paperwork, forms, and communication with the prosecutor. It also reduces FTA rate for those litigants that do not have a valid address for receiving notice of hearings.	9/25/2020 9:21 AM
24	Providing continuance options to those unable to attend due to covid concerns or symptoms.	9/25/2020 9:18 AM
25	That we are open to the public if they need us	9/25/2020 9:17 AM
26	A 2nd zoom room would be helpful.	9/25/2020 9:17 AM
27	Zoom facilitator appointments have been very well received.	9/25/2020 9:13 AM
28	ALL OF THE ITEMS NOTED ABOVE	9/25/2020 9:13 AM
29	User friendly technology. Typically older adults are challenged by the technology.	9/25/2020 9:07 AM

Q13 What is your court doing to accommodate non-English speaking clients and court users with disabilities? Check all that apply.

Answered: 86 Skipped: 4

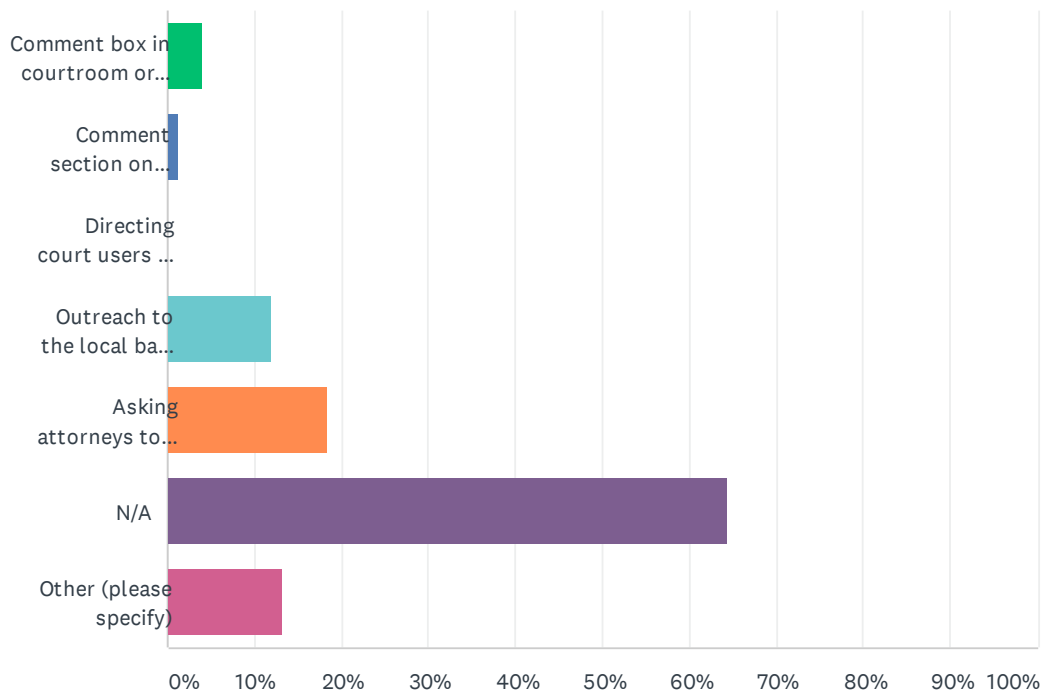


ANSWER CHOICES	RESPONSES	
Interpreters in remote hearings	70.93%	61
Breakout rooms in web platforms for interpreting attorney-client side conversations	33.72%	29
In person interpreters at court	59.30%	51
Telephonic interpreting for in person hearings at court	66.28%	57
Translation of written instructions for court users	33.72%	29
N/A	4.65%	4
Other (please specify)	5.81%	5
Total Respondents: 86		

#	OTHER (PLEASE SPECIFY)	DATE
1	Have not had a request or participant with a stated need. If and when received it will be addressed as needed.	10/12/2020 10:26 AM
2	We have not had to address this issue during this time. However, if it is needed we will do the items checked above.	10/1/2020 9:08 AM
3	In person hearings for those who are hearing impaired and need sign language interpreters.	9/29/2020 9:10 AM
4	translations are only in spanish;	9/25/2020 2:33 PM
5	Most of our interpreter hearings are in person, with the interpreter also in person.	9/25/2020 9:18 AM

Q14 How is your court evaluating the court user's experience with technology? Check all that apply.

Answered: 76 Skipped: 14



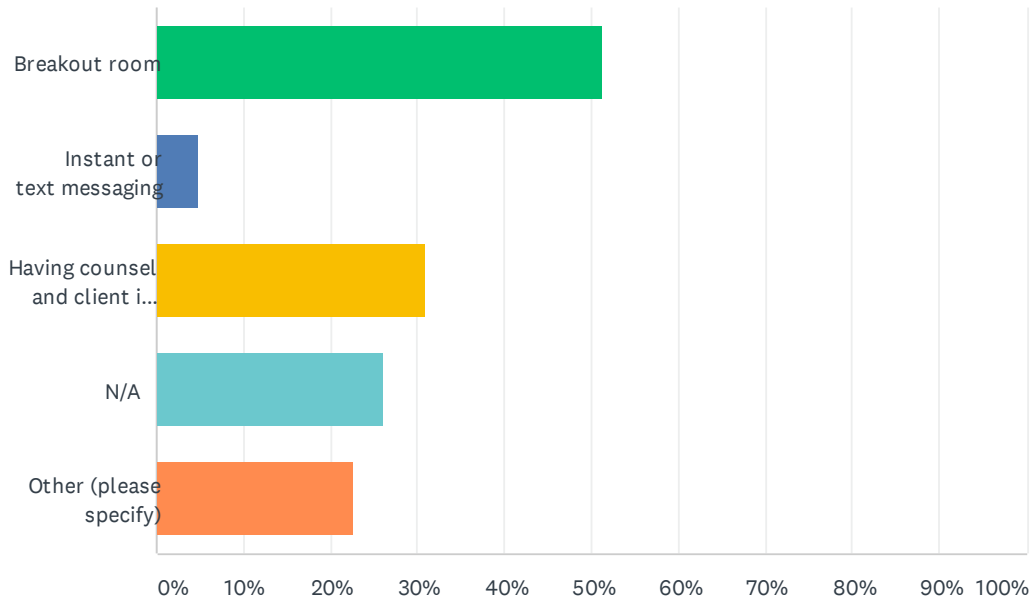
ANSWER CHOICES	RESPONSES	
Comment box in courtroom or court offices	3.95%	3
Comment section on court's webpage	1.32%	1
Directing court users to comment boxes in courtroom or on the webpage	0.00%	0
Outreach to the local bar association	11.84%	9
Asking attorneys to inquire of clients regarding the client's experience	18.42%	14
N/A	64.47%	49
Other (please specify)	13.16%	10
Total Respondents: 76		

Changing Court Practices Amidst COVID and Beyond

#	OTHER (PLEASE SPECIFY)	DATE
1	Provide Zoom appointments ahead of oral argument hearings for questions or comments for participants. Telephone conversations with users.	10/12/2020 10:27 AM
2	Speak to litigants in courtrooms.	10/2/2020 3:43 PM
3	MOST DEFENDANTS ARE TELLING ME THEY PREFER IT OVER HAVING TO COME TO COURT	10/2/2020 7:43 AM
4	we have had much positive feed-back from defendants/litigants using the Zoom hearing option.	10/1/2020 9:24 AM
5	We provide a variety of options and no monitoring being done at this time.	10/1/2020 9:10 AM
6	We do get feedback from attorneys and also some to our court email.	10/1/2020 9:06 AM
7	The Court has an email address that individuals may access for feedback.	9/28/2020 2:28 PM
8	We do not have a formal feedback process, but it's a good idea. We will look at providing court users a method to give feedback regarding video hearings.	9/25/2020 11:40 AM
9	Survey to counsel that presented oral argument via Zoom to get their feedback	9/25/2020 11:34 AM
10	Bench Bar meetings.	9/25/2020 9:19 AM

Q15 If you conduct remote criminal hearings, how does the defendant have access to confidential advice of counsel during the hearing? Check all that apply.

Answered: 84 Skipped: 6



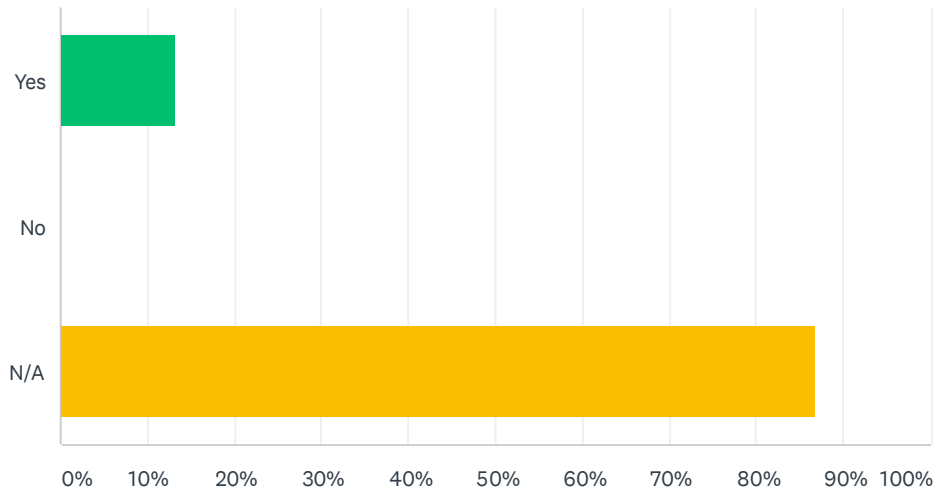
ANSWER CHOICES	RESPONSES	
Breakout room	51.19%	43
Instant or text messaging	4.76%	4
Having counsel and client in same room	30.95%	26
N/A	26.19%	22
Other (please specify)	22.62%	19
Total Respondents: 84		

Changing Court Practices Amidst COVID and Beyond

#	OTHER (PLEASE SPECIFY)	DATE
1	Case participants can view the argument on TVW or listen to the audio on the WA Courts website.	10/12/2020 10:29 AM
2	telephone access (located in jail video booth)	10/4/2020 2:41 PM
3	Counsel meets with defendant prior to hearing	10/1/2020 2:26 PM
4	Attorneys are encouraged to meet with their clients via phone or other method of their choice.	10/1/2020 9:26 AM
5	Follow up with phone access.	10/1/2020 9:11 AM
6	we have held one hearing telephonically.	10/1/2020 8:33 AM
7	Having client and attorney in our conference room, allowing social distancing; and then the clerk wipes the table and sprays the chairs with disinfectant.	9/29/2020 10:59 AM
8	Counsel speaks to their clients privately either prior to court or the court will allow them to take a recess to confer.	9/29/2020 9:19 AM
9	Area outside courtroom	9/29/2020 8:36 AM
10	Phone call from jail to counsel outside of the courtroom.	9/28/2020 12:50 PM
11	Attorney calls defendant off of zoom and then they jump back on	9/28/2020 9:43 AM
12	We have not yet had a zoom hearing with an attorney.	9/28/2020 8:47 AM
13	some attorneys prefer to mute their mics, have their client mute their mic, and then call the deft	9/25/2020 2:34 PM
14	Court allows time for counsel to speak with client alone before going on the record	9/25/2020 1:28 PM
15	Separate room for attorneys to go to and call client for confidential conversations.	9/25/2020 10:43 AM
16	Counsel meets with clients in Jail prior to Arraignments, and a dedicated phone is available if further, confidential communication is necessary.	9/25/2020 10:24 AM
17	attorney calls defendant on phone in conference room	9/25/2020 9:42 AM
18	They do not have access	9/25/2020 9:18 AM
19	TELEPHONIC COMMUNICATION	9/25/2020 9:15 AM

Q16 For the Supreme Court and the Court of Appeals, if you currently conduct remote oral arguments, do you plan to continue doing so over the next 6 months?

Answered: 61 Skipped: 29



ANSWER CHOICES	RESPONSES
Yes	13.11% 8
No	0.00% 0
N/A	86.89% 53
TOTAL	61

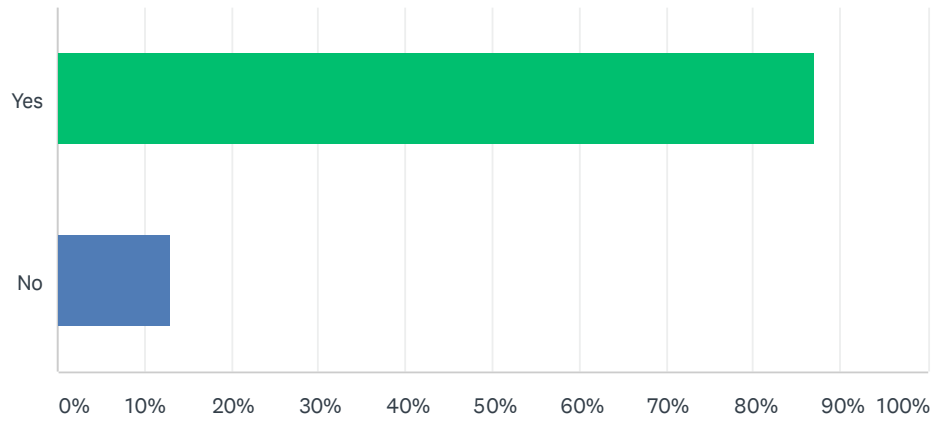
Q17 For the Supreme Court and the Court of Appeals, if you are not currently conducting in person oral arguments, what is the anticipated date to resume in person oral arguments?

Answered: 7 Skipped: 83

#	RESPONSES	DATE
1	To be determined dependant on COVID-19 phases.	10/12/2020 10:29 AM
2	We continue in-person oral argument and supplement with remote when needed	10/9/2020 2:00 PM
3	WE DONT KNOW	10/2/2020 7:44 AM
4	Unknown	10/1/2020 11:36 AM
5	N/A	10/1/2020 9:55 AM
6	n/a	9/28/2020 2:21 PM
7	Unknown	9/25/2020 11:35 AM

Q18 Do you conduct in person proceedings in your courthouse?

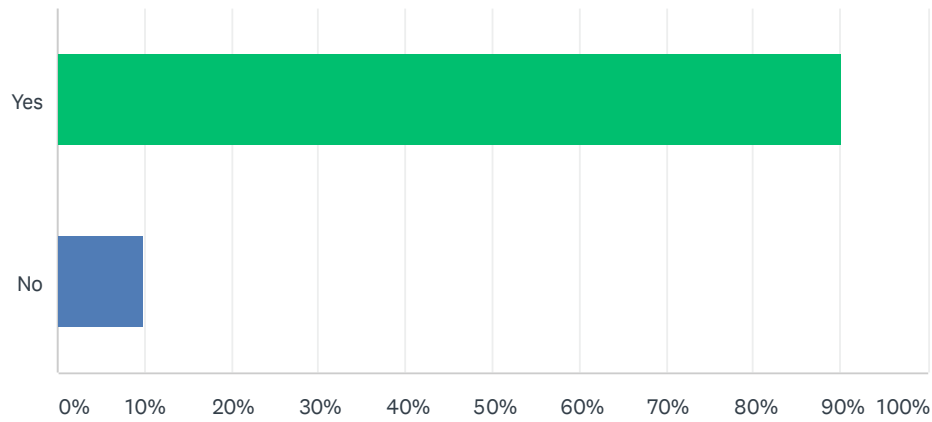
Answered: 85 Skipped: 5



ANSWER CHOICES	RESPONSES	
Yes	87.06%	74
No	12.94%	11
TOTAL		85

Q19 Have you made physical changes or rearranged the lay out to courtrooms?

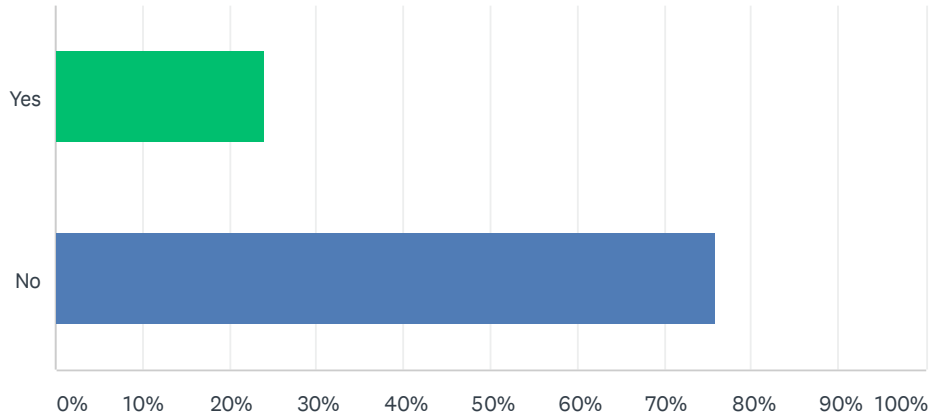
Answered: 82 Skipped: 8



ANSWER CHOICES	RESPONSES	
Yes	90.24%	74
No	9.76%	8
TOTAL		82

Q20 Have you rented/relocated court proceedings to new facilities?

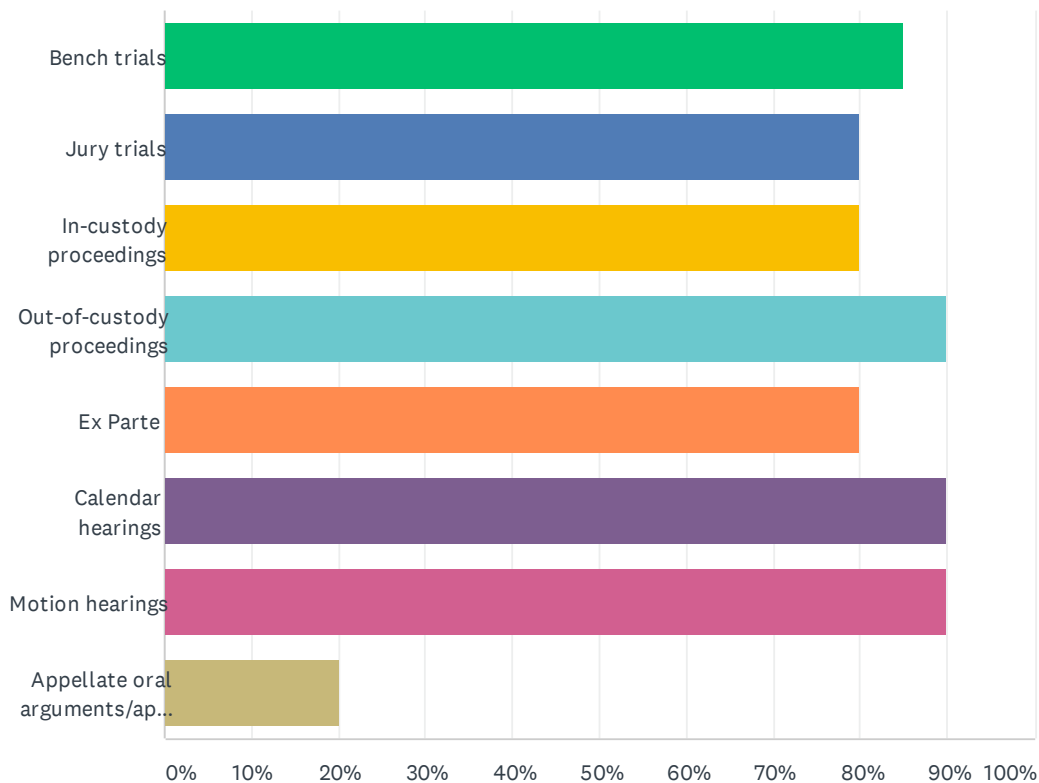
Answered: 83 Skipped: 7



ANSWER CHOICES	RESPONSES	
Yes	24.10%	20
No	75.90%	63
TOTAL		83

Q21 What proceedings are currently conducted at the courthouse and/or offsite facilities? Check all that apply.

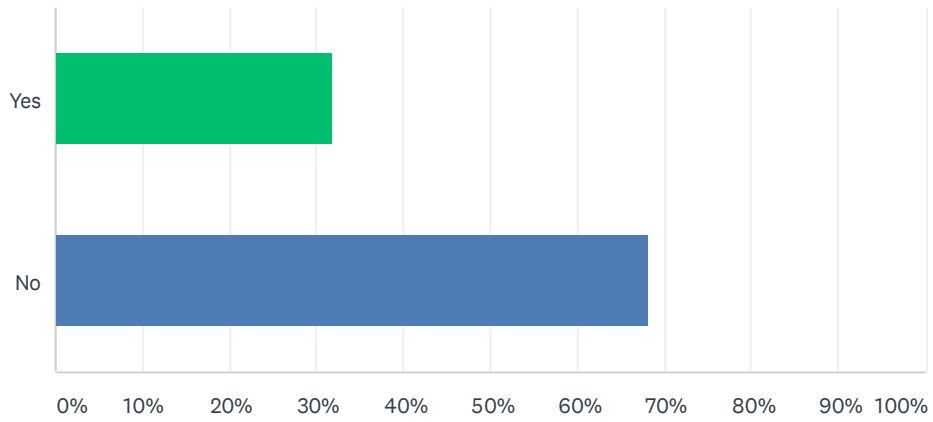
Answered: 20 Skipped: 70



ANSWER CHOICES	RESPONSES	
Bench trials	85.00%	17
Jury trials	80.00%	16
In-custody proceedings	80.00%	16
Out-of-custody proceedings	90.00%	18
Ex Parte	80.00%	16
Calendar hearings	90.00%	18
Motion hearings	90.00%	18
Appellate oral arguments/appellate motions/hearings	20.00%	4
Total Respondents: 20		

Q22 Do judges work remotely?

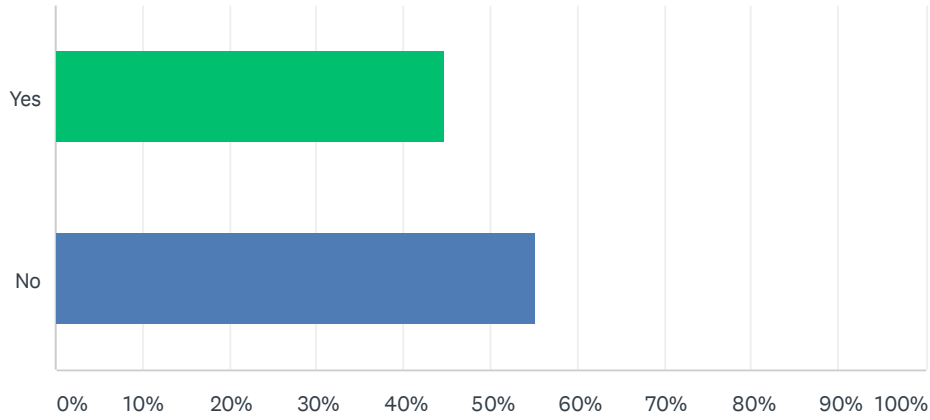
Answered: 85 Skipped: 5



ANSWER CHOICES	RESPONSES	
Yes	31.76%	27
No	68.24%	58
TOTAL		85

Q23 Do court employees work remotely?

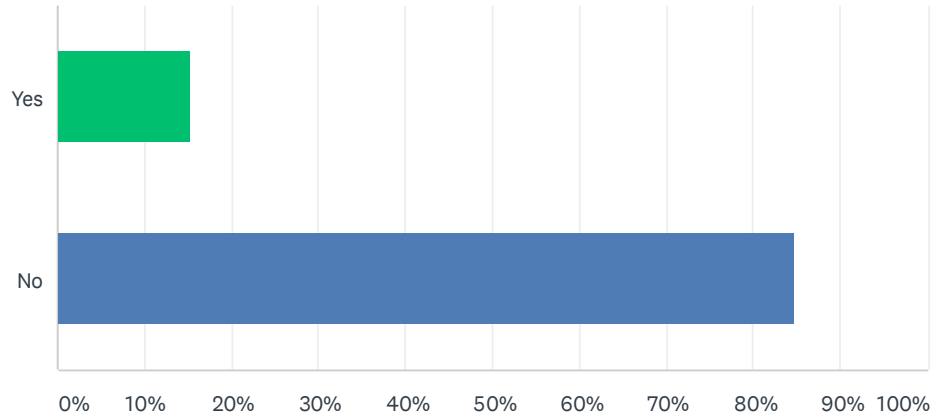
Answered: 85 Skipped: 5



ANSWER CHOICES	RESPONSES	
Yes	44.71%	38
No	55.29%	47
TOTAL		85

Q24 Have you hired new employees to address COVID-19 issues?

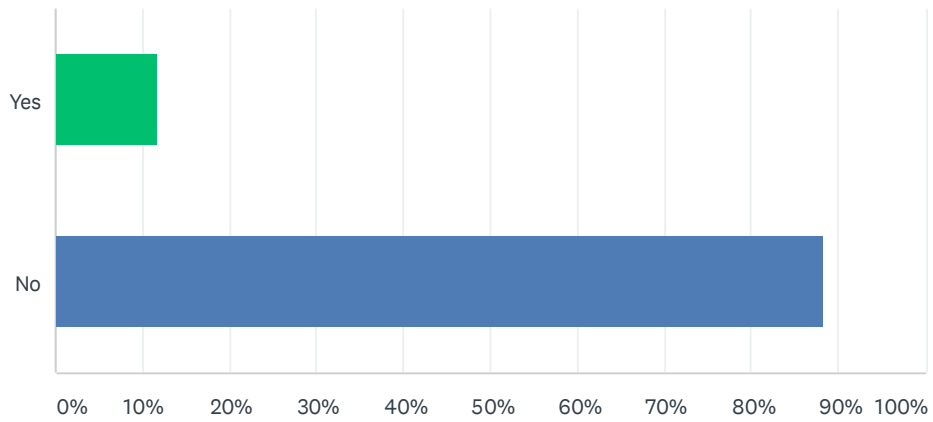
Answered: 85 Skipped: 5



ANSWER CHOICES	RESPONSES	
Yes	15.29%	13
No	84.71%	72
TOTAL		85

Q25 Have you laid-off employees as a result of COVID-19 issues or the resulting budget crisis?

Answered: 85 Skipped: 5



ANSWER CHOICES	RESPONSES	
Yes	11.76%	10
No	88.24%	75
TOTAL		85

Q26 Please share any additional comments about facilities, technology, staffing, and/or accommodations that your court has addressed.

Answered: 32 Skipped: 58

Changing Court Practices Amidst COVID and Beyond

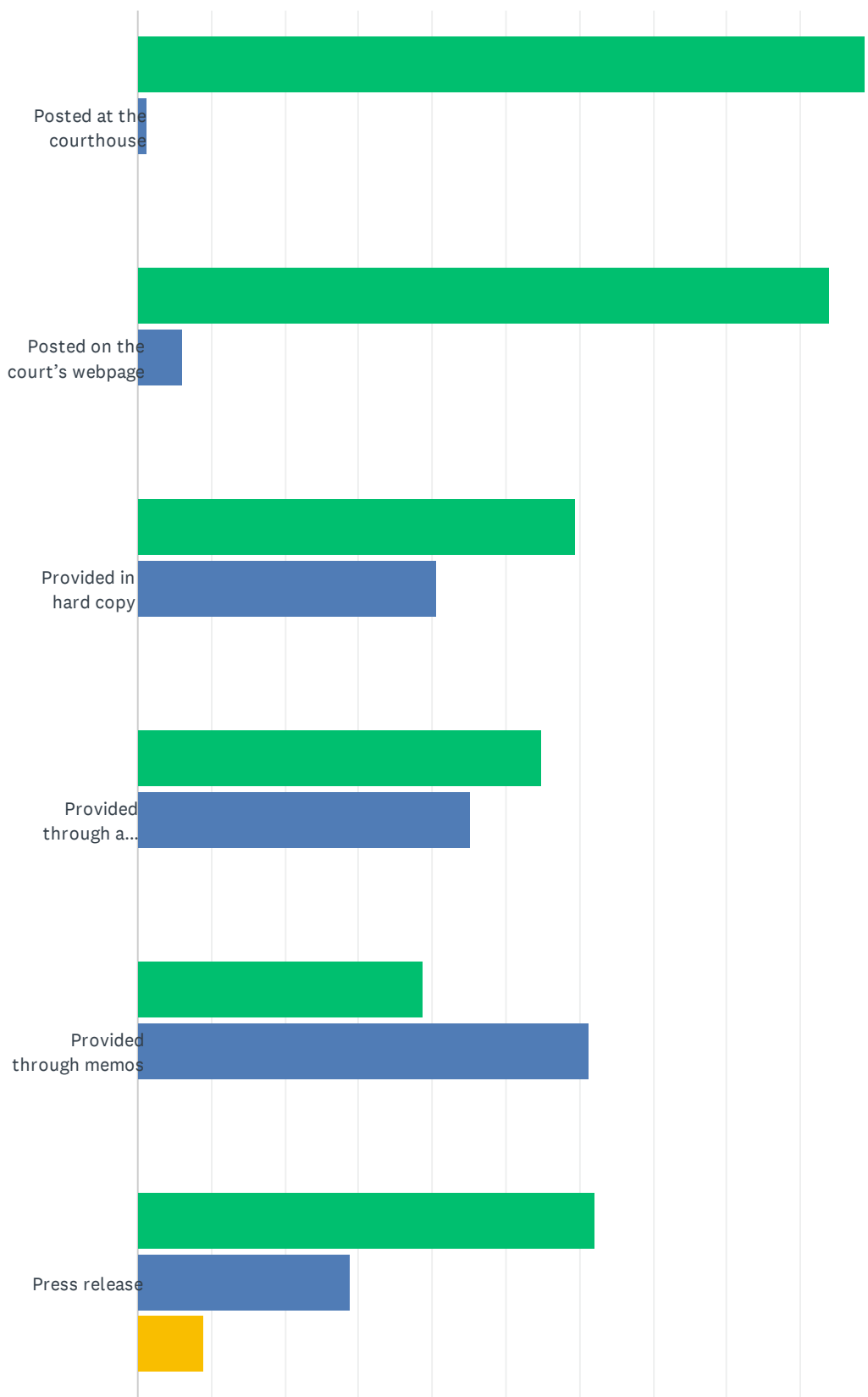
#	RESPONSES	DATE
1	Closure of conference room, kitchen, and sanitization guidelines for employee restroom use. Public restrooms are closed.	10/12/2020 10:39 AM
2	Most judges come in every day. Administrator is in every day. Otherwise, minimal staffing levels	10/9/2020 2:02 PM
3	Currently our courthouse is closed, when hearings are held the administrative staff meets and escorts the stakeholders to the courtroom. Technology has been increased to accommodate remote hearings, courtroom remodel projects are underway to accommodate COVID-19 standards.	10/8/2020 9:40 AM
4	Applied for CARES Funding for ZOOM and approved	10/2/2020 3:44 PM
5	WE HAVE STARTED TO ALLOW EMAILING HEARING NOTICES TO DEFENDANTS AND ATTORNEY'S	10/2/2020 7:45 AM
6	Our judges work both remotely and in person. We have full time COVID supervisors to sanitize the courtroom and check in the public to make sure they're wearing masks, are social distancing and that we have their information in case there is a need to notify them.	10/1/2020 1:02 PM
7	Only hired an occasional worker for jury trials only who questions everyone going into the courtroom and takes everyone's temperatures before entering the courtroom.	10/1/2020 11:38 AM
8	staff has had 40 hours of furlough due to covid-19	10/1/2020 11:12 AM
9	We are reviewing options for virtual hearings and how staff can process more files remotely.	10/1/2020 11:03 AM
10	We are a very small court, with small attendance, so we are able to practice safety measures in our Courtroom.	10/1/2020 9:13 AM
11	We will begin having in person Jury Trials this month. The Juror process has changed to protect Jurors, Judges, Staff and Attorneys	10/1/2020 9:11 AM
12	We are working to secure a larger facility for jury trials, we are attempting to set up computer equipment in our jail so that we can hold remote hearings for in-custody hearings	9/29/2020 12:48 PM
13	Each staff works remotely one day a week. It was 2 days per week	9/29/2020 10:52 AM
14	We have a position to fill that is being frozen due to Covid-19 budget shortages	9/29/2020 9:21 AM
15	Furloughed clerk hours while there was no court hearings.	9/28/2020 11:08 AM
16	Remote work is available on a case by case basis	9/28/2020 8:49 AM
17	We are working to get temporary help and only 1 of our baliffs was furloughed.	9/25/2020 3:21 PM
18	We have had staff working remotely. But now they are currently working at the courthouse.	9/25/2020 3:15 PM
19	Between March 16th - June 1st We held all court in the Mason County Courtroom offsite. We reopened our court on June 1st and only use our own courtroom now. We host Mason COUNTY District Court's Jury Trials here now in our courtroom.	9/25/2020 1:31 PM
20	All staff worked remotely until mid-June 2020. The staff and Judge now work primarily at the office and only occasionally work from home.	9/25/2020 11:45 AM
21	Just we have tried very hard to provide access to the court as much as possible for the public to remain open. We have had extensive discussion re: jury trials and changes to top to bottom about how we notify, summons, handle voire dire and then the actual trial. It has had significant staffing impact to try and get trials up and running.	9/25/2020 11:17 AM
22	I think I've addressed this in one of the early questions in the survey. Can't think of anything to add.	9/25/2020 11:14 AM
23	Most days, the Court operates w/ 50% judges and staff in person, 50% teleworking and/or remote accessing courtroom hearings; based on space limitations, jury panels are smaller than pre-pandemic times given social distancing in courtrooms.	9/25/2020 10:29 AM
24	remote work will begin when employee's lap top is completely ready, should be by next week	9/25/2020 9:46 AM
25	Jury selection is conducted off site to accommodate social distancing etc.	9/25/2020 9:42 AM

Changing Court Practices Amidst COVID and Beyond

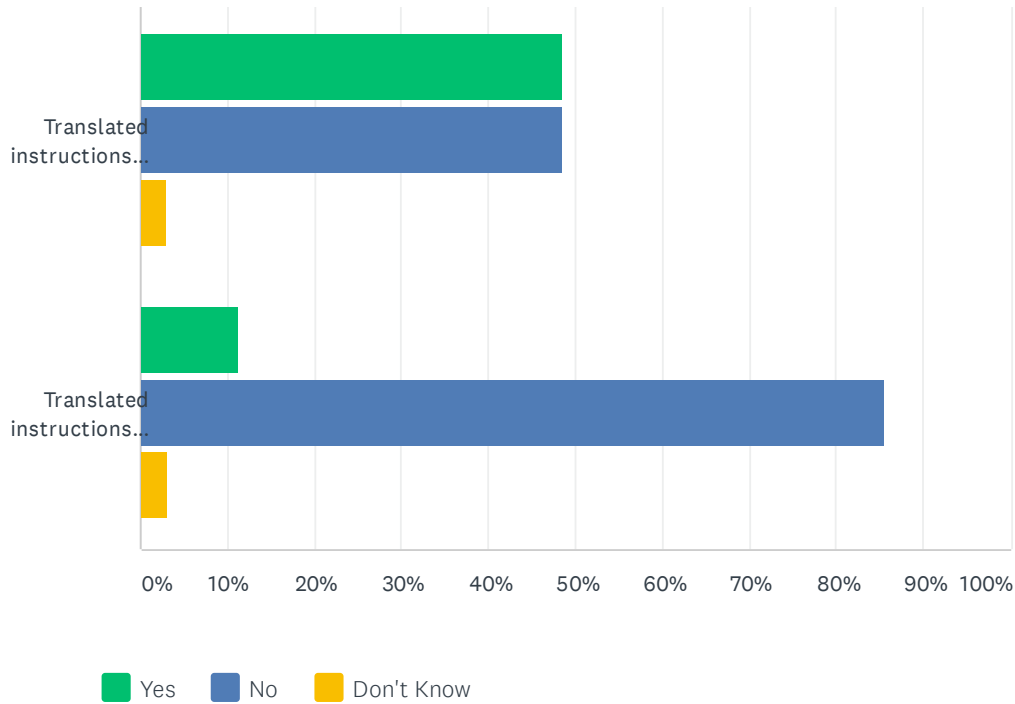
26	once opened, we will rearrange the courtroom and add plexiglas shields as well as adjust entry practices	9/25/2020 9:23 AM
27	Most of our proceedings are held virtually but clients can use the Zoom room that is located in the courthouse. So many of them do physically appear.	9/25/2020 9:21 AM
28	Installation of plexi glass at customer service windows and courtroom areas for jurors and staff.	9/25/2020 9:20 AM
29	Remote work is authorized on a case by case basis	9/25/2020 9:16 AM
30	We started off remotely until we could properly comply with L&I to give individual spaces to staff to protect them. When they are in common areas they were masks or not "alone". We have a joint mask rule that covered the courts in the building prior to the Governor's mask order. Plexi is up in areas where we interact with public. And benches and Clerk stations and counsel tables have plexi installed and being installed.	9/25/2020 9:16 AM
31	We do have some employees working remotely if they are impacted by in-person school closures or have been exposed to COVID-19 but not symptomatic.	9/25/2020 9:15 AM
32	We completely did away with our front counter. we are getting a kiosk that will connect with court staff virtually. we installed a drop box for payments and documents. we are also putting a kiosk outside. we are rearraning our courtroom to meet social distance so that people who do not have access, we can accommodate them.	9/25/2020 9:15 AM

Q27 Please indicate how the changes/updates to court operations were communicated to the public. Select one answer for each statement.

Answered: 84 Skipped: 6



Changing Court Practices Amidst COVID and Beyond

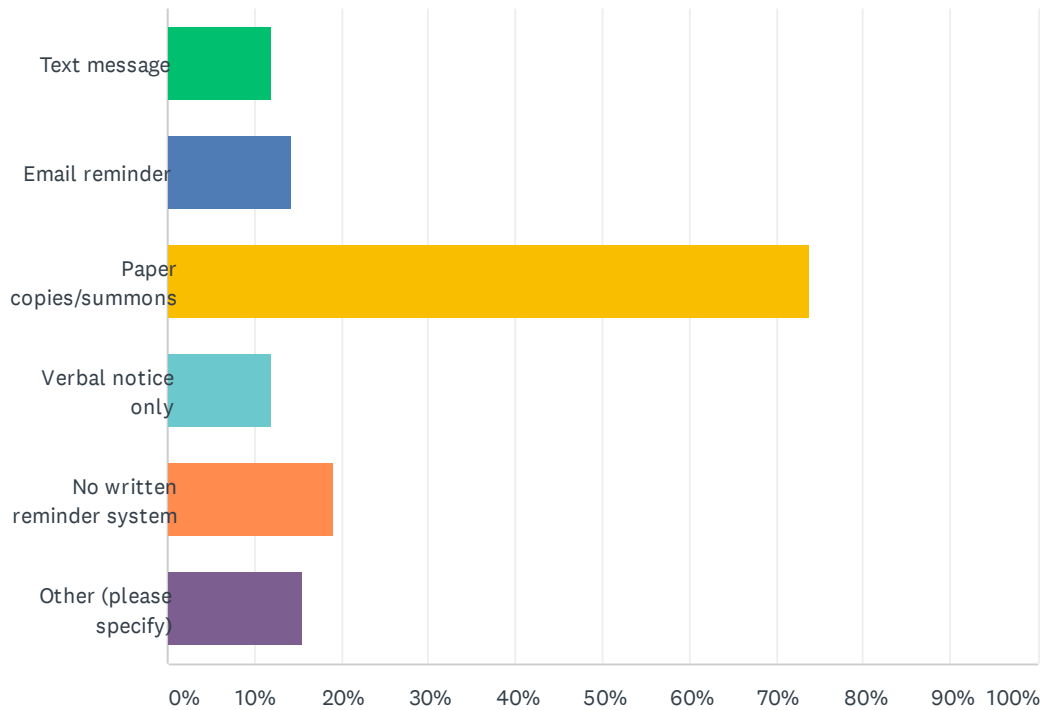


	YES	NO	DON'T KNOW	TOTAL
Posted at the courthouse	98.81% 83	1.19% 1	0.00% 0	84
Posted on the court's webpage	93.98% 78	6.02% 5	0.00% 0	83
Provided in hard copy	59.42% 41	40.58% 28	0.00% 0	69
Provided through a prerecorded message	54.84% 34	45.16% 28	0.00% 0	62
Provided through memos	38.71% 24	61.29% 38	0.00% 0	62
Press release	62.12% 41	28.79% 19	9.09% 6	66
Translated instructions into Spanish?	48.48% 32	48.48% 32	3.03% 2	66
Translated instructions into other languages other than Spanish	11.29% 7	85.48% 53	3.23% 2	62

#	OTHER (PLEASE SPECIFY)	DATE
1	POSTED ON OUR CITY WEBSITE	10/2/2020 7:46 AM
2	Have option on website to select other languages to view documents, etc.	10/1/2020 11:05 AM
3	Videos	10/1/2020 9:38 AM
4	Email to Local Bar	10/1/2020 8:05 AM
5	posted to court social media sites; posted to county social media sites	9/25/2020 2:36 PM
6	through answering phone calls and questions that they have	9/25/2020 9:22 AM

Q28 How is your court reminding parties about upcoming hearings? Check all that apply.

Answered: 84 Skipped: 6



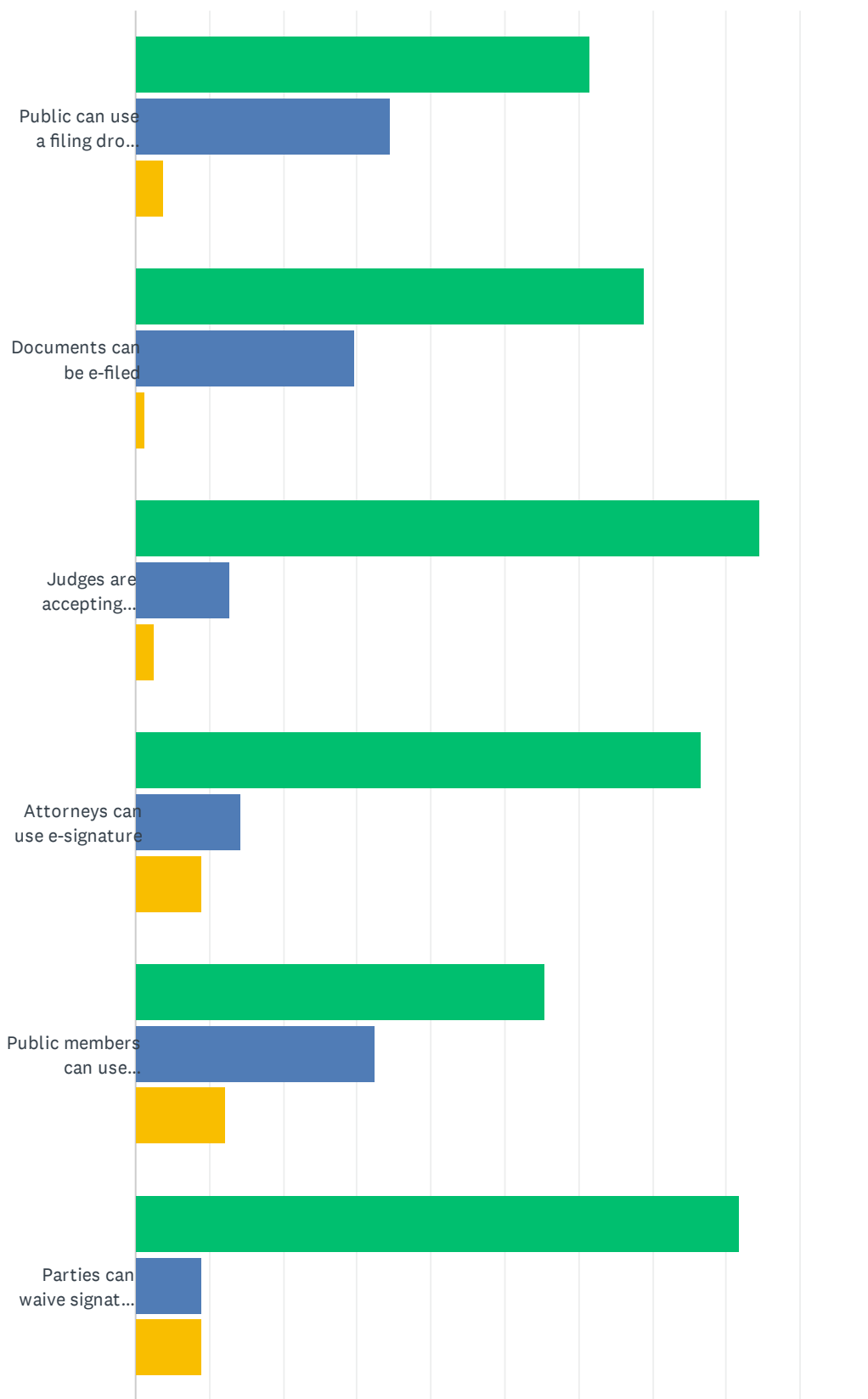
ANSWER CHOICES	RESPONSES	
Text message	11.90%	10
Email reminder	14.29%	12
Paper copies/summons	73.81%	62
Verbal notice only	11.90%	10
No written reminder system	19.05%	16
Other (please specify)	15.48%	13
Total Respondents: 84		

Changing Court Practices Amidst COVID and Beyond

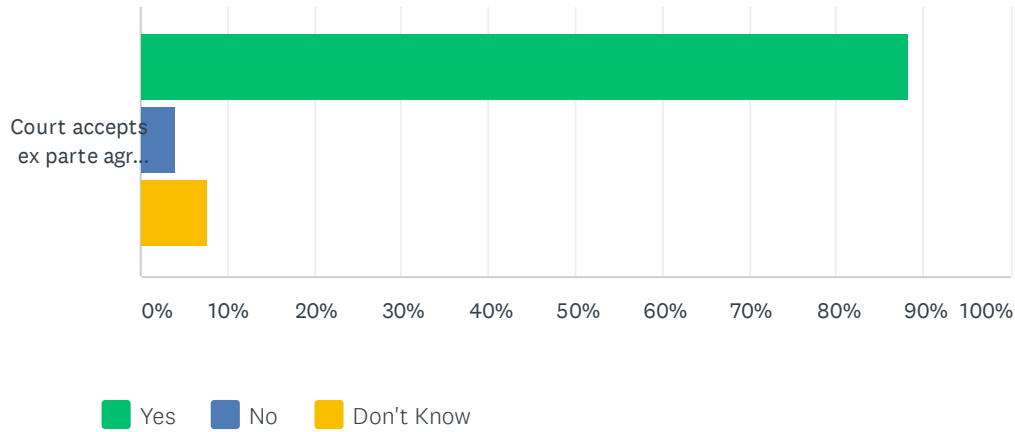
#	OTHER (PLEASE SPECIFY)	DATE
1	Just the initial setting letter and required confirmation	10/9/2020 2:03 PM
2	text message for defendants who signed up (this was also in place pre-COVID)	10/4/2020 2:43 PM
3	WE ONLY SEND 1 NOTICE	10/2/2020 7:46 AM
4	attorneys	10/1/2020 2:28 PM
5	Attorneys and Judges are sent court dockets before the hearing/trial dates.	10/1/2020 11:41 AM
6	Letter sent to each individual reminding them of court date and time and place.	10/1/2020 9:16 AM
7	Our courts are not setting hearings at this time. Any court hearings are noted by the litigants.	10/1/2020 8:05 AM
8	For Jury selection, we are making reminder phone calls.	9/28/2020 2:32 PM
9	Phone call reminders	9/28/2020 2:23 PM
10	working on implementing text message reminders	9/25/2020 3:23 PM
11	depends on contact information we have for parties	9/25/2020 9:24 AM
12	Court dates can be obtained on our website as well.	9/25/2020 9:20 AM
13	The Public Defender's Office has a text messaging software but the Court is not providing reminders.	9/25/2020 9:17 AM

Q29 Please indicate which changes to filing procedures your court has adopted during COVID-19. Select one answer for each statement.

Answered: 82 Skipped: 8



Changing Court Practices Amidst COVID and Beyond

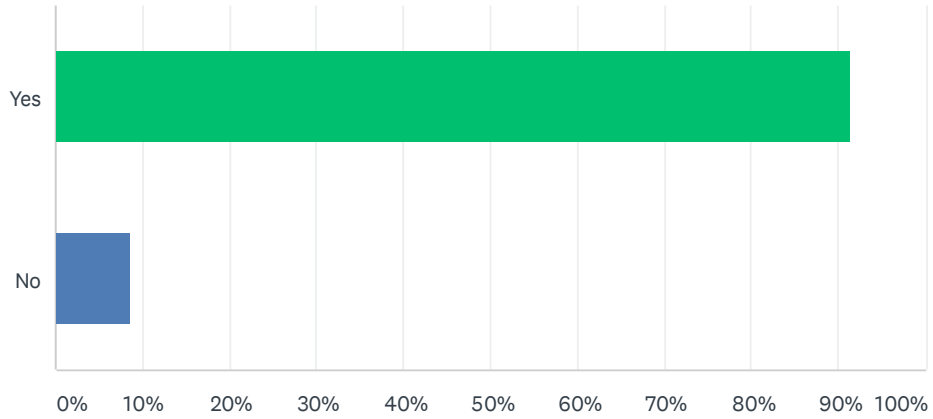


	YES	NO	DON'T KNOW	TOTAL
Public can use a filing drop box outside of the court	61.54% 48	34.62% 27	3.85% 3	78
Documents can be e-filed	68.92% 51	29.73% 22	1.35% 1	74
Judges are accepting working copies in electronic format	84.62% 66	12.82% 10	2.56% 2	78
Attorneys can use e-signature	76.62% 59	14.29% 11	9.09% 7	77
Public members can use e-signature	55.41% 41	32.43% 24	12.16% 9	74
Parties can waive signature in criminal matters	81.82% 63	9.09% 7	9.09% 7	77
Court accepts ex parte agreed orders in criminal matters	88.31% 68	3.90% 3	7.79% 6	77

#	OTHER (PLEASE SPECIFY)	DATE
1	Early on we accepted documents by e-file, but we are no longer doing that at this time.	10/1/2020 11:42 AM
2	Attorney's and defendants are able to send reports, request court dates and file other information to the courts email.	10/1/2020 9:19 AM
3	This question needed a choice of 'not applicable' since the appellate courts do not have 'criminal' matters in the sense you are asking about here	9/25/2020 11:38 AM
4	No true "e-filing" is available, but our Clerk's Office is temporarily accepting, at no cost, emailed documents for filing where the law allows for it.	9/25/2020 10:30 AM
5	We are accepting documents via e-mail	9/25/2020 9:44 AM
6	the court does not have an e-signature product for use; some attorneys do.	9/25/2020 9:26 AM
7	Most of these were in place prior to COVID and are still allowed. The new ones are public can use e-signature and parties can waive signature in criminal matters, but other than PR's most documents are signed.	9/25/2020 9:25 AM

Q30 Is your court involved with bench warrants and confinement practices?

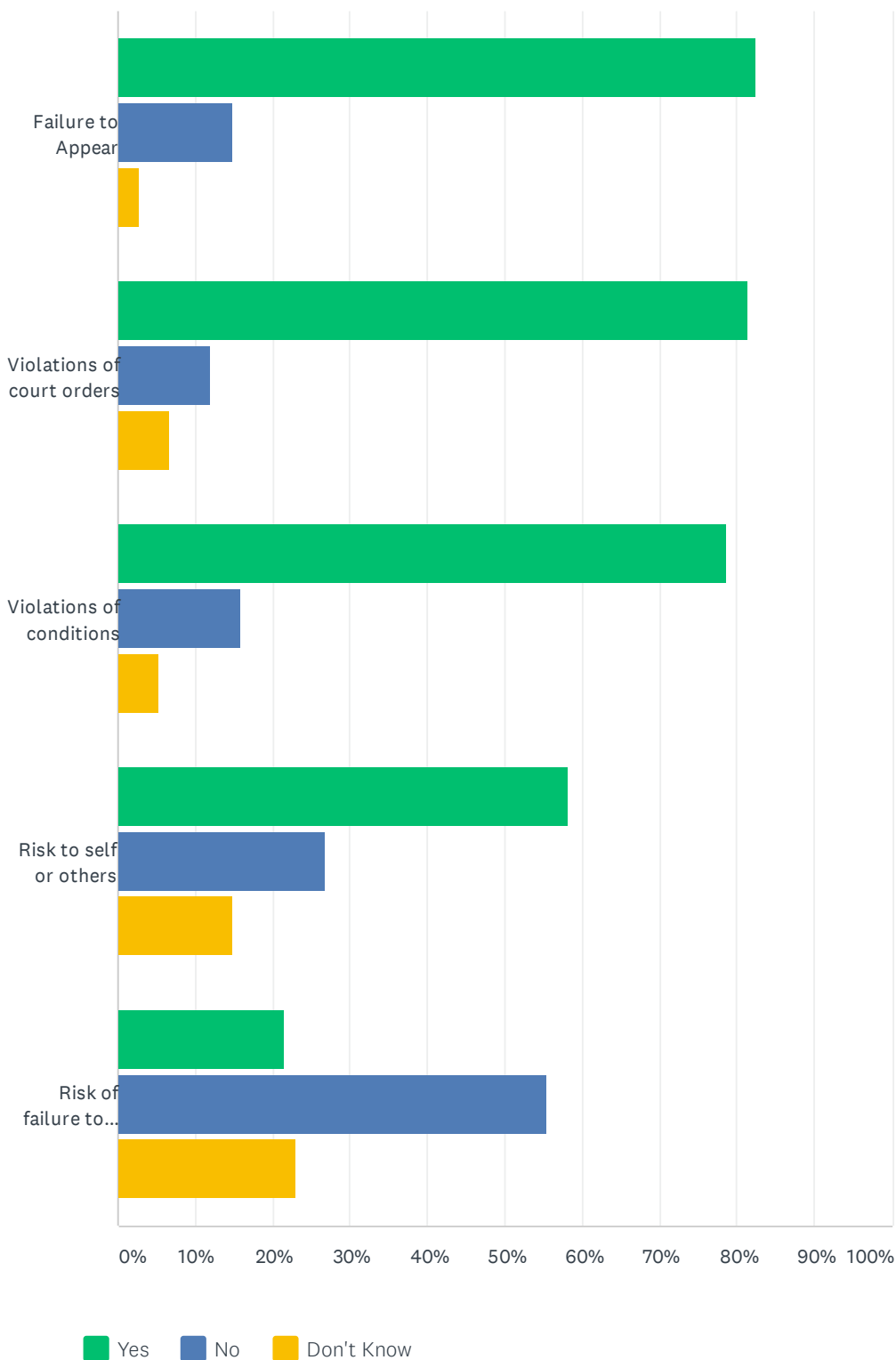
Answered: 81 Skipped: 9



ANSWER CHOICES	RESPONSES	
Yes	91.36%	74
No	8.64%	7
TOTAL		81

Q31 Is your court issuing adult bench warrants for the following? Check one answer for each statement.

Answered: 75 Skipped: 15

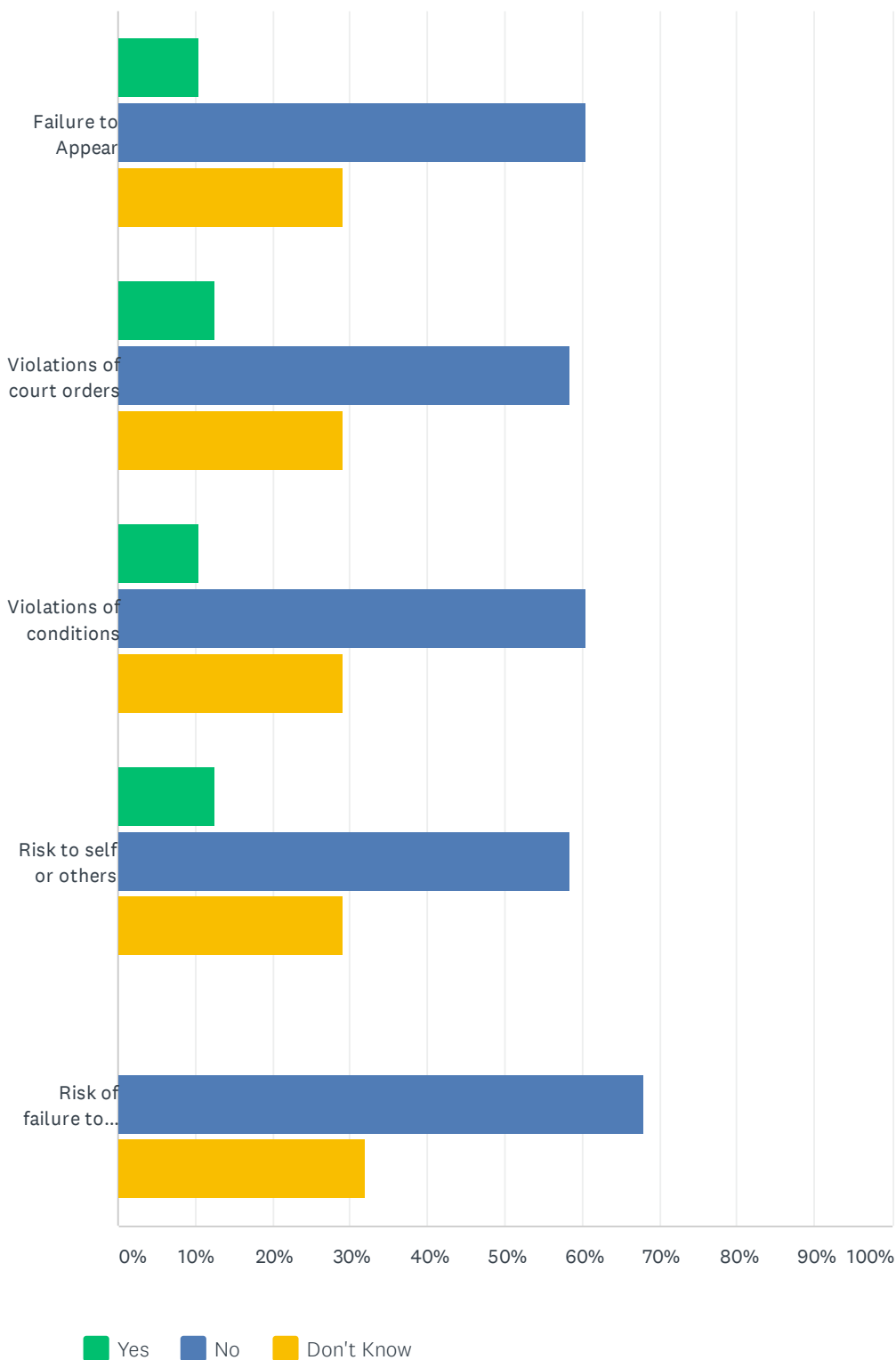


Changing Court Practices Amidst COVID and Beyond

	YES	NO	DON'T KNOW	TOTAL
Failure to Appear	82.43% 61	14.86% 11	2.70% 2	74
Violations of court orders	81.33% 61	12.00% 9	6.67% 5	75
Violations of conditions	78.67% 59	16.00% 12	5.33% 4	75
Risk to self or others	58.21% 39	26.87% 18	14.93% 10	67
Risk of failure to appear	21.54% 14	55.38% 36	23.08% 15	65

Q32 Is your court issuing juvenile bench warrants for the following? Check one answer for each statement.

Answered: 48 Skipped: 42

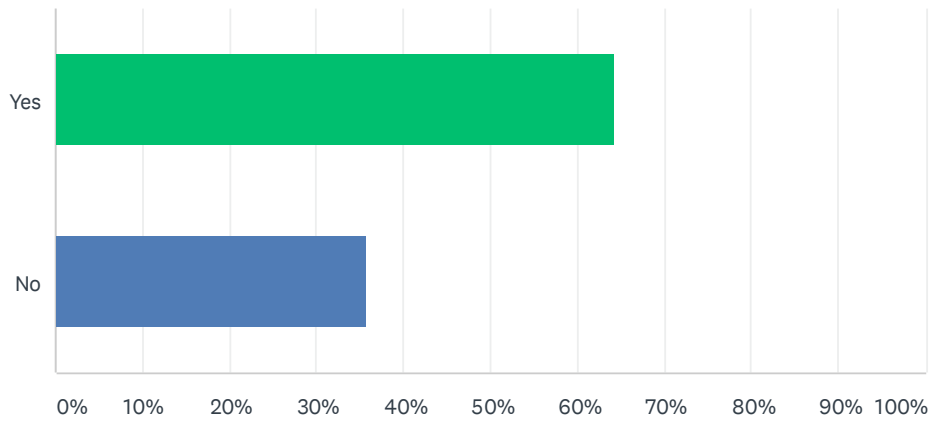


Changing Court Practices Amidst COVID and Beyond

	YES	NO	DON'T KNOW	TOTAL
Failure to Appear	10.42% 5	60.42% 29	29.17% 14	48
Violations of court orders	12.50% 6	58.33% 28	29.17% 14	48
Violations of conditions	10.42% 5	60.42% 29	29.17% 14	48
Risk to self or others	12.50% 6	58.33% 28	29.17% 14	48
Risk of failure to appear	0.00% 0	68.09% 32	31.91% 15	47

Q33 Have you released people from confinement due to risk of virus infection?

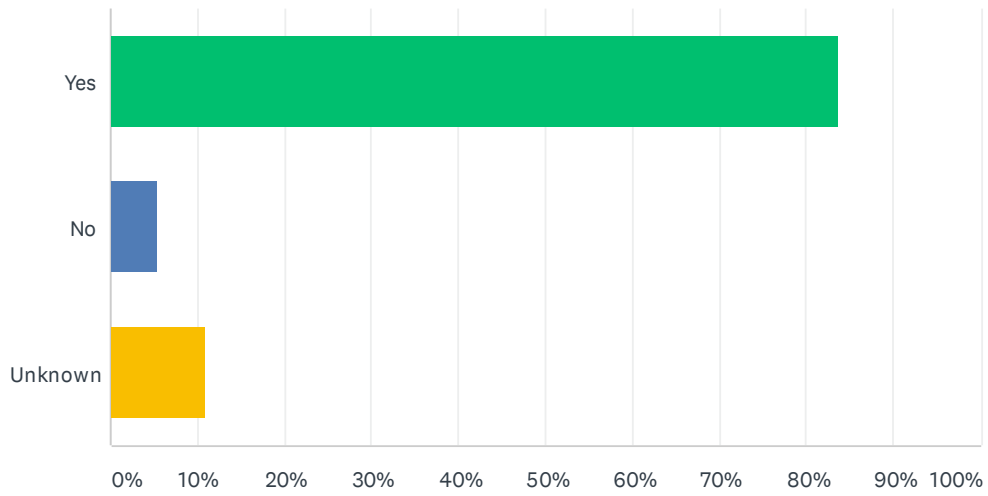
Answered: 70 Skipped: 20



ANSWER CHOICES	RESPONSES	
Yes	64.29%	45
No	35.71%	25
TOTAL		70

Q34 At any point in 2020, did your jail or prosecutor impose booking restrictions to reduce the number of persons in the jail?

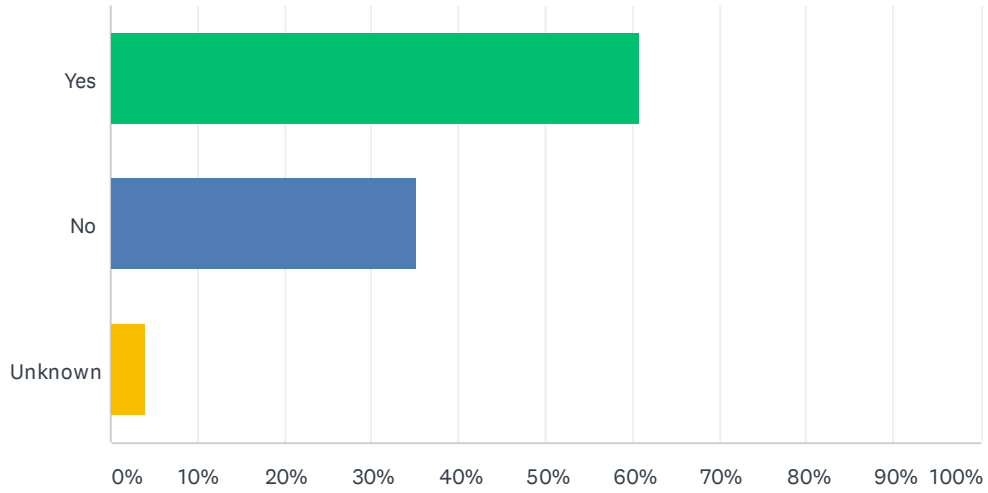
Answered: 74 Skipped: 16



ANSWER CHOICES		RESPONSES	
Yes		83.78%	62
No		5.41%	4
Unknown		10.81%	8
TOTAL			74

Q35 Are parties summoned to attend web-based video hearings?

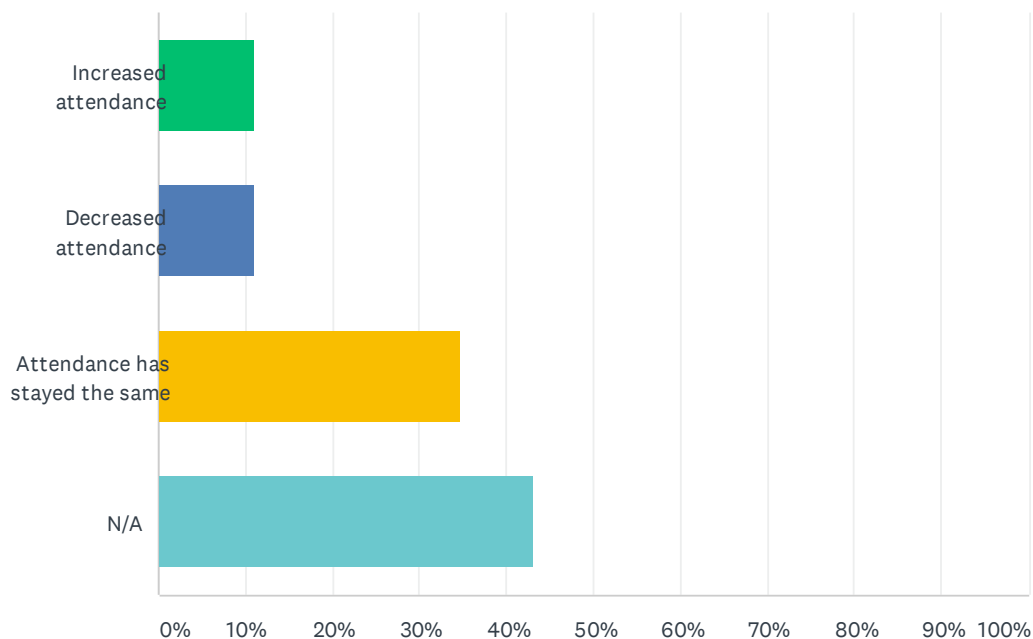
Answered: 74 Skipped: 16



ANSWER CHOICES	RESPONSES	
Yes	60.81%	45
No	35.14%	26
Unknown	4.05%	3
TOTAL		74

Q36 If you summon parties to attend web-based video hearings that were previously in person, how has attendance in the hearings changed?

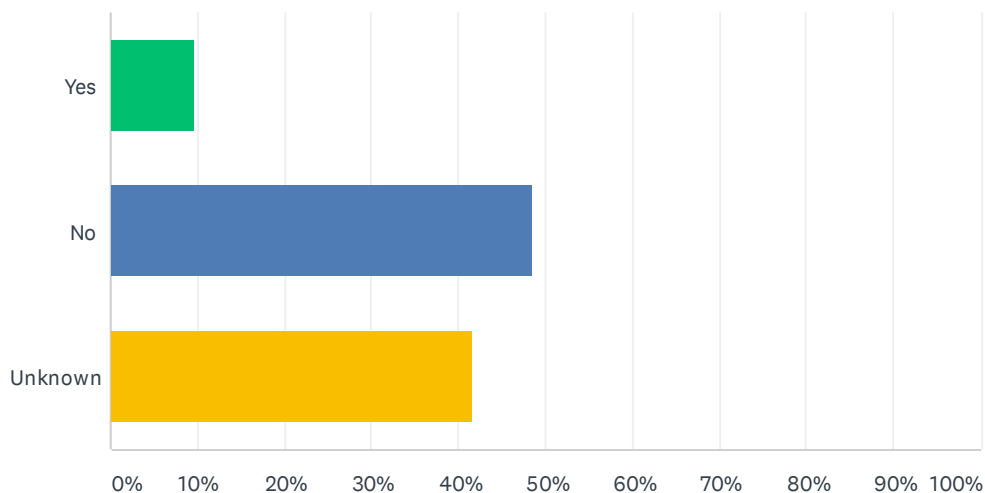
Answered: 72 Skipped: 18



ANSWER CHOICES	RESPONSES	
Increased attendance	11.11%	8
Decreased attendance	11.11%	8
Attendance has stayed the same	34.72%	25
N/A	43.06%	31
TOTAL		72

Q37 As a matter of routine, does your court retrospectively (by month, year, or some other time frame) assess pretrial decisions in terms of the demographics of those released on personal recognizance, released on bail, assigned to jail alternatives, or jailed?

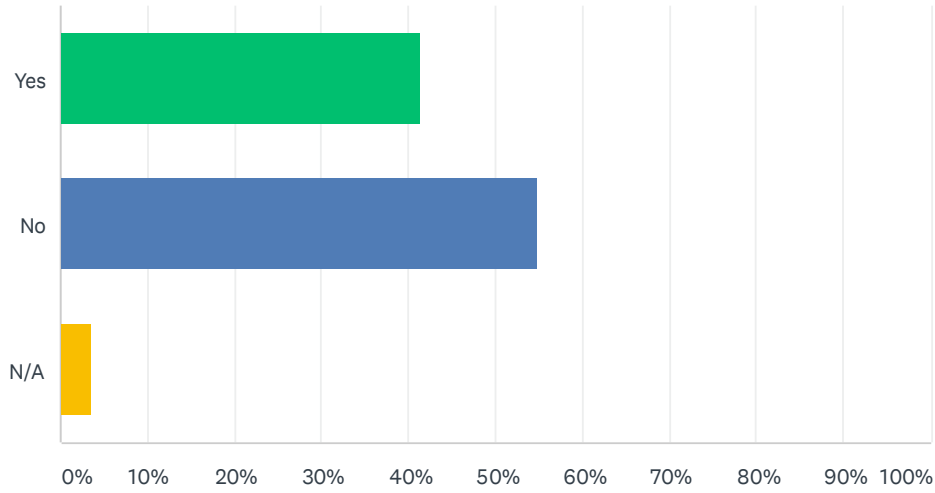
Answered: 72 Skipped: 18



ANSWER CHOICES	RESPONSES
Yes	9.72% 7
No	48.61% 35
Unknown	41.67% 30
TOTAL	72

Q38 Has your court held trials since March 2020?

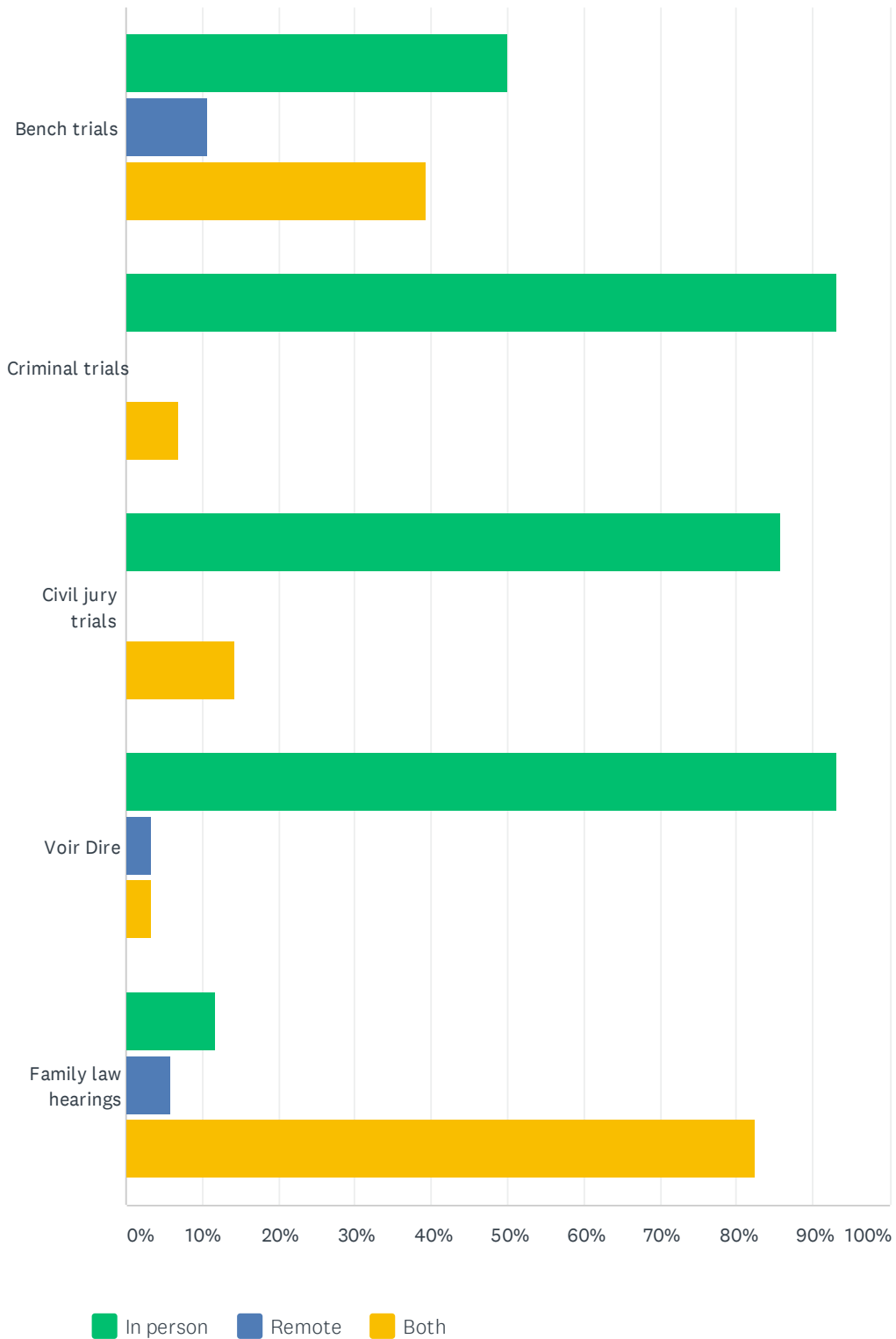
Answered: 82 Skipped: 8



ANSWER CHOICES	RESPONSES	
Yes	41.46%	34
No	54.88%	45
N/A	3.66%	3
TOTAL		82

Q39 Which of the following operating procedures has your court employed during COVID-19?

Answered: 34 Skipped: 56

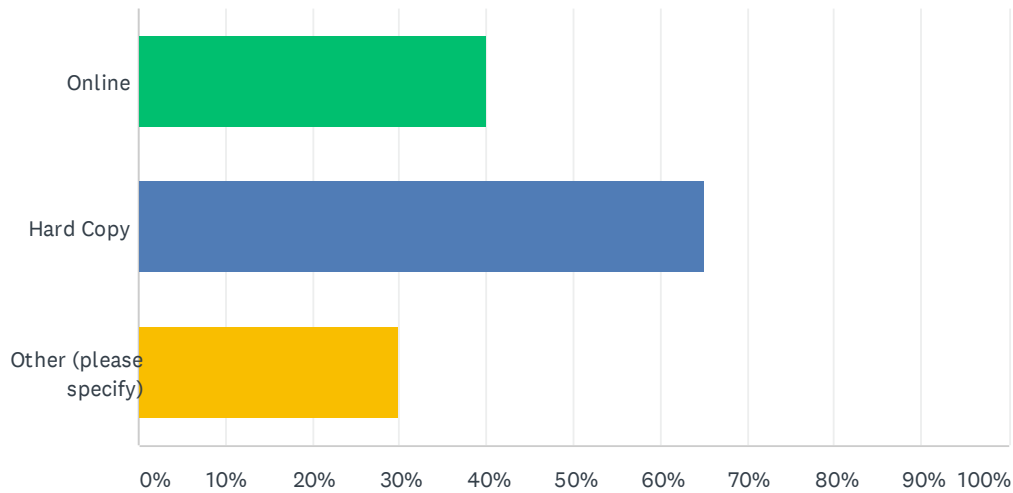


Changing Court Practices Amidst COVID and Beyond

	IN PERSON	REMOTE	BOTH	TOTAL
Bench trials	50.00% 14	10.71% 3	39.29% 11	28
Criminal trials	93.10% 27	0.00% 0	6.90% 2	29
Civil jury trials	85.71% 12	0.00% 0	14.29% 2	14
Voir Dire	93.10% 27	3.45% 1	3.45% 1	29
Family law hearings	11.76% 2	5.88% 1	82.35% 14	17

Q40 If you have conducted trials remotely, how do parties submit their documents/evidence?

Answered: 20 Skipped: 70

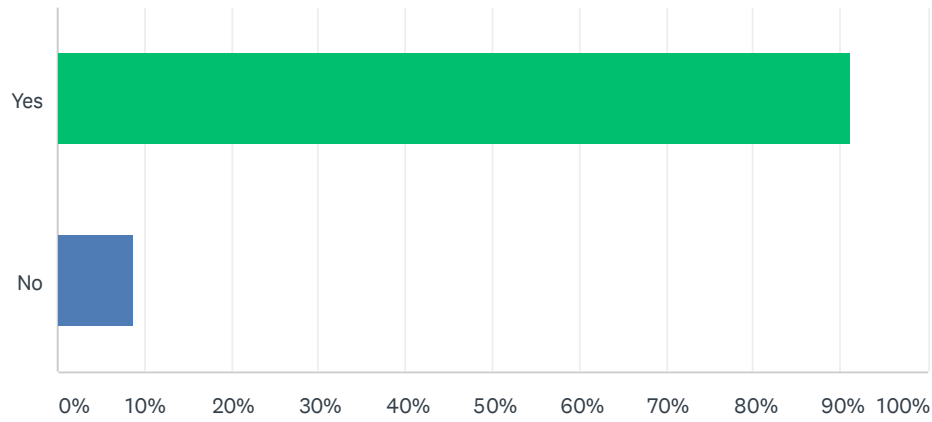


ANSWER CHOICES	RESPONSES
Online	40.00% 8
Hard Copy	65.00% 13
Other (please specify)	30.00% 6
Total Respondents: 20	

#	OTHER (PLEASE SPECIFY)	DATE
1	documents/evidence may be added - received through email	10/4/2020 2:49 PM
2	N/A	10/1/2020 9:32 AM
3	n/a	9/28/2020 2:27 PM
4	to the clerk's office	9/25/2020 10:41 AM
5	Jury voir dire is off-site and then trial resumes at courthouse	9/25/2020 9:27 AM
6	N/A	9/25/2020 9:21 AM

Q41 Does your court currently hold jury trials?

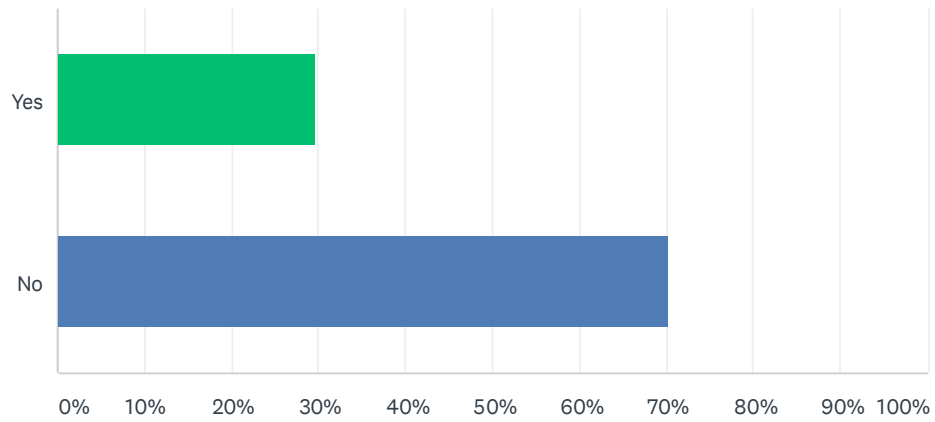
Answered: 34 Skipped: 56



ANSWER CHOICES	RESPONSES
Yes	91.18% 31
No	8.82% 3
TOTAL	34

Q42 Has your court reduced the number of jurors needed for a civil trial during COVID-19?

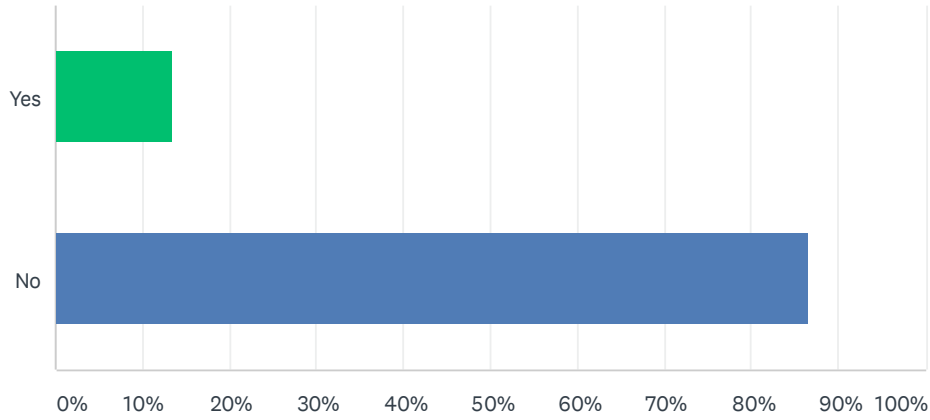
Answered: 27 Skipped: 63



ANSWER CHOICES	RESPONSES	
Yes	29.63%	8
No	70.37%	19
TOTAL		27

Q43 Have you conducted any trials with court interpreters?

Answered: 30 Skipped: 60



ANSWER CHOICES	RESPONSES	
Yes	13.33%	4
No	86.67%	26
TOTAL		30

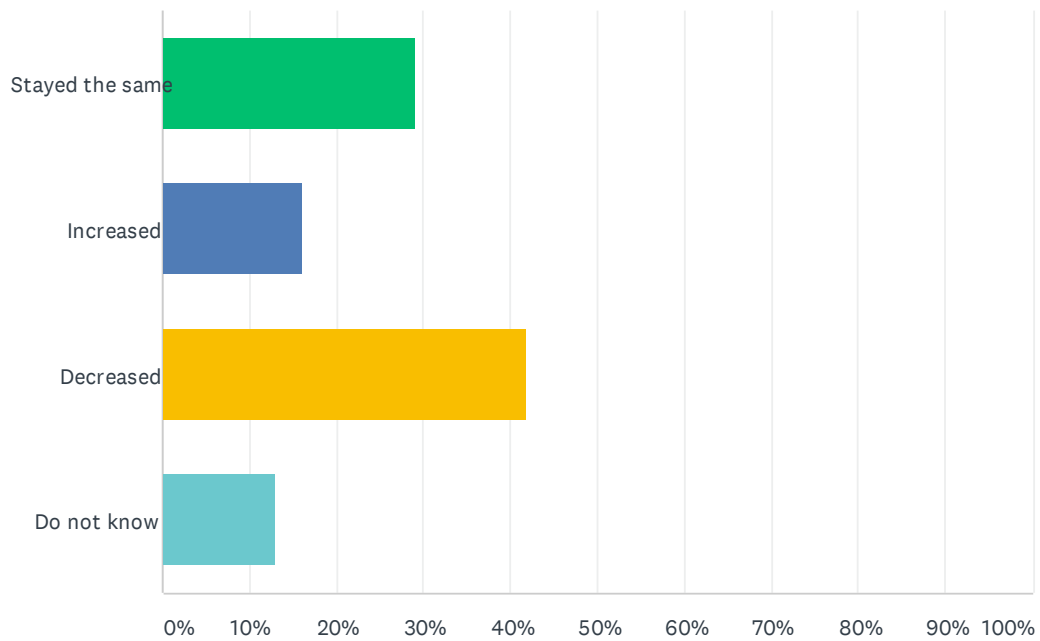
Q44 If you have conducted remote or in person trials, what COVID-related modifications did or did not work well?

Answered: 19 Skipped: 71

#	RESPONSES	DATE
1	COVID related modifications seemed to work well	10/8/2020 1:17 PM
2	electronic vieweing of evidence, segmented voir dire, use of several courtrooms for each trial, remote testifying all have worked	10/4/2020 2:53 PM
3	We had two sessions of voir dire in order to limit the number of people in the courtroom at one time.	10/1/2020 11:49 AM
4	plexi glass shields on all tables, masks, gloves, sanitizer all work well	10/1/2020 10:04 AM
5	Everything has worked well; jury selection is off site, socially distanced, masks required, health checks, disinfecting, etc.	10/1/2020 9:51 AM
6	Social Distancing and Masks work well	9/29/2020 10:59 AM
7	Social Distancing/PPEs/Additional Sanitization of courtroom	9/28/2020 2:37 PM
8	n/a	9/28/2020 2:29 PM
9	Remote voir dire did not work as planned	9/28/2020 9:57 AM
10	We're still learning. We've found jurors prefer to complete a COVID19 health screening questionnaire upon arriving for jury duty rather than answer the questions orally. After our last trial, one juror expressed some concerns regarding other jurors removing masks to deliberate and not social distancing. The Judge will provide more instruction to jurors during our next JT.	9/25/2020 12:36 PM
11	Voir dire at the fairgrounds for social distancing worked well.	9/25/2020 10:48 AM
12	use of offsite facility for social distancing works	9/25/2020 10:47 AM
13	Space is an issue during jury trials when jurors need to leave the courtroom.	9/25/2020 10:27 AM
14	everything has worked out ok - lack of large deliberation rooms is the main barrier	9/25/2020 9:57 AM
15	Providing masks and social distancing	9/25/2020 9:32 AM
16	We spaced the jury panel 6 feet apart, but once the door was shut, they all moved closer so they could use the existing table in the room. The courtroom set up is not ideal just due to the space and location, but it still worked. We rented another location for voir dire and that seemed to work really well.	9/25/2020 9:31 AM
17	Unsure at this time. We are currently doing our first jury trial since COVID.	9/25/2020 9:30 AM
18	No COVID related modifications work well conducting jury tials	9/25/2020 9:29 AM
19	We have our Jury courtroom completley outfitted with plexi. Around Judge, Clerk, Witness and between the persons seated at the counsel tables. We bring jurors down in groups, social distance in the courtroom during selection. Feedback we have received from the bar has been positive regarding preparation and safety.	9/25/2020 9:23 AM

Q45 How has the rate of jurors responding to summons changed since COVID-19?

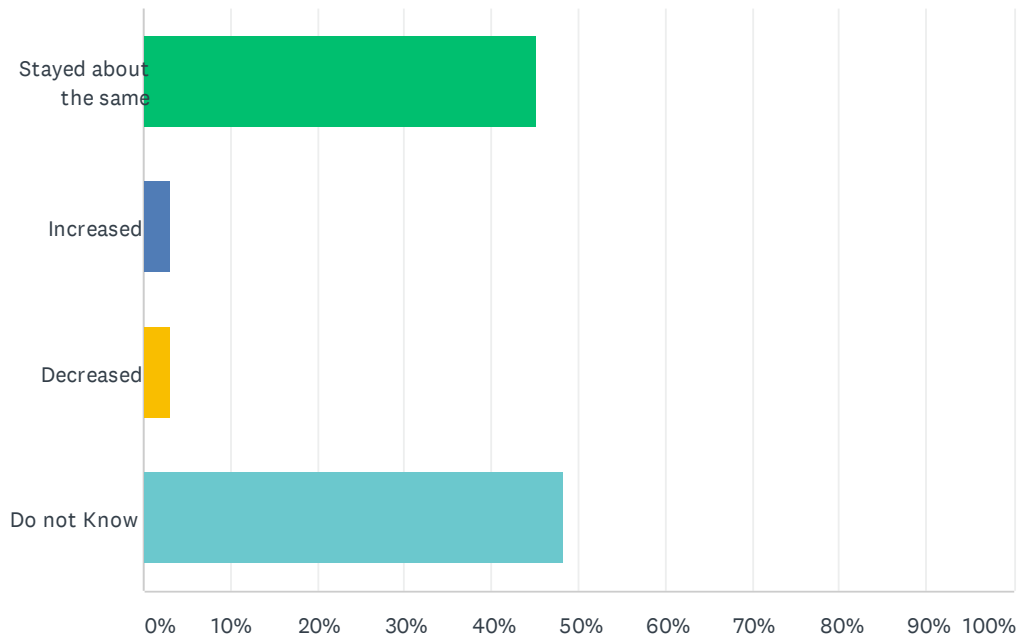
Answered: 31 Skipped: 59



ANSWER CHOICES	RESPONSES	
Stayed the same	29.03%	9
Increased	16.13%	5
Decreased	41.94%	13
Do not know	12.90%	4
TOTAL		31

Q46 How has the diversity/composition of the venire changed since COVID-19?

Answered: 31 Skipped: 59



ANSWER CHOICES	RESPONSES	
Stayed about the same	45.16%	14
Increased	3.23%	1
Decreased	3.23%	1
Do not Know	48.39%	15
TOTAL		31

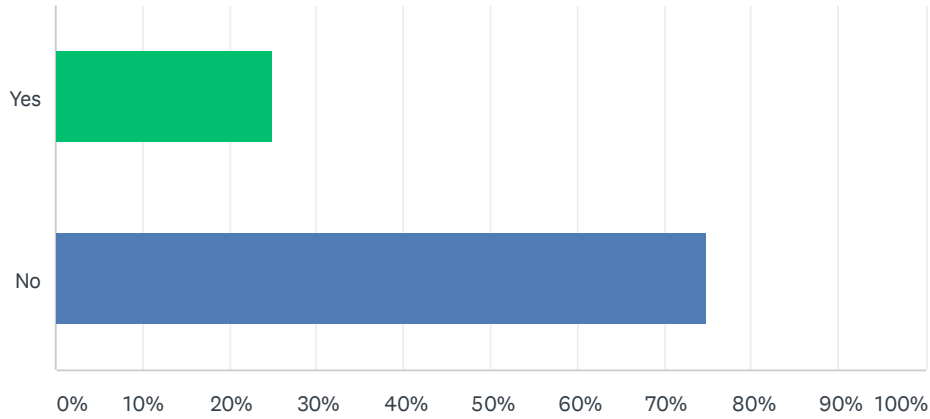
Q47 Please describe how jury composition has changed?

Answered: 9 Skipped: 81

#	RESPONSES	DATE
1	more people showing up because they aren't working	10/1/2020 10:04 AM
2	It has not changed	10/1/2020 9:51 AM
3	There is currently no way to track the demographics of our jurors.	10/1/2020 9:48 AM
4	Somewhat more diverse in age and ethnicity.	9/28/2020 2:37 PM
5	Fewer summoned	9/28/2020 2:29 PM
6	Younger jurors much more willing to serve. Many older jurors request to be excused.	9/25/2020 12:36 PM
7	#45 we increased the number of summons to get the same number of response we had previously - in terms of appearing for voir dire rate has slightly increased.	9/25/2020 10:47 AM
8	While available for jury trials, our court has only held 1 civil jury trial since March.	9/25/2020 10:37 AM
9	We decreased our summons and total pool in half.	9/25/2020 9:23 AM

Q48 Do you routinely compare the demographic composition of the venire to that of the population in your jurisdiction?

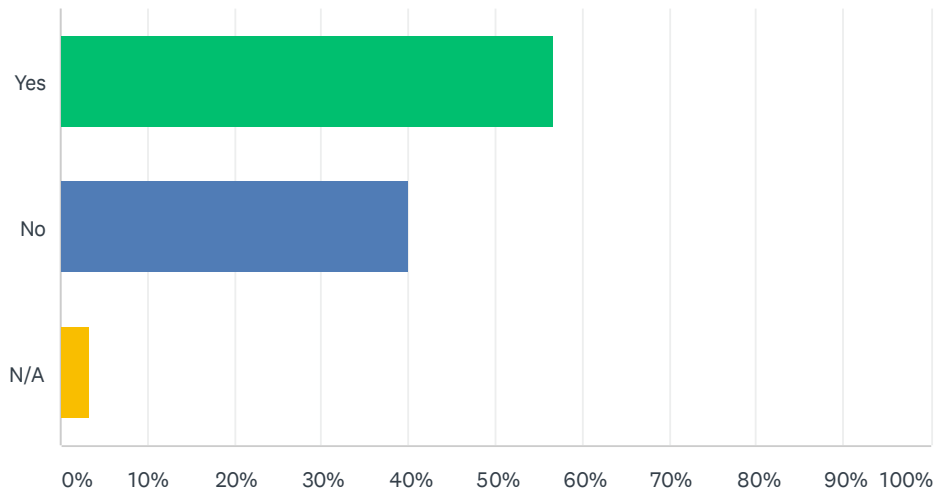
Answered: 28 Skipped: 62



ANSWER CHOICES	RESPONSES	
Yes	25.00%	7
No	75.00%	21
TOTAL		28

Q49 Have you conducted surveys, formal or informal, of jurors after their service?

Answered: 30 Skipped: 60



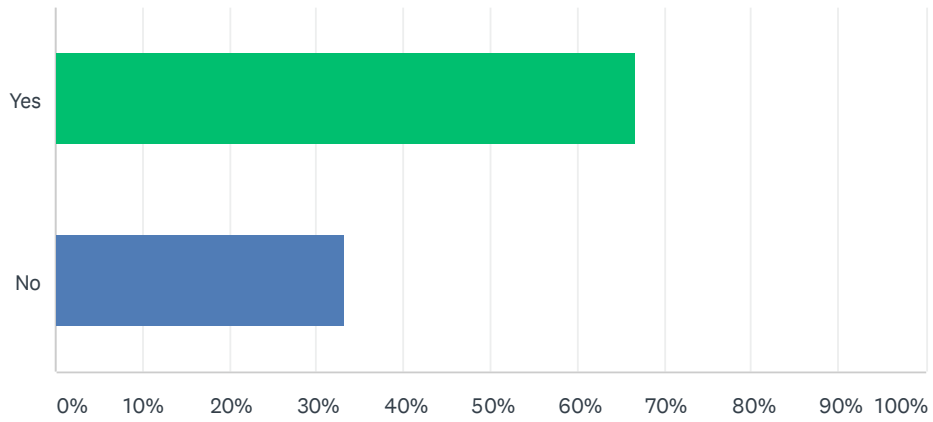
ANSWER CHOICES		RESPONSES	
Yes		56.67%	17
No		40.00%	12
N/A		3.33%	1
TOTAL			30

Changing Court Practices Amidst COVID and Beyond

#	IF YES, PLEASE SHARE THE MOST COMMON FEEDBACK RECEIVED.	DATE
1	jurors noticed and appreciated the steps we had taken to ensure their safety	10/4/2020 2:53 PM
2	appreciate the safety measures in place	10/1/2020 10:04 AM
3	Not yet; we have only had two trials but we are trying to develop this.	10/1/2020 9:51 AM
4	Basic demographic information	9/29/2020 10:59 AM
5	favorable, jurors indicated feel safe and were appreciative of our efforts	9/29/2020 8:42 AM
6	Just beginning jury trials. So far, feedback is positive.	9/28/2020 2:37 PM
7	The majority of jurors feel safe and are comfortable with the safety precautions the court has in place.	9/25/2020 12:36 PM
8	The most common feedback was they appreciated the steps we took to protect them and ensure COVID precautions.	9/25/2020 11:21 AM
9	appreciated COVID related modifications - felt safe	9/25/2020 10:47 AM
10	No significant issues raised regarding safety or comfort relative to COVID. Pre-deliberations, our 1 panel was split evenly between 2 jury rooms to ensure social distancing. Post-trial, jurors suggested that discussions ere initially stilted, and they recommended keeping the entire empaneled jury together in one place for future jury trials.	9/25/2020 10:37 AM
11	Positive feedback. Needed to make minor adjustments to voir-dire process and sound system.	9/25/2020 10:27 AM
12	Appreciate the individual tables in jury room and all the PPE	9/25/2020 9:32 AM
13	The court is taking appropriate action for them to feel safe	9/25/2020 9:29 AM
14	Superior Court manages our Jury pool and I believe that they do.	9/25/2020 9:23 AM

Q50 Do you have room for spectators during courtroom proceedings?

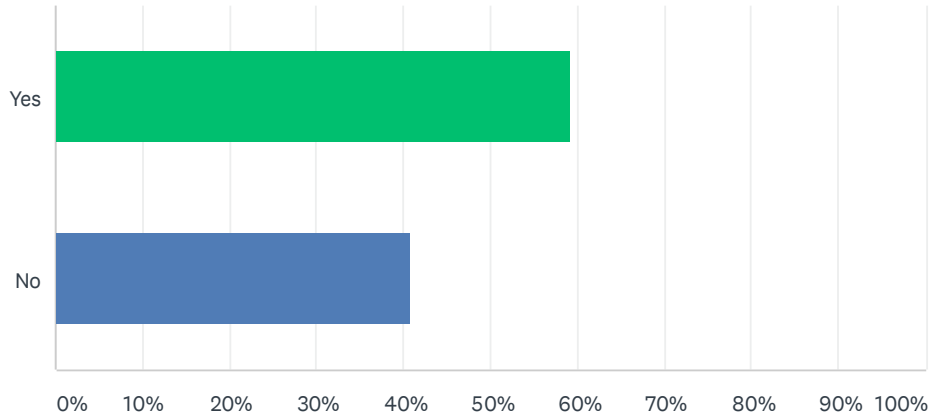
Answered: 81 Skipped: 9



ANSWER CHOICES	RESPONSES	
Yes	66.67%	54
No	33.33%	27
TOTAL		81

Q51 Do you live-stream courtroom proceedings to increase public access?

Answered: 81 Skipped: 9



ANSWER CHOICES	RESPONSES	
Yes	59.26%	48
No	40.74%	33
TOTAL		81

Changing Court Practices Amidst COVID and Beyond

#	IF YES, WHAT PLATFORM DO YOU USE?	DATE
1	TVW	10/12/2020 10:44 AM
2	TVW	10/9/2020 2:04 PM
3	Youtube	10/6/2020 10:28 AM
4	AV Captureall- audio only	10/5/2020 3:05 PM
5	YouTube	10/5/2020 9:01 AM
6	Zoom	10/4/2020 2:53 PM
7	UTUBE	10/2/2020 7:53 AM
8	youtube	10/1/2020 11:17 AM
9	SharePoint	10/1/2020 10:05 AM
10	YouTube	10/1/2020 9:51 AM
11	Zoom	10/1/2020 9:48 AM
12	We post our meeting id and passcodes on our web page for public access to our hearings.	10/1/2020 9:32 AM
13	WebEx	10/1/2020 8:15 AM
14	YouTube	9/29/2020 2:35 PM
15	UTube; also courtroom is open	9/29/2020 11:04 AM
16	We are working on acquiring this ability.	9/29/2020 9:25 AM
17	YouTube	9/29/2020 8:55 AM
18	Zoom	9/28/2020 2:38 PM
19	YouTube via Zoom	9/28/2020 2:29 PM
20	Only live stream hearings when the courtroom is not open to the public. Live Stream to YouTube from Zoom.	9/28/2020 1:21 PM
21	Zoom	9/28/2020 9:50 AM
22	AV Captureall, Audio only	9/28/2020 8:52 AM
23	Youtube	9/28/2020 8:50 AM
24	YouTube	9/25/2020 3:26 PM
25	YouTube	9/25/2020 3:19 PM
26	Zoom	9/25/2020 2:13 PM
27	YouTube	9/25/2020 12:39 PM
28	StarLeaf	9/25/2020 11:40 AM
29	TVW	9/25/2020 11:38 AM
30	YouTube	9/25/2020 11:22 AM
31	You tube	9/25/2020 11:18 AM
32	spectators can log into the ZOOM webinar to view trial	9/25/2020 10:49 AM
33	Zoom - this is new.	9/25/2020 10:39 AM
34	only audio live stream through AV Captureall	9/25/2020 10:32 AM
35	YouTube	9/25/2020 10:28 AM
36	YouTube	9/25/2020 10:12 AM
37	Zoom to YouTube	9/25/2020 9:48 AM

Changing Court Practices Amidst COVID and Beyond

38	Live streaming through YouTube	9/25/2020 9:46 AM
39	ZOOM	9/25/2020 9:35 AM
40	YouTube	9/25/2020 9:32 AM
41	We livestream jury voir dire due to limited public seating	9/25/2020 9:32 AM
42	You Tube	9/25/2020 9:32 AM
43	Webex	9/25/2020 9:31 AM
44	Zoom	9/25/2020 9:31 AM
45	Zoom and WebEx	9/25/2020 9:25 AM
46	Zoom/You Tube	9/25/2020 9:24 AM
47	Zoom & AV Capture all	9/25/2020 9:22 AM
48	YouTube	9/25/2020 9:18 AM
49	Zoom to YouTube	9/25/2020 9:11 AM

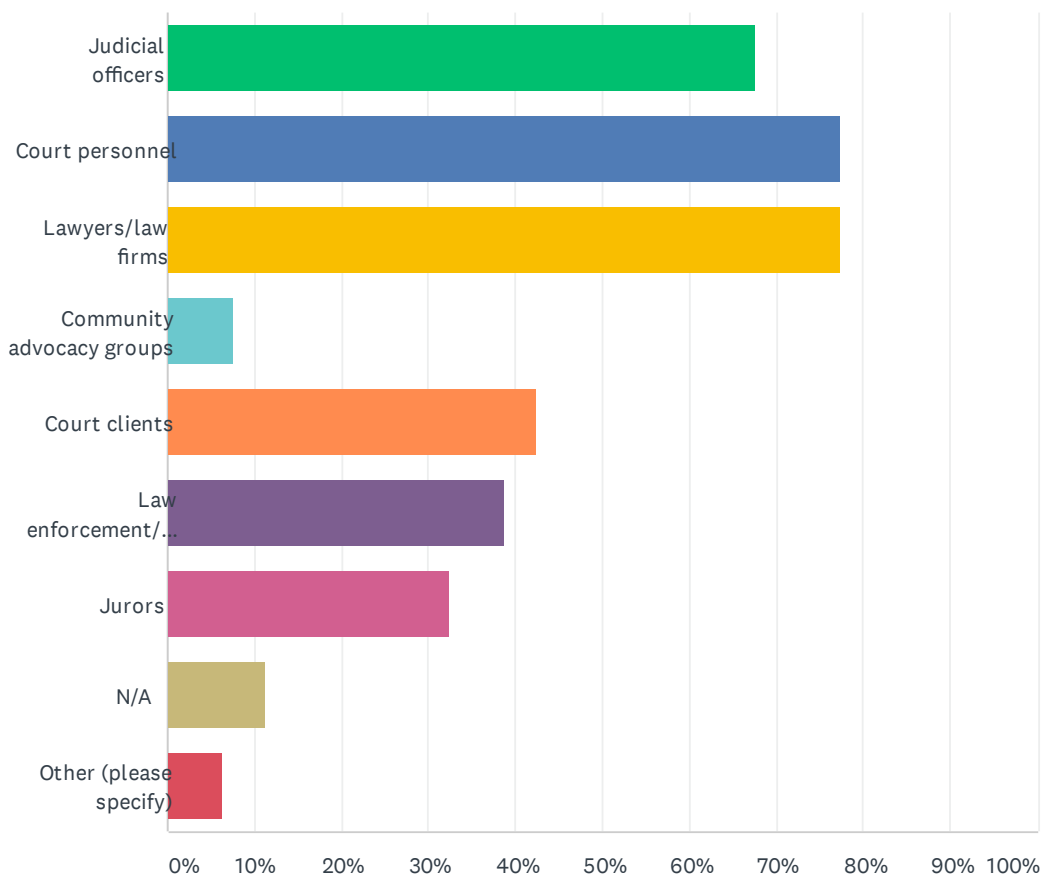
Q52 Please describe any other trial or hearing related changes in response to COVID-19.

Answered: 18 Skipped: 72

#	RESPONSES	DATE
1	Stakeholders are not required to appear in person and can appear by video or telephone. If they appear in person, there are marked seating spots, masks and use of hand sanitizer is mandatory. The tables have dividers between seating areas and everything is sanitized after the hearing is over.	10/8/2020 9:45 AM
2	off site jury selection	10/5/2020 3:05 PM
3	We send out for more jurors because about 25% of those summoned have indicated that they are uncomfortable coming to the courthouse because of COVID-19 concerns.	10/1/2020 11:50 AM
4	Jury Trials will be held off site	10/1/2020 11:24 AM
5	We have two courtrooms ready for Jury Trials that will accomodate all parties, they are set up for social distancing and with appropriate sanitizing. All courtrooms are set up for in person hearings with sneeze guards in place and the courtrooms have signage for social distancing.	10/1/2020 9:32 AM
6	Remote, whether telephonic or by WebEx is always recommended. Domestic dockets are now designated a specific time to call in and allotted specific amount of time. Criminal Dockets are addressing out of custody cases first, then in custody cases. We have not yet resumed trials.	10/1/2020 8:15 AM
7	breaking jury selection into groups of 30-am and pm signing	9/29/2020 8:43 AM
8	less cases per 1/2 hour	9/28/2020 11:10 AM
9	Jury Trials will be held in a different location	9/28/2020 9:50 AM
10	we have not started jury trials because we are renovating a leased space; no room in current courthouse per public health	9/25/2020 2:39 PM
11	We have reduced the number of hearings per hour to ensure there are no more than 12 people in the courtroom at any one time. The defendant in all in-custody hearings, other than trials, appear via video from the jail.	9/25/2020 12:39 PM
12	We are having to hold our process over multiple days in smaller groups, sending out juror questions with the summons, health screen forms, increased opportunities and options for jurors to opt out /defer service.	9/25/2020 11:22 AM
13	converted a courtroom for jury break and deliberation	9/25/2020 10:49 AM
14	Jury selection done remotely, trial in person with social distancing.	9/25/2020 10:12 AM
15	Limited seating in courtrooms but so far we have not had to turn people away.	9/25/2020 9:58 AM
16	we will begin trials in October 2020 / jury selection will be off site, after selection we will return to the court room for the trial	9/25/2020 9:50 AM
17	Significant changes have been made from courtroom furniture and location, presentation by parties and procedures for rare and daily hearings.	9/25/2020 9:37 AM
18	LIMITED NUMBER OF CASES ON EACH CALENDAR	9/25/2020 9:21 AM

Q53 Regarding the COVID-19 measures you implemented, have you obtained feedback from any of the following? Check all that apply.

Answered: 80 Skipped: 10



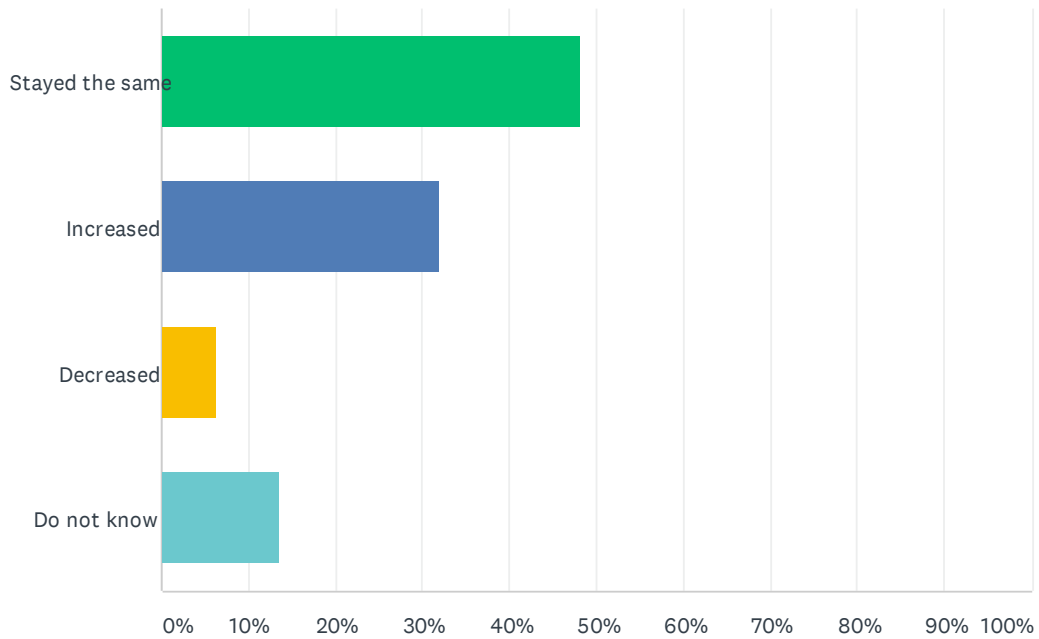
ANSWER CHOICES	RESPONSES	
Judicial officers	67.50%	54
Court personnel	77.50%	62
Lawyers/law firms	77.50%	62
Community advocacy groups	7.50%	6
Court clients	42.50%	34
Law enforcement/corrections	38.75%	31
Jurors	32.50%	26
N/A	11.25%	9
Other (please specify)	6.25%	5
Total Respondents: 80		

Changing Court Practices Amidst COVID and Beyond

#	OTHER (PLEASE SPECIFY)	DATE
1	UW Epidemiologists	10/9/2020 2:05 PM
2	Court Security Officers	10/6/2020 10:29 AM
3	mostly verbal comments to judges/staff	10/1/2020 10:07 AM
4	public health; court security officers	9/25/2020 2:41 PM
5	HR & PR	9/25/2020 9:36 AM

Q54 How has your court's collaboration with community organizations and justice partners changed as a result of COVID-19?

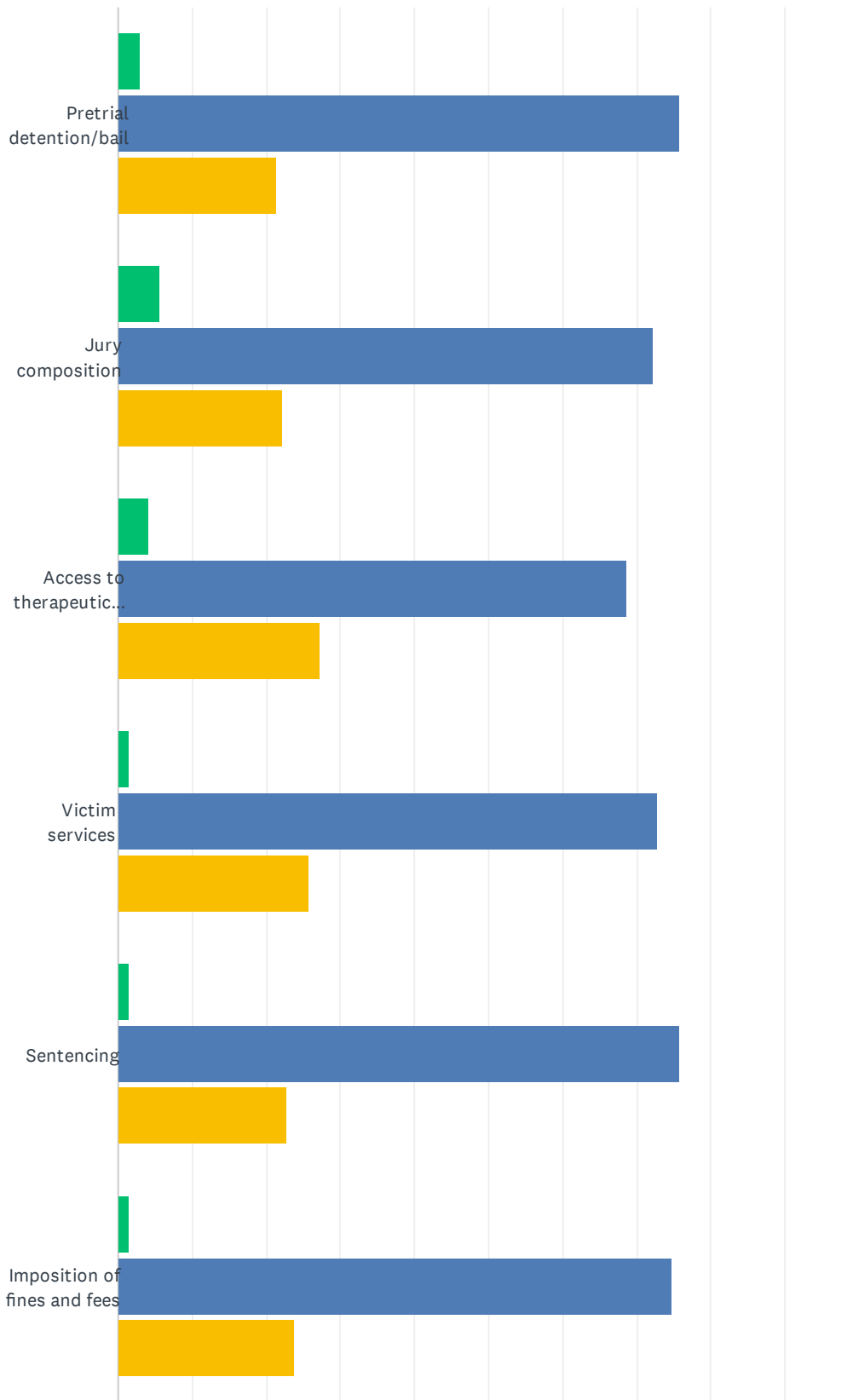
Answered: 81 Skipped: 9



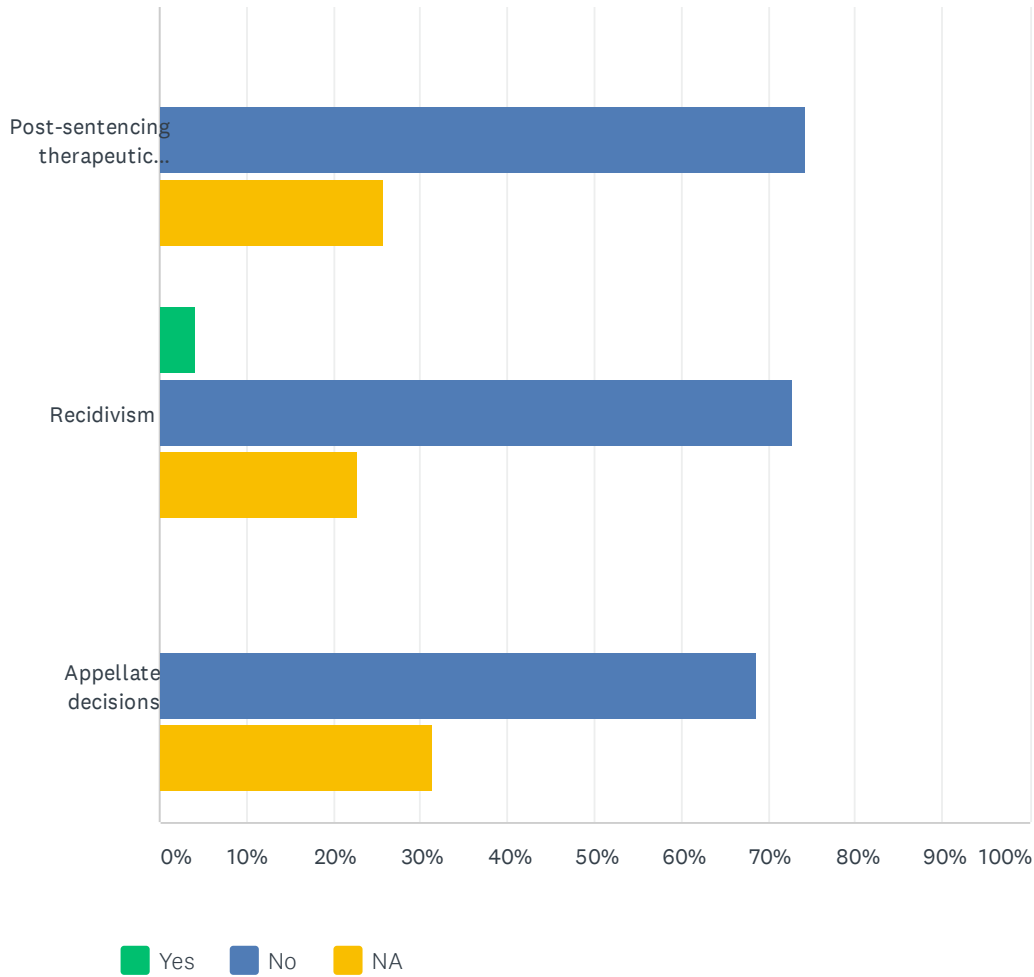
ANSWER CHOICES	RESPONSES	
Stayed the same	48.15%	39
Increased	32.10%	26
Decreased	6.17%	5
Do not know	13.58%	11
TOTAL		81

Q55 Does your court collect and review information about racial equity in relation to the following?

Answered: 73 Skipped: 17



Changing Court Practices Amidst COVID and Beyond



	YES	NO	NA	TOTAL
Pretrial detention/bail	2.86% 2	75.71% 53	21.43% 15	70
Jury composition	5.56% 4	72.22% 52	22.22% 16	72
Access to therapeutic courts	4.29% 3	68.57% 48	27.14% 19	70
Victim services	1.43% 1	72.86% 51	25.71% 18	70
Sentencing	1.43% 1	75.71% 53	22.86% 16	70
Imposition of fines and fees	1.41% 1	74.65% 53	23.94% 17	71
Post-sentencing therapeutic services / interventions	0.00% 0	74.29% 52	25.71% 18	70
Recidivism	4.29% 3	72.86% 51	22.86% 16	70
Appellate decisions	0.00% 0	68.57% 48	31.43% 22	70

Q56 Please share any additional comments about data and feedback management.

Answered: 5 Skipped: 85

#	RESPONSES	DATE
1	Any concerns raised are dealt with on a case by case basis.	10/12/2020 10:46 AM
2	I'm sure we have the data available, just haven't been involved in reviewing it - maybe the administrator and PJ have.	10/1/2020 10:07 AM
3	I have only been in this position since February. However, in that time I have not heard mention of information about racial equity.	9/29/2020 2:40 PM
4	we don't collect info in #47 regularly but are currently engaged in a research project with WSCCR to analyze data	9/25/2020 2:41 PM
5	Data is pulled in from the ticket or the jail booking system. I always caution data we collect about race as we do not control criteria. Meaning a database that a law enforcement agency uses may be new, we have a 30 year old system. For those data categories to sink up are extremely difficult. In my experience, a lot of race data ends up in the OTHER category or is recategorized without clear data rules in place. So while the question above is yes to all, we cautiously look the data's historical entry.	9/25/2020 9:27 AM

Q57 Of all the changes your court has made in response to COVID-19, what are the three top changes that you want to keep?

Answered: 72 Skipped: 18

ANSWER CHOICES	RESPONSES	
1	100.00%	72
2	83.33%	60
3	61.11%	44

Changing Court Practices Amidst COVID and Beyond

#	1	DATE
1	Ability for case participants to appear remotely via Zoom.	10/12/2020 10:46 AM
2	None	10/9/2020 2:06 PM
3	social distancing	10/8/2020 10:04 AM
4	The option for parties to appear by video	10/8/2020 9:49 AM
5	Smaller Calendars	10/7/2020 11:12 AM
6	The option for defendants to appear via Zoom.	10/6/2020 10:35 AM
7	remote hearings	10/5/2020 3:06 PM
8	Hybrid in person/virtual hearings	10/5/2020 9:04 AM
9	Public access through virtual platforms	10/4/2020 2:55 PM
10	Offering video conferencing for the convenience of the litigants and attorney's and to reduce the judicial carbon footprint.	10/2/2020 3:53 PM
11	ELECTRONIC HEARINGS	10/2/2020 7:55 AM
12	social distancing	10/1/2020 2:35 PM
13	Sanitizing of the courtroom after use	10/1/2020 11:53 AM
14	Zoom hearings	10/1/2020 11:21 AM
15	virtual hearings	10/1/2020 10:08 AM
16	Remote proceedings	10/1/2020 9:56 AM
17	Virtual hearings using Zoom	10/1/2020 9:54 AM
18	I would like to see Virtual Hearings continue to be an option	10/1/2020 9:41 AM
19	Zoom hearing capability	10/1/2020 9:37 AM
20	Sanitiaztion	10/1/2020 9:24 AM
21	webex	10/1/2020 8:34 AM
22	Virtual/Remote Hearings	10/1/2020 8:20 AM
23	The ability to appear remotely for hearing when necessary.	9/29/2020 2:43 PM
24	Traffic flow changes	9/29/2020 12:57 PM
25	sanitation before and after proceedings	9/29/2020 12:41 PM
26	Video Court	9/29/2020 12:26 PM
27	Both virtual and telephonic hearings	9/29/2020 11:06 AM
28	Use of ZOOM	9/29/2020 11:04 AM
29	Electronic Filing	9/29/2020 9:27 AM
30	Virtual Appearance	9/29/2020 8:56 AM
31	Physical distancing/spaced seating for jurors	9/29/2020 8:46 AM
32	The option, when appropriate for remote hearings	9/28/2020 2:43 PM
33	Remote hearings	9/28/2020 2:32 PM
34	Remote Appearances from the Jail to the Courtroom	9/28/2020 1:25 PM
35	Video with jail	9/28/2020 9:52 AM
36	Video hearings	9/28/2020 8:55 AM
37	public email for filings and communication	9/28/2020 8:51 AM

Changing Court Practices Amidst COVID and Beyond

38	remote work	9/25/2020 3:28 PM
39	Virtual Hearings	9/25/2020 3:23 PM
40	remote hearings	9/25/2020 2:41 PM
41	remote hearing	9/25/2020 2:16 PM
42	No signature paperwork	9/25/2020 1:37 PM
43	Social distancing	9/25/2020 1:21 PM
44	Conducting in-custody hearings remotely with the defendant remaining in the jail for the hearing. Transport of inmates through the public hallways of the courthouse is a safety issue.	9/25/2020 12:45 PM
45	Option to hold oral arguments by Zoom	9/25/2020 11:41 AM
46	virtual hearings	9/25/2020 11:23 AM
47	Social distancing	9/25/2020 11:19 AM
48	Virtual/Remote In-custody Hearings	9/25/2020 10:52 AM
49	Video appearances by inmates.	9/25/2020 10:50 AM
50	SMALLER CALENDARS	9/25/2020 10:40 AM
51	remote hearings	9/25/2020 10:34 AM
52	Remote Hearing Option	9/25/2020 10:29 AM
53	Remote appearance option	9/25/2020 10:13 AM
54	Zoom hearings when appropriate	9/25/2020 10:05 AM
55	sanitation	9/25/2020 9:54 AM
56	virtual hearings	9/25/2020 9:51 AM
57	Live Streaming for Public	9/25/2020 9:49 AM
58	email notifications	9/25/2020 9:43 AM
59	Infractions may be via Zoom indefinitely	9/25/2020 9:43 AM
60	Virtual Hearings	9/25/2020 9:42 AM
61	None	9/25/2020 9:42 AM
62	MASKS	9/25/2020 9:37 AM
63	WebEx to allow for testimony at hearings and trials	9/25/2020 9:34 AM
64	Virtual hearings for infractions/parking citations.	9/25/2020 9:34 AM
65	remote hearings	9/25/2020 9:33 AM
66	virtual hearings for infractions	9/25/2020 9:29 AM
67	video for in custody defendants	9/25/2020 9:26 AM
68	Remote hearings for all cases	9/25/2020 9:25 AM
69	VIDEO AND TELEPHONIC APPEARANCE	9/25/2020 9:24 AM
70	Remote appearances	9/25/2020 9:24 AM
71	Public email access for filing and communication	9/25/2020 9:21 AM
72	Video appearance	9/25/2020 9:13 AM

Changing Court Practices Amidst COVID and Beyond

#	2	DATE
1	Efficiencies through electronic filing and e-service.	10/12/2020 10:46 AM
2	limit the number of people at the window	10/8/2020 10:04 AM
3	The plexiglass partitions around the Judge, Clerk and Jury	10/8/2020 9:49 AM
4	The option for signatures to be waived if a defendant appears remotely.	10/6/2020 10:35 AM
5	online infraction hearings	10/5/2020 3:06 PM
6	Increase use of technology	10/5/2020 9:04 AM
7	Motion dockets remaining virtual	10/4/2020 2:55 PM
8	Offering video conferencing for the convenience of the litigants and attorney's and to reduce the judicial carbon footprint but with respect to telephonic hearings..	10/2/2020 3:53 PM
9	EMAILING NOTICES	10/2/2020 7:55 AM
10	video/telephonic hearings	10/1/2020 2:35 PM
11	Streaming live via YouTube	10/1/2020 11:21 AM
12	availability of PPE	10/1/2020 10:08 AM
13	Increased cleaning of facilities	10/1/2020 9:56 AM
14	live streaming court dockets	10/1/2020 9:54 AM
15	Sanitizing and social distancing	10/1/2020 9:41 AM
16	Ability to work remotely when necessary	10/1/2020 9:37 AM
17	Social Distance	10/1/2020 9:24 AM
18	bailiff to keep things sanitized	10/1/2020 8:34 AM
19	Continue to move towards paperless procedures	10/1/2020 8:20 AM
20	Encouraging social distancing when appropriate, handwashing, ect. Being mindful of not spreading germs.	9/29/2020 2:43 PM
21	Sanitization	9/29/2020 12:57 PM
22	eFiling	9/29/2020 12:26 PM
23	Collection of e-mail addresses	9/29/2020 11:04 AM
24	Live Stream YouTube	9/29/2020 8:56 AM
25	Small sign in groups for jury selection	9/29/2020 8:46 AM
26	Additional information for individuals on website	9/28/2020 2:43 PM
27	Telecommuting	9/28/2020 2:32 PM
28	Allowing parties to appear via Zoom instead of telephonically	9/28/2020 1:25 PM
29	Zoom with defendants unlicensed, unable to appear in person	9/28/2020 9:52 AM
30	Live stream audio	9/28/2020 8:55 AM
31	remote hearings for infractions	9/28/2020 8:51 AM
32	web hearings	9/25/2020 3:28 PM
33	Virtual Interpretation	9/25/2020 3:23 PM
34	remote jury orientation/selection	9/25/2020 2:41 PM
35	electronic filings	9/25/2020 2:16 PM
36	Allowing telephonic and zoom hearings when needed for the public and attorneys	9/25/2020 1:37 PM

Changing Court Practices Amidst COVID and Beyond

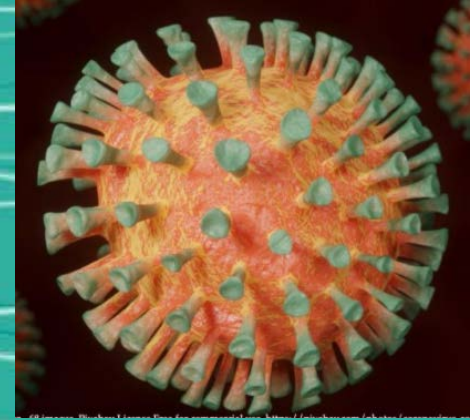
37	Fewer people in the courtroom	9/25/2020 1:21 PM
38	Video hearings. Although we have occasionally have technical issues, they work well and provide better access to justice for many court users.	9/25/2020 12:45 PM
39	Remote working by staff some days	9/25/2020 11:41 AM
40	technology upgrades	9/25/2020 11:23 AM
41	Live streaming	9/25/2020 11:19 AM
42	Separate Ex Parte Docket	9/25/2020 10:52 AM
43	electronic filings	9/25/2020 10:34 AM
44	Electronic Filing	9/25/2020 10:29 AM
45	Zoom meetings with facilitators	9/25/2020 10:05 AM
46	staggard hearings	9/25/2020 9:54 AM
47	limited office hours open to the public	9/25/2020 9:51 AM
48	Zoom/Telephonic Hearings	9/25/2020 9:49 AM
49	phone hearings on some cases	9/25/2020 9:43 AM
50	Require bench copies for all hearings	9/25/2020 9:42 AM
51	SOCIAL DISTANCING	9/25/2020 9:37 AM
52	Spacing and PPE in jury roomo	9/25/2020 9:34 AM
53	Virtual hearings for certain criminal matters, when requested by the attorney	9/25/2020 9:34 AM
54	electronic filing	9/25/2020 9:33 AM
55	virtual hearings for continuances	9/25/2020 9:29 AM
56	Voir dire by remote	9/25/2020 9:25 AM
57	ELECTRONIC FILING OF DOCUMENTS	9/25/2020 9:24 AM
58	Telecommuting for employees	9/25/2020 9:24 AM
59	Remote infraction hearings	9/25/2020 9:21 AM
60	Electronic Signature	9/25/2020 9:13 AM

Changing Court Practices Amidst COVID and Beyond

#	3	DATE
1	Internal efficiencies achieved through electronic workflows.	10/12/2020 10:46 AM
2	The plexiglass topped prisoner holding area with attorney window	10/8/2020 9:49 AM
3	reduced hearings	10/5/2020 3:06 PM
4	Use of electronic signatures	10/5/2020 9:04 AM
5	Scheduling changes	10/4/2020 2:55 PM
6	Assuming we are able to increase indoor air quality in the courtroom, we will make those changes permanent.	10/2/2020 3:53 PM
7	ONLY HAVING IN PERSON HEARINGS WHEN ABSOLUTELY NECESSARY	10/2/2020 7:55 AM
8	electronic filing	10/1/2020 11:21 AM
9	remote working for staff	10/1/2020 10:08 AM
10	Acceptance of Agreed Upon Orders	10/1/2020 9:56 AM
11	Being able to telecommute	10/1/2020 9:41 AM
12	Electronic filings	10/1/2020 9:37 AM
13	Payments being placed in drop box or paid electronically/over the phone.	10/1/2020 9:24 AM
14	electric filing	10/1/2020 8:34 AM
15	The ability to work remotely when necessary	9/29/2020 2:43 PM
16	Use of Teams for court staff meetings	9/29/2020 12:57 PM
17	Telecommuting for work that can do so	9/29/2020 12:26 PM
18	Partnerships with new community organizations	9/29/2020 11:04 AM
19	Working from home alternatives	9/29/2020 8:56 AM
20	Increased remote access	9/29/2020 8:46 AM
21	Remote meetings/meeting by Zoom or other platform	9/28/2020 2:43 PM
22	Sanitation practices	9/28/2020 2:32 PM
23	The overall, more clean workplace.	9/28/2020 1:25 PM
24	electronic filings	9/25/2020 3:28 PM
25	Online Traffic Safety Classes - Probation	9/25/2020 3:23 PM
26	telecommuting	9/25/2020 2:41 PM
27	Extra PPE on hand	9/25/2020 1:37 PM
28	Allowing staff to work remotely has in many ways increased productivity.	9/25/2020 12:45 PM
29	Conduct meetings using videoconferencing	9/25/2020 11:41 AM
30	telecommuting	9/25/2020 11:23 AM
31	Remote appearances	9/25/2020 11:19 AM
32	Electronic Document Management of Orders	9/25/2020 10:52 AM
33	Email reminders of court dates	9/25/2020 10:29 AM
34	maybe keep window closed one day a week	9/25/2020 9:43 AM
35	Extra health precautions that have been taken throughout our facility	9/25/2020 9:42 AM
36	WAIVING SIGNATURES ON MOST DOCUMENTS	9/25/2020 9:37 AM
37	Emailing information to the defendant.	9/25/2020 9:34 AM

Changing Court Practices Amidst COVID and Beyond

38	electronic signatures	9/25/2020 9:33 AM
39	quashing warrants over the phone using our criteria that we have now	9/25/2020 9:29 AM
40	setting arraignments within 3-4 weeks rather than 2 weeks once filed.	9/25/2020 9:25 AM
41	SINGLE POINT ENTRY OF PREMISES	9/25/2020 9:24 AM
42	Decreased use of paper	9/25/2020 9:24 AM
43	Zoom meetings for committees	9/25/2020 9:21 AM
44	e-filing (coming sometime!)	9/25/2020 9:13 AM



Court Recovery Task Force

COVID-19 Update

November 19, 2020

Glen Patrick





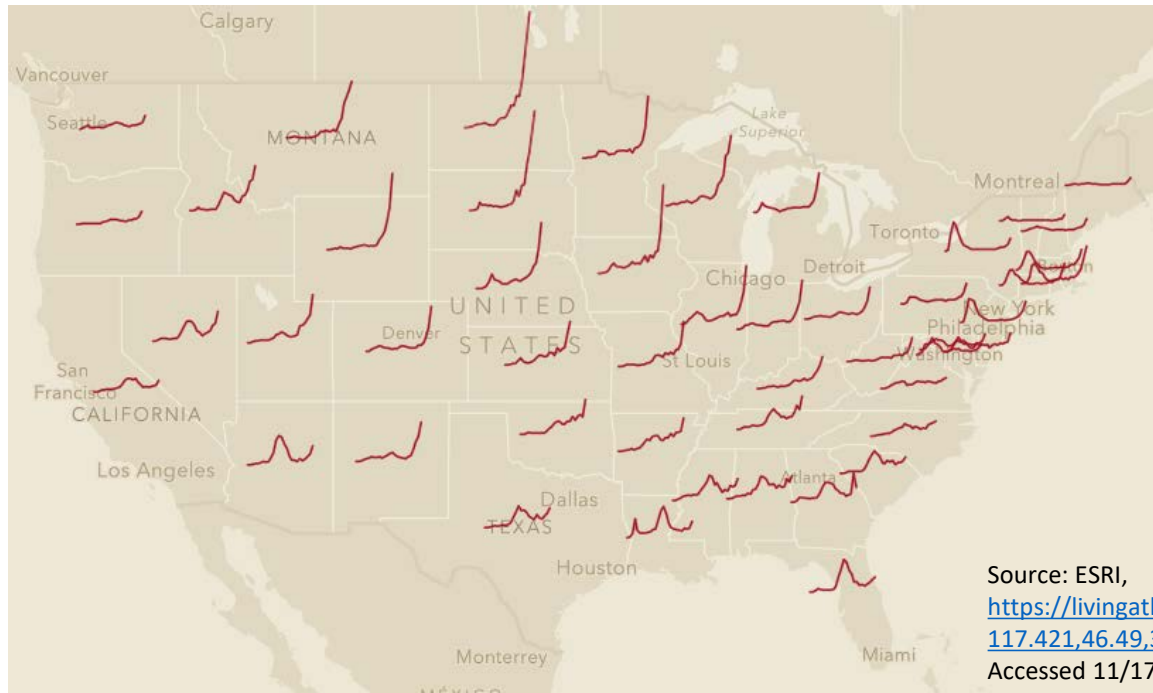
National COVID-19 Perspective

New reported cases by day in the United States



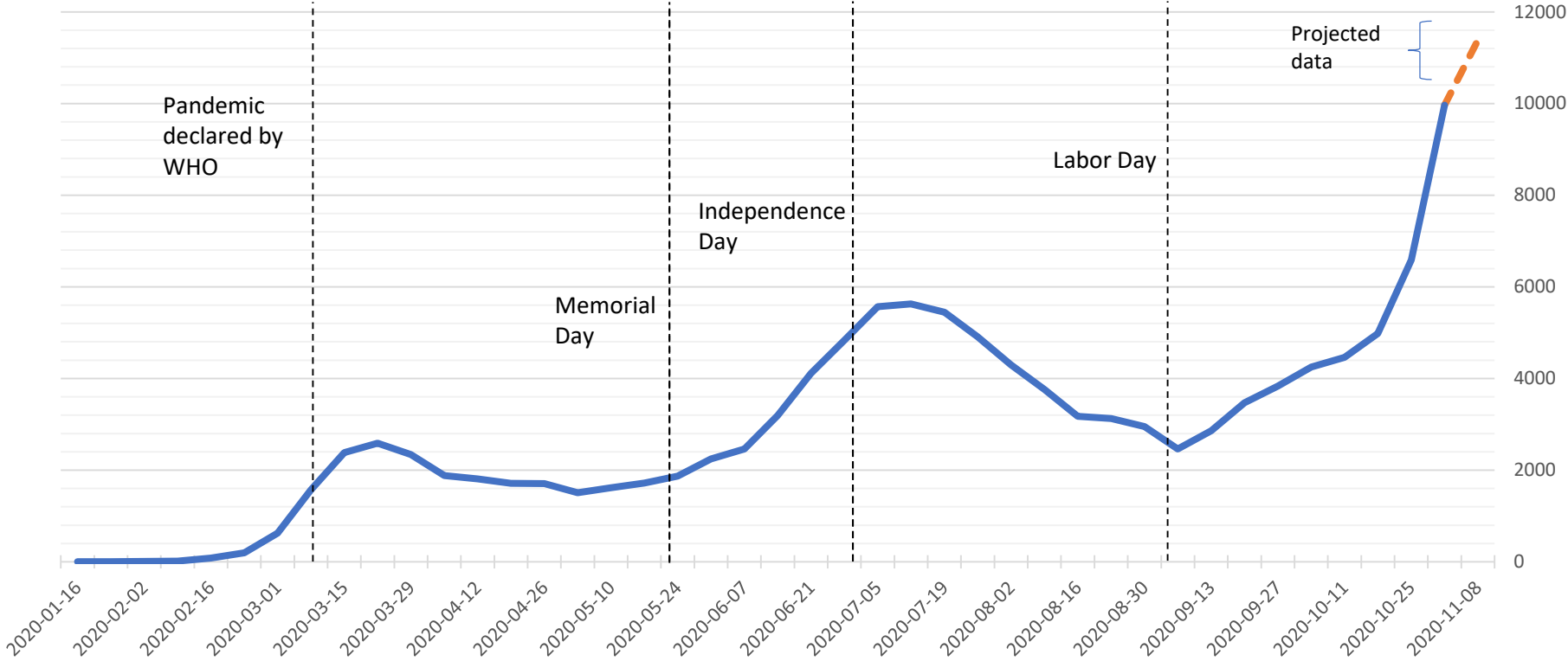
Source: NY Times,
<https://www.nytimes.com/interactive/2020/us/coronavirus-us-cases.html> Accessed 11/17/20

New cases per capita by day and state

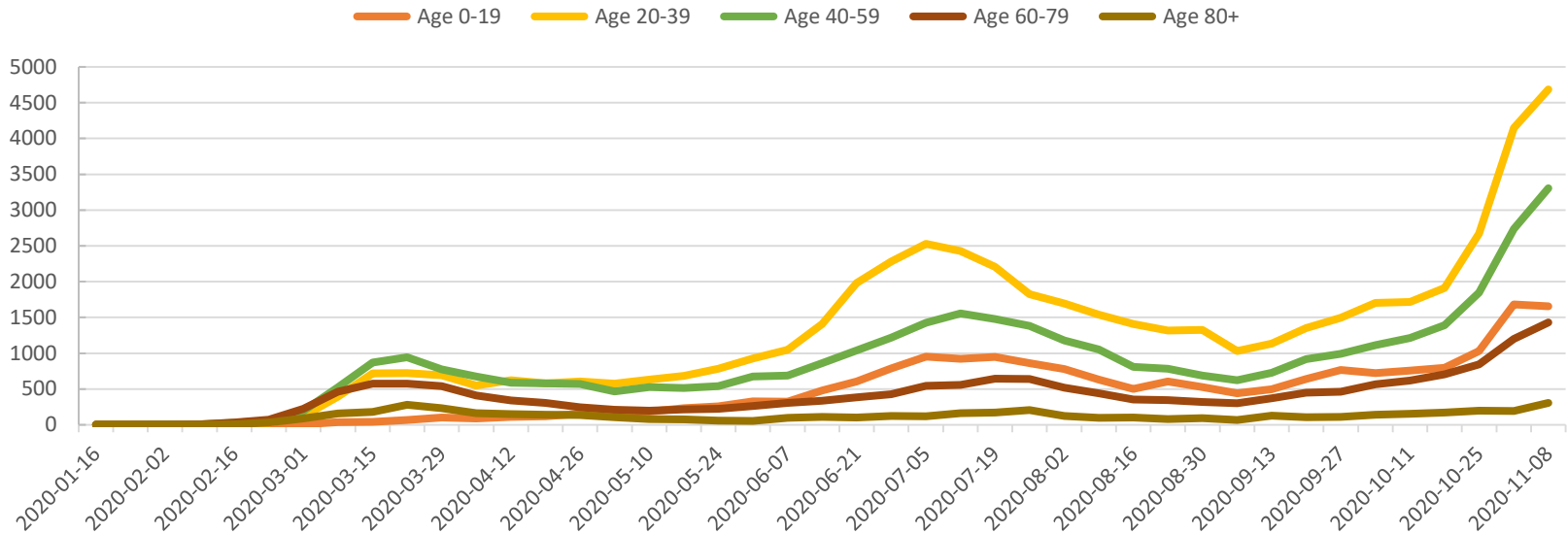


Source: ESRI,
<https://livingatlas.arcgis.com/covidpulse/#@=-117.421,46.49,3&trendType=0&grid=0&sort=1> Accessed 11/17/20

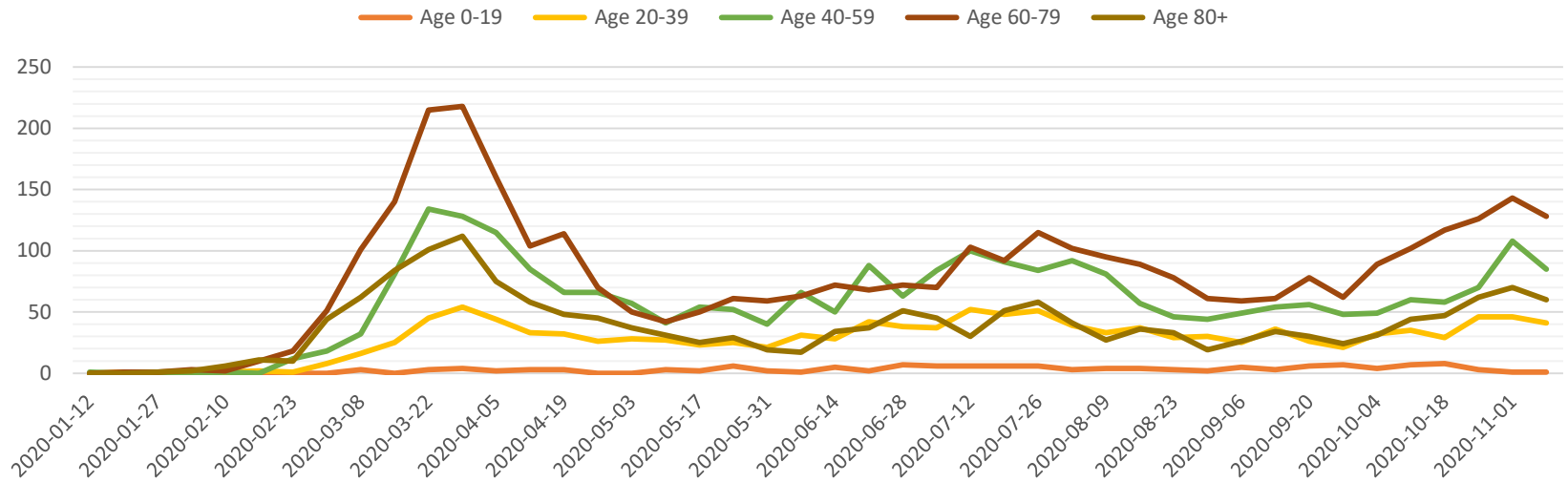
Washington State COVID-19 Cases By Week



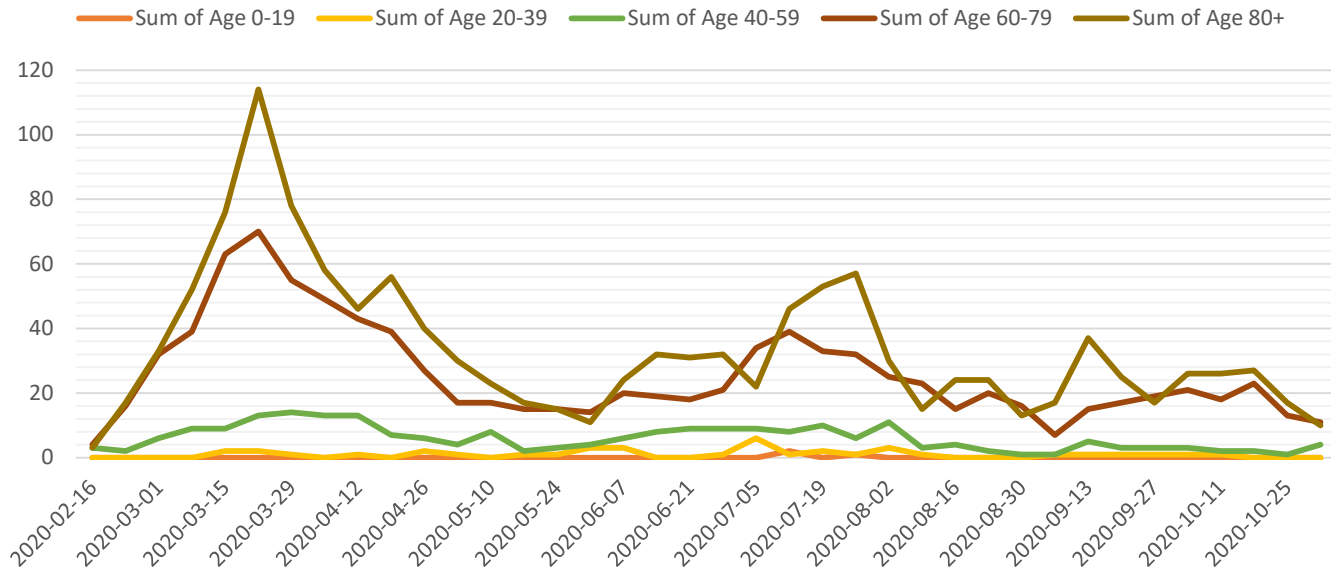
COVID-19 Cases By Week By Age Range



COVID-19 Hospitalizations By Week By Age Range

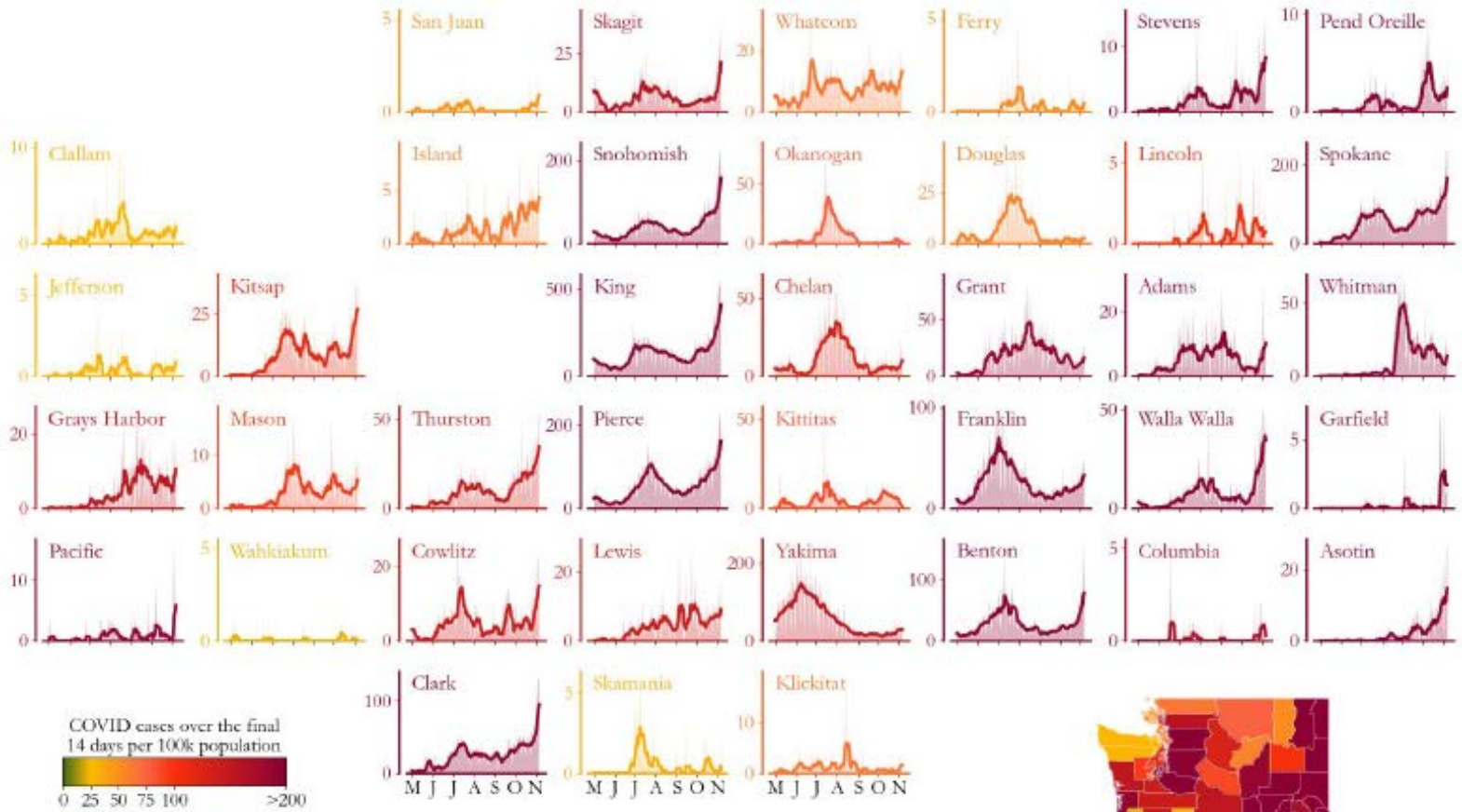


COVID-19 Deaths By Week By Age Range



COVID-19 Case Counts By County

(Data as of November 6)

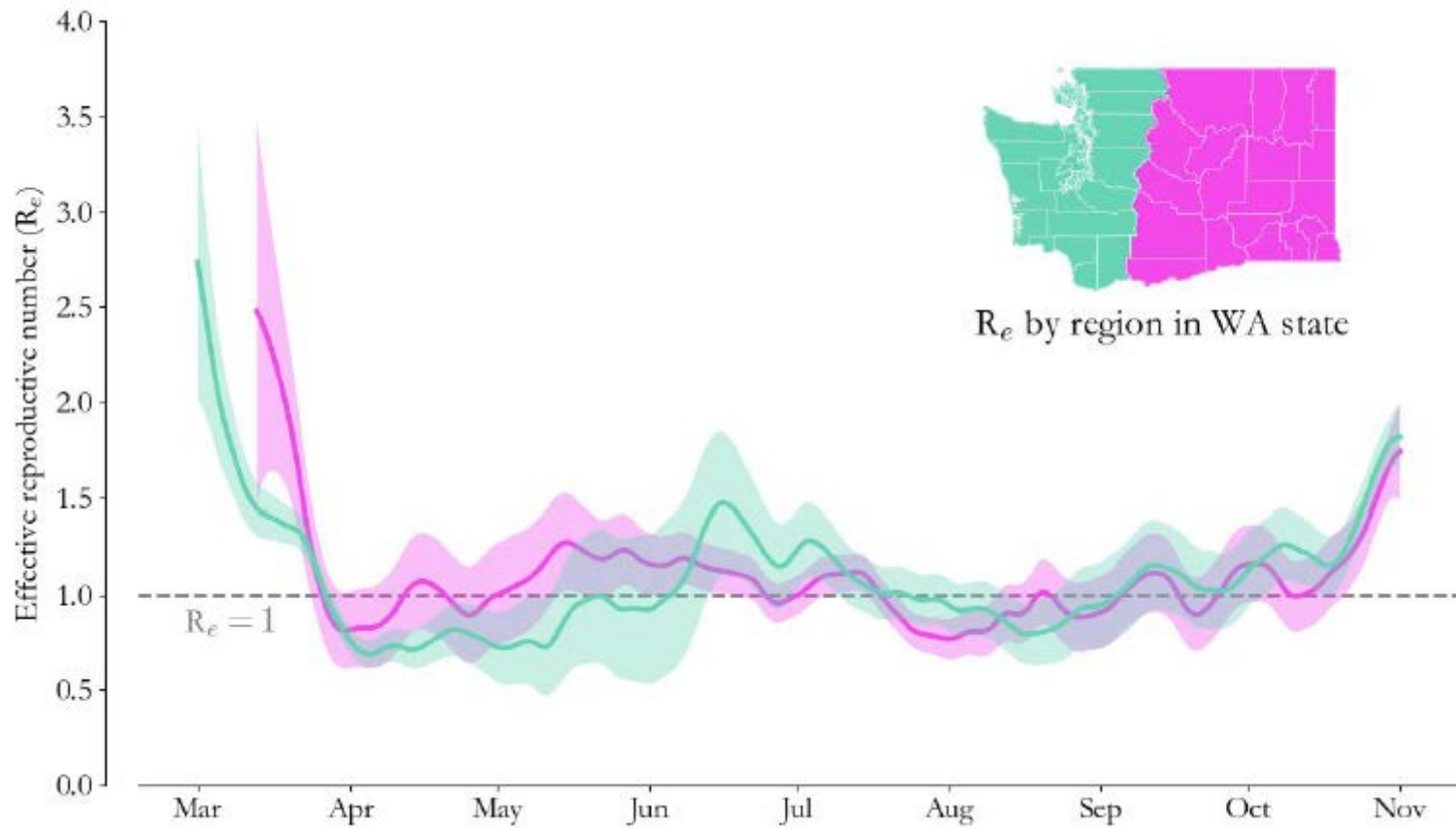


Current activity level in Washington State



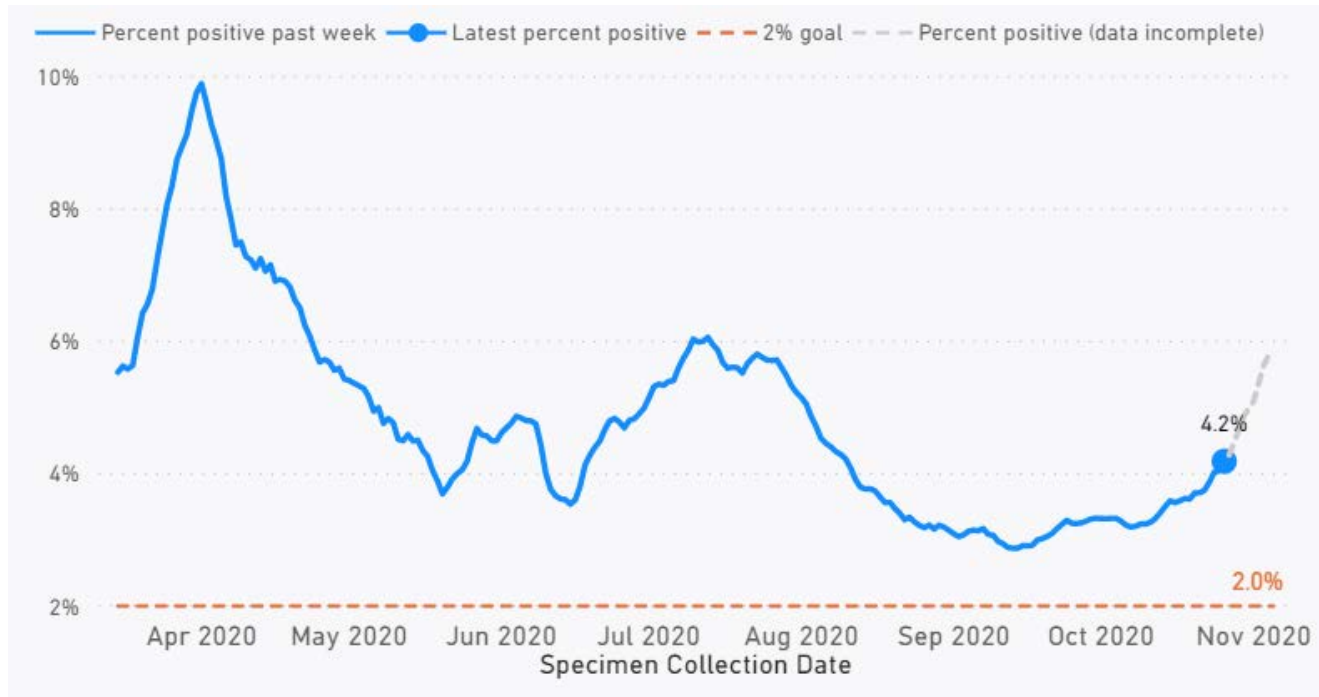
Looking Forward

COVID-19 Effective Reproductive Number



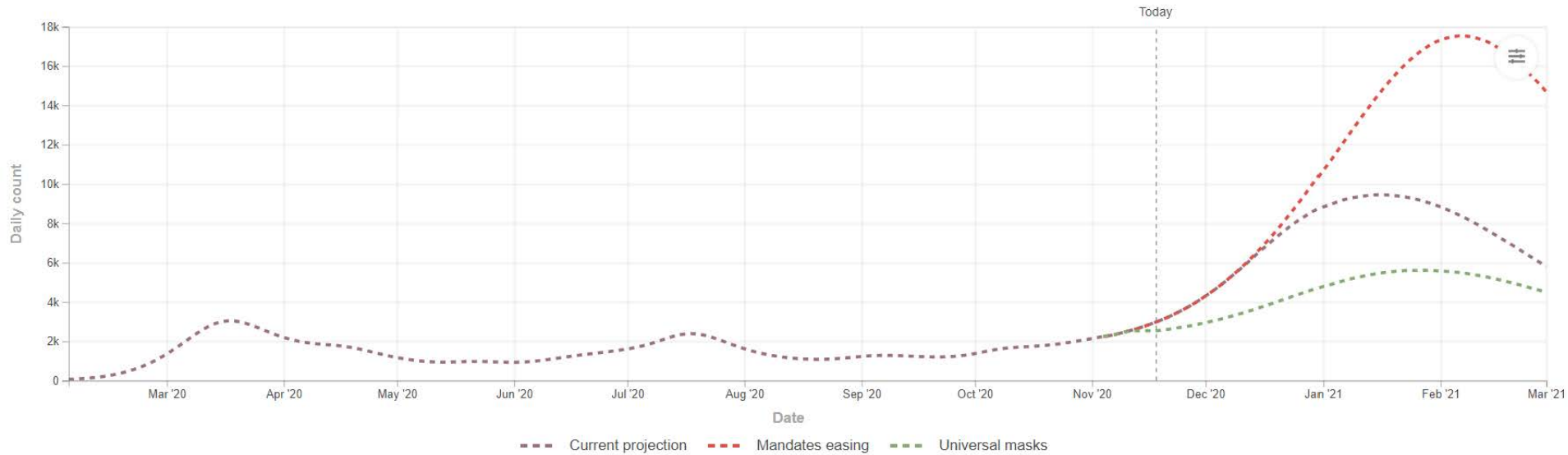


Percent of Positive COVID-19 Tests



Source: <https://coronavirus.wa.gov/what-you-need-know/covid-19-risk-assessment-dashboard> . Accessed 11/17/20

Projected COVID-19 Infections in Washington State



Reducing COVID-19 Risk in the Courts

- Primary and secondary strategies are your greatest defense
 - ✓ Ongoing employee education
 - ✓ Screening for signs/symptoms and possible exposure
 - ✓ Strict enforcement of mask wearing
 - ✓ Physical distancing
 - ✓ Frequent hand washing and use of hand sanitizer
 - ✓ Surface cleaning and sanitizing

What about COVID testing?

BinaxNOW test

- Rapid test
- Pt ordered
- Point of care test procedure
- Nasal swab
- 15-minute response time
- Rather inexpensive ~\$75
- Not specific to COVID-19
- Use on Pts with Sx to rule out COVID-19
- Used within 7 days of Sx onset
- Positive predictive value (>95%)
- Negative predictive value (>95%)

Real-Time PCR test

- Laboratory test
- Clinician ordered
- Results in days, depending on laboratory capacity and handling
- Nasal swab, sputum sample, etc.
- Cost ?
- Sample may be home collected
- Testing of symptomatic and asymptomatic patients
- High specificity
- Positive predictive value (>95%)
- Negative predictive value (>95%)

COVID-19 Vaccines are Coming!

- Two vaccines (Pfizer and Moderna)
- Both reportedly ~ 95% effective
- Both stage 3 trials, few reported side-effects
- Each requires 2 doses
- Vaccines to be distributed to health care providers
- Phased allocation plan
- Distribution possibly starting in December
- More to come...

Questions?

Thank you!

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